**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

# THE TWELFTH PROGRESS REPORT ON

# THE DEPARTMENT OF VETERANS AFFAIRS

# DOMICILIARY CARE FOR HOMELESS VETERANS PROGRAM

**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

## May 2001

**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

Catherine Leda Seibyl MSN MPH, Project Director, Evaluation of the Domiciliary Care for Homeless Veterans Program, Northeast Program Evaluation Center and Research Scientist, Department of Psychiatry, Yale University.

Robert Rosenheck MD, National Director, Evaluation of the Domiciliary Care for Homeless Veterans Program, Northeast Program Evaluation Center and Professor of Psychiatry and Public Health, Yale University.

Sharon Medak, Assistant to the Project Director, Northeast Program Evaluation Center.

Linda Corwel, Program Analyst, Evaluation of the Domiciliary Care for Homeless Veterans Program, Northeast Program Evaluation Center.

Northeast Program Evaluation Center (NEPEC) (182)
VA Connecticut Healthcare System
West Haven Campus
West Haven, Connecticut 06516
(203) 937-3850

**EXECUTIVE SUMMARY**

## I.    INTRODUCTION

As it is entering its fourteenth year of clinical operation, the Domiciliary Care for Homeless Veterans (DCHV) Program continues to successfully provide time-limited residential treatment to homeless veterans with significant health care problems and social-vocational deficits.  From the program's inception in 1987 to the end of FY 2000, nearly 48,000 episodes of treatment have been provided.  The program currently includes 35 sites with a total of 1,781 operational beds.

This report, the twelfth in a series of progress reports, offers information for program managers at the national level, VISN level, as well as the local medical center level.

## II.    THE CLINICAL OPERATION

During FY 2000, 5,491 veterans completed an episode of DCHV treatment. Compared to FY 1999, this represents a decrease of 77 (1.4%) of veterans served. Monitoring data indicate that the DCHV Program continues to admit a veteran population with a high prevalence of substance abuse disorders.  Nine out of ten veterans (91.5%) were diagnosed with a substance abuse problem, nearly half (49.2%) had a serious mental illness (e.g. schizophrenia, bipolar disorder, anxiety disorders and major affective disorders) and 44.4% were dually diagnosed. Programmatically, lengths of stay have decreased the last six years from 138.7 days during FY 1995 to 103 days during FY 2000. Of veterans discharged during FY 2000, 35.3% of veterans were discharged to their own apartment, room or house and an additional 22.9% were discharged to an apartment, room or house of a family member or friend.  Four out of ten veterans (41%) had arrangements to work in part- or full-time competitive employment while an additional 12.3% had arrangements to participate in a VA work therapy program.

Performance as measured by 20 critical monitors were used to compare the operation of individual sites and to identify performance outliers.  The average performance across all DCHV sites is used as the norm for evaluating the performance of each individual site on most critical monitors.  However, when evaluating outcomes, each site is compared to the site for which performance was at the median level, adjusting for baseline veteran characteristics that are related to the outcomes.  A total of 114 outliers out of a possible 700 measurements were identified for the 20 critical monitors across the 35 reporting sites.  Twenty-two of the 35 sites (62.9%) were found to be outliers on three or fewer critical monitors, although five sites had seven or more outliers.  It should be noted that 45.8% of all outliers were explained by legitimate program differences that did not conflict with national program goals and 29.5% of outliers were explained by problems with program operation for which corrective action had already been taken or had already been planned.

**III.  DCHV OUTREACH**

During FY 2000, 1,353 veterans were contacted as a result of outreach, 1,210 fewer veterans than in FY 1997.  This reduction in the number of veterans seen may be due, in part, to fewer sites providing outreach services.  During FY 2000, 14 DCHV sites (40%) conducted outreach, as compared to 18 sites in FY 1997.

DCHV outreach continues to identify a seriously ill veteran population that could benefit from a wide array of VA health care and VA benefit services, including residential rehabilitation in the DCHV Program.  Veterans assessed at outreach who are more likely to be admitted to domiciliary care are those who are literally homeless and without financial resources.  Of the 3,777 veterans contacted as a result of DCHV outreach during fiscal years 1998 and 1999, 19.8% (n=747) subsequently completed DCHV residential treatment.

**IV.  SUMMARY**

The DCHV Program has a substantial record of improving the lives of medically and psychiatrically ill homeless veterans.  In the years to come, it is expected that the DCHV Program will continue to strengthen the residential treatment offered to veterans and develop new efforts to meet the changing clinical needs of this deserving veteran population.

# ACKNOWLEDGMENTS

Catherine Leda Seibyl MSN MPH
Robert Rosenheck MD
Sharon Medak
Linda Corwel

May 2001
West Haven, CT

# TABLE OF CONTENTS

# CHAPTER I
# INTRODUCTION

In the United States, approximately 40% of homeless men are veterans (Rosenheck, Frisman and Chung, 1994). The Department of Veteran Affairs Fiscal Year 2000 End-of-Year Survey of Homeless Veterans reports that 28% (n=4,774) of all patients are homeless at the time of their admission to VA (Seibyl, Sieffert, Medak and Rosenheck, to be released in 2001).

Since 1987, the Department of Veterans Affairs has addressed the problems of homelessness among veterans through the development of specialized programs. With the passage of Public Laws 100-71 and 100-6, VA implemented the Domiciliary Care for Homeless Veterans (DCHV) and the Homeless Chronically Mentally Ill (HCMI) Veterans Program[1]. This report, the twelfth in a series of progress reports, describes the ongoing operation of the DCHV Program during fiscal year 2000.

## A. The Domiciliary Care for Homeless Veterans Program

The DCHV Program is currently in its fourteenth year of clinical operation. From the program's inception in 1987 to the end of FY 2000, there have been nearly 48,000 discharges. The DCHV Program currently has 35 sites with a total of 1,781 operational beds (Table 1a). With 20 to 178 beds per site, the mission and goals of the DCHV Program are to: 1) reduce homelessness; 2) improve the health status, employment performance and access to basic social and material resources among veterans, and; 3) reduce overall use of VA inpatient and domiciliary care services. Basic services provided by the program include:

1) Outreach to identify under-served veterans among homeless persons encountered in soup kitchens, shelters and other community locations;

2) Time-limited residential treatment that offers medical and psychiatric services including substance abuse treatment and sobriety maintenance as well as social-vocational rehabilitation, including work-for-pay programs at most sites (e.g., VA's Compensated Work Therapy or Incentive Work Therapy Programs), and;

3) Post-discharge community support and aftercare.

---

[1] The HCMI Program is now a component of the larger Health Care for Homeless Veterans (HCHV) Program, operated by the Strategic Healthcare Group for Mental Health Services (SHGMHS), formerly the Mental Health and Behavioral Sciences Service.

**B. Organization of the Veterans Health Administration**

The Veterans Health Administration (VHA) is organized into 22 semi-autonomous Veterans Integrated Service Networks (VISNs). Each VISN is charged with developing cost-effective health care programs that are responsive both to the national mission of VA, and to local circumstances and trends in health care delivery. Although autonomous, the VISNs are also accountable through centralized monitoring of performance and health care outcomes. This report will offer information for program managers at the national level, VISN level, as well as the local medical center level.

**C. Evaluation and Monitoring Methods**

Since its inception, the work of the DCHV Program has been evaluated and monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, Connecticut. The goals of the evaluation are: 1) to provide an ongoing description of the status and needs of homeless veterans; 2) to assure program accountability, and; 3) to identify ways to refine or change the clinical program, nationally and at specific sites. Key findings from previous progress reports have concluded that[2]

- The program has established a national network of residential treatment environments which emphasize active treatment;

- The program reaches its intended target population;

- Veterans treated in the program show improvements in housing, income, substance abuse, psychiatric symptoms, health care utilization, social functioning and employment;

- Veterans are substantially better 12 months after discharge from DCHV treatment than when they were admitted to the program;

- The homeless veteran population admitted to the program has changed in recent years in that veterans are more ill (substance abuse problems and serious mental illnesses), there is a greater proportion of minorities and a greater proportion who have recently become homeless, and;

- Program lengths of stays have decreased by nearly 5 weeks since FY 1995.

---

[2] Seibyl, Rosenheck, Medak and Corwel, 2000; Seibyl, Rosenheck, Medak and Corwel, 1999; Seibyl, Rosenheck, Medak and Corwel, 1998; Seibyl, Rosenheck, Medak and Corwel, 1997; Leda, Rosenheck and Corwel, 1996; Leda and Rosenheck, 1995; Leda, Rosenheck and Corwel, 1995; Leda, Rosenheck and Corwel, 1994; Leda, Rosenheck, Corwel and Olson, 1993; Leda and Rosenheck, 1992; Leda, Rosenheck, Medak and Olson, 1991; Leda, Rosenheck, Medak and Olson, 1989; Rosenheck, Leda, Medak, Thompson and Olson, 1988.

Tracking the ongoing performance of the DCHV Program is accomplished through a data monitoring system that examines the characteristics of veterans admitted to the program and their clinical outcomes at the time of discharge (see Appendix A - the Homeless Veterans Data Sheet); and; 2) efforts to contact veterans in the community through special domiciliary-based outreach efforts (see Appendix B  - the Outreach Form).

**1. Data Used to Assess DCHV Program Performance**

The performance of each DCHV program is being assessed with three types of measures: 1) descriptive measures; 2) critical monitor measures, and; 3) national special program performance measures.  Descriptive measures are those data that provide basic information on the characteristics of the veterans being served by the program (e.g. age, marital status, race, etc).  Critical monitor measures evaluate the VA's progress towards meeting the goals and objectives of the DCHV Program as set forth by P.L. 100-70 (the authorizing legislation) as well as by programmatic guidelines developed in discussions with DCHV sites and VHA Headquarters.   Special emphasis program performance measures are those critical monitor measures that have been selected by the Under Secretary for Health to evaluate the performance of VA's Homeless Veterans Treatment and Assistance Programs (see VHA Directive 96-051), one of twelve Special Emphasis Program (SEP) categories.

**2. Selection of Critical Monitors and Special Emphasis Performance Measures**

Outlined below are five objectives that reflect the goals of the DCHV Program. The first three objectives describe the target population, or characteristics of the veterans to be served.  The fourth objective addresses veteran participation in the program and the fifth objective addresses the relevant outcomes of DCHV treatment.  For each objective, the associated critical monitors are noted.  The critical monitors cover four principal areas: 1) program structure (annual turnover rate); 2) veteran characteristics (the extent to which the DCHV Program reaches the intended target population of homeless ill veterans); 3) program participation (length of stay and mode of discharge), and; 4) outcomes (housing and employment arrangements at the time of discharge, percent clinically improved). Critical monitors italicized below are special emphasis program performance measures as identified by VHA Headquarters.

**Objective 1: The DCHV Program was established to serve homeless veterans, or veterans at risk for homelessness, who have a clinical need for VA based biopsychosocial residential rehabilitation services.**
Critical monitors selected to assess this objective are:
- veteran has no residence prior to admission
- veteran has a psychiatric disorder, substance abuse problem or medical illness

3

**Objective 2: An emphasis should be placed on providing treatment to literally homeless veterans and admissions to the program should be available, on only a limited basis, to veterans who are at risk for homelessness.**

Critical monitor selected to assess this objective is:

- veteran is literally homeless

**Objective 3: Preference for admissions should be given to underserved homeless veterans living in the community (e.g., shelters).**

Critical monitors selected to assess this objective are:

- veteran's usual residence prior to admission is a shelter or veteran
- has no residence and is living outdoors or in an abandoned building
- veteran's usual residence prior to admission is not an institution, primarily a VA inpatient program
- veteran is not referred to the program by a VA inpatient or outpatient program

**Objective 4: The program is to provide time-limited residential treatment.**

Critical monitors selected to assess this objective are:

- *annual turnover rate*[3]
- average length of stay
- *percent of successful program completions*
- disciplinary discharges
- premature program departures

**Objective 5: The DCHV Program primary mission is to reduce homelessness, improve the health status, employment performance and access to basic social and material resources among homeless veterans and, reduce further use of VA inpatient and domiciliary care services.**

Critical monitors selected to assess this objective are:

- *clinical improvement of veterans with alcohol problems*
- *clinical improvement of veterans with drug problems*
- clinical improvement of veterans with non-substance abuse psychiatric problems
- clinical improvement of veterans with medical problems
- *percent of veterans discharged to an apartment, room or house*
- no housing arrangements after discharge
- *percent of veterans discharged with arrangements for full- or part-time employment*
- unemployed after discharge

---

[3] Annual turnover rate is determined by dividing the total number of discharges in the DCHV Program by the number of DCHV operating beds. Average length of stay and occupancy rates will influence a site's value for annual turnover rate.
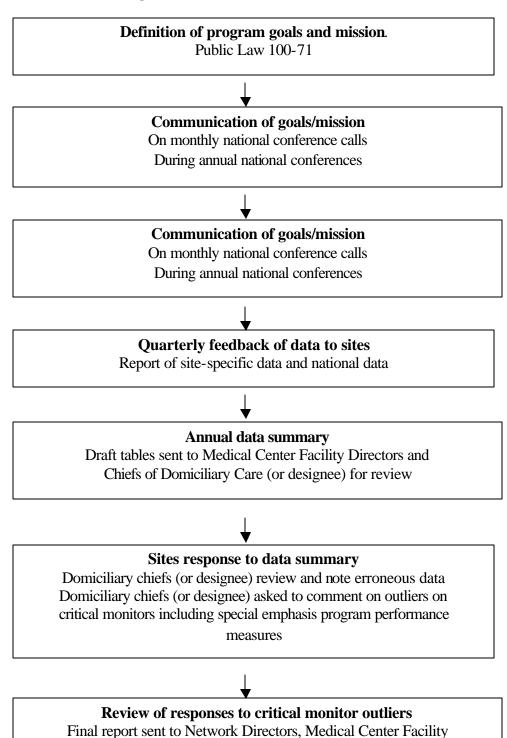
### 3. Determining Outliers on Critical Monitors

Generally, the average (or median) of all DCHV sites is used as the norm for evaluating the performance of each individual site. Those sites that are one standard deviation above or below the mean in the *un*desirable direction are considered outliers. Data from outcome measures have been risk adjusted for baseline characteristics. Selection of these baseline characteristics differs depending on the outcome measure, but they include age, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems and the veteran's perception of his/her health problems. Sites who are statistically different from the median site in the *un*desirable direction after adjusting for baseline measures are considered outliers.

The identification of a site as an outlier on a critical monitor is intended to inform the program director, medical center leadership, network leadership and VHA Headquarters that the site is divergent from other sites with respect to the critical monitor. Each site is asked to carefully consider the measures on which they are outliers. In some instances this information is used to take corrective action in order to align the site more closely with the mission and goals of the program. In other instances sites have been identified as outliers because of legitimate idiosyncrasies in the operation of the program, which do not warrant corrective action. It must be emphasized that, these monitors should not be considered, by themselves, to be indicators of the quality of care delivered at particular sites. They can be used only to identify statistical outliers, the importance of which must be determined by follow-up discussions with, or visits to, the sites.

### 4. Overview of the Monitoring Process

Figure 1 provides a summary overview of the monitoring process. It begins with the definition of DCHV Program goals and the program's mission that are communicated to sites through monthly national conference calls and annual national conferences. Forms completed on each veteran discharged from the program, as well as on each veteran assessed as a result of special domiciliary-based outreach efforts, are submitted monthly to NEPEC by program sites. These data are aggregated and reported back to sites on a quarterly basis. Each year an annual progress report is written. Well before the progress report is issued, preliminary tables for the report are distributed to medical center directors and DCHV program sites. Domiciliary chiefs (or designees) review tables, correct any problems with data and comment on all outlier values on critical monitors. Sites provide information as to the reason(s) for their outlier status in a structured questionnaire (see Appendix C). Data presented in this report have been reviewed by DCHV staff at each program, and have been corrected or amended where appropriate.

**Figure 1. DCHV Monitoring Process**.

| |
|---|
| **Definition of program goals and mission**.<br>Public Law 100-71 |

↓

| |
|---|
| **Communication of goals/mission**<br>On monthly national conference calls<br>During annual national conferences |

↓

| |
|---|
| **Communication of goals/mission**<br>On monthly national conference calls<br>During annual national conferences |

↓

| |
|---|
| **Quarterly feedback of data to sites**<br>Report of site-specific data and national data |

↓

| |
|---|
| **Annual data summary**<br>Draft tables sent to Medical Center Facility Directors and<br>Chiefs of Domiciliary Care (or designee) for review |

↓

| |
|---|
| **Sites response to data summary**<br>Domiciliary chiefs (or designee) review and note erroneous data<br>Domiciliary chiefs (or designee) asked to comment on outliers on<br>critical monitors including special emphasis program performance<br>measures |

↓

| |
|---|
| **Review of responses to critical monitor outliers**<br>Final report sent to Network Directors, Medical Center Facility<br>Directors And Chiefs of Domiciliary Care (or designee) |

**D. Organization of This Report**

This report is divided into two sections.  The first section contains four chapters. The next chapter examines changes in the program, over time, from FY 1989 to FY 2000. In addition, data for FY 2000 is presented by VISN and by site on baseline characteristics and veteran outcomes at discharge. Chapter III reviews monitoring data collected on veterans contacted as a result of domiciliary-based community outreach efforts, and the last chapter summarizes the evaluation findings to date.

The second section of this report contains four appendices.  Appendices A and B are copies of the monitoring data collection forms.  Appendix C is a copy of a questionnaire sent to sites to respond to outliers on critical monitors.  Appendix D contains 60 data tables.

# CHAPTER II
# THE CLINICAL OPERATION

## A.  National Performance

Tables 1 - 10 present summary national data on program structure, veteran characteristics, program participation, and discharge outcomes for fiscal years 1989 - 2000.  Highlighted below are key findings:

*Program Structure*

- During FY 2000 there were 1,791 operational beds.  This represents a decrease of 10 beds from the previous fiscal year (Table 1a).[4]

- 5,491 veterans completed an episode of DCHV treatment during FY 2000 (Table 1a).  Compared to last year, this represents a decrease of 77 (1.4%) veterans served (Table 2a).

*Veteran Characteristics*

- Referrals from inpatient units have decreased dramatically (from 56.3% in FY 1996, 52.9% in FY 1997, 42.2% in FY 1998, 39.7% in FY 1999 and 37.1% in FY 2000), in part due to the reduction of VA inpatient beds over the past several years (Table 3).  In addition, during the past 4 years there has been an increase in the proportion of veterans admitted as a result of self-referral (from 10.8% in FY 1996 to 21.6% in FY 2000 (Table 3).

- Nearly half of the veterans (48%) served during the Vietnam Era and an additional 46% served during the post-Vietnam and Persian Gulf eras (Table 4).

- During the past five fiscal years the proportion of African Americans veterans admitted to the program has been approximately 44-46%, while the proportion of white veterans has remained around 49-50% (Table 3).

- During the past six years, a there has been a trend to admit a greater proportion of veterans who have recently become homeless (i.e. homeless for less than one month) (13.5% in FY 1995 vs. 21.3% in FY 2000), and admit a greater proportion of veterans who spent at least one night outdoors or in a shelter in the month prior to admission (47.9% in FY 1995 vs. 57.5% in FY 2000 (Table 5).

---

[4] The Puget Sound Healthcare System (VISN 20) reduced the number of DCHV beds from 50 to 20 and the Palo Alto Healthcare System (VISN 21) increased the number of DCHV beds from 50 to 70.

- Three-quarters of veterans (75.4%0 reported using VA for medical or psychiatric services in the six months prior to their admission and over one-third of veterans (36.4%) reported having had a previous domiciliary admission (Table 6).

- Veterans are poor, as nearly half (49.1%) reported having no income in the 30 days prior to admission to the DCHV program during FY 2000 (Table 7).

- 91.5% of veterans were diagnosed with a substance abuse disorder during FY 2000 (81.7% had an alcohol abuse/dependency disorder and 65.7% had a drug abuse/dependency disorder)(Table 8).

- During FY 2000 nearly half of veterans (49.2%) had a serious mental illness and 44.4% were dually diagnosed (Table 8).

- As the DCHV population ages (i.e. mean age in FY 1992 was 41.8 years vs. 45.8 years in FY 2000 – see Table 3), there appears to be an increase in the proportion of veterans with medical illnesses such as hypertension (9.7% in FY 1992 vs. 18.7% in FY 2000), COPD (5.4% in FY 1992 vs. 8.5% in FY 2000), diabetes (3.6% in FY 1992 vs. 6% in FY 2000) and liver disease (6.1% in FY 1992 vs. 17.7% in FY 2000)(Table 8).

*Program Participation*

- Lengths of stay have decreased in the past six years by over 5 weeks (138.7 days in FY 1995, 125.3 in FY 1996, 112.1 in FY 1997, 105.6 in FY 1998, 101.6 days in FY 1999 and 103 days in FY 2000) (Table 9).

- During FY 2000 over two-thirds of veterans (68.7%) successfully completed the program (Table 9).

*Outcomes*

- 35.3% of veterans were discharged to their own apartment, room or house and an additional 22.9% were discharged to an apartment, room or house of a family member or friend during FY 2000 (Table 9).

- For the last four years, 38 – 41% of veterans had arrangements to work in part- or full-time competitive employment at the time of discharge while an additional 12 – 13 % had arrangements to participate in a VA work therapy program or vocational training (Table 9).

- Compared to last fiscal year, the proportion of veterans showing improvement in the ten clinical areas examined remained essentially unchanged (see Table 10).

**B. VISN Performance**

        DCHV programs are located within every VISN with the exception of VISNs 11 and 19.  The majority of VISNs (n=10) had only 1 DCHV site located within their network while six VISNs had 2 DCHV sites, three VISNs had 3 DCHV sites and one VISN had 4 DCHV sites (see Table 11).  With 20 to 228 operating DCHV beds per VISN (mean=89.1 beds) the average number of veterans discharged per VISN during FY 2000 was 275 (range = 64 - 669).

        Table's 2a and 2b report, by VISN, the number of discharges and number of DCHV beds by fiscal year (FY 1989 - FY 2000).  In addition, these tables reports each VISNs workload capacity to provide DCHV treatment to homeless veterans by comparing the number of discharges and the number of DCHV beds in FY 2000 with last fiscal (FY 1999).  During FY 2000 ten VISNs provided DCHV services to more veterans (VISNs 4, 6, 10, 12, 13, 14, 17, 20, 21 and 22) while the remaining 10 VISNs with DCHV programs reported fewer episodes of DCHV treatment (VISNs 1, 2, 3, 5, 7, 8, 9, 15, 16 and 18) (Table 2a).

        Tables 11 - 14 report the 20 critical monitor measures by VISN for FY 2000.  VISNs whose results are considered "outliers" are identified in these tables with a shaded box.  The performance of all VISNs is used as the norm for evaluating the performance of each individual VISN.  Those VISNs that are one standard deviation above or below the mean in the *un*desirable direction are considered outliers. Outcome measures (see Table 14a) were risk adjusted for the same baseline characteristics as described earlier for DCHV sites (see Chapter I - determining outliers on critical monitors).  VISNs who were statistically different from the median VISN in the *un*desirable direction on outcome measures are considered outliers.

        Table 15 provides a summary of the outlier status of each VISN.  A total of 68 outliers out of a total of 400 measurements were identified for the 20 critical monitors across all 20 reporting VISNs.  VISNs 3, 5 and 12 had no outliers, while VISNs 1 and 20 had the highest number of outliers (9 and 12 respectively).

**C. Site Performance**

        Tables 16 - 42 report site-specific data for FY 2000.  Critical monitors have been identified in these tables by shaded column titles (e.g. see Table 16 the column labeled "Annual Turnover Rate") and sites whose results are considered "outliers" are identified with a darkened box.  Those critical monitors that have been identified as special emphasis program performance measures by VHA Directive 96-051 are italicized (e.g. see Table 16 the column labeled "Annual Turnover Rate").

        Tables 43A, 43B, 43C, 43D and 44 provide summaries of the outlier status of each site.  A total of 114 outliers out of a total of 700 measurements were identified for the 20 critical monitors across all 35 reporting sites. Twenty-two of the 35 sites (62.9%) were found to be outliers on three or fewer critical monitors, although 5 sites had seven

or more outliers.

As indicated in Chapter I, preliminary drafts of the tables were distributed to sites through the medical center director for comments.  For each outlier, sites were requested to provide a brief explanation as to: 1) why they may have been different from other sites; 2) whether they felt any modifications should be made (or have been made) in their program to address a potential problem reflected in the monitor, and; 3) what actions (if any) they plan to take to change the performance of their site.  Tables 43C and 43D summarize comments from sites[5].   Sites offered the following explanations for outlier status:

45.8% outliers (n=65) were explained by legitimate program differences that do not conflict with national goals.

3.5% of outliers (n=5) were explained by local policies that may, in fact, conflict with national program goals.

22.5% of outliers (n=32) were explained by problems in the program operation for which corrective action has already been taken.

7% of outliers (n=10) were explained by problems in the program operation for which corrective action has been planned.

4.2% of outliers (n=6) were explained by problems in the program operation, for which corrective action has not yet been planned.

16.9% of outliers (n=24) were explained by problems with monitoring data collection.


*1. Trend Data on Critical Monitors and Special Emphasis Program Performance Measures*

Table 45 provides a summary of the critical monitors, organized by principle area, by site and for the last four fiscal years.  In addition, for each of the six special emphasis program performance measures (see Chapter I), comparative data from the previous three fiscal years 1997, 1998 and 1999 are presented by site so that trends in program operation can be evaluated.  These comparisons are found in Tables 46 - 51.  Outliers for all the tables (45 - 51) have been shaded for each of the fiscal years presented.

---

[5] A site may have more than one explanation for why they were an outlier on a critical monitor.  In addition, some reasons for outlier status provided by sites were changed in order to provide consistency of responses across sites.

# CHAPTER III
# DCHV OUTREACH

The DCHV Program conducts community outreach to identify and establish contact with homeless veterans, particularly targeting those veterans who are not using VA for their health care and benefit needs or who are unaware of their eligibility for VA benefits.  We have defined community outreach as any contact with a homeless veteran that takes place outside of the VA Medical Center or Vet Center (e.g., shelter, soup kitchen, on the streets, etc.).  Central questions in the evaluation and monitoring of DCHV sponsored outreach include:

- What types of veterans are seen at outreach?;

- What types of veterans seen at outreach have completed an episode of DCHV treatment? and;

- How are those veterans seen at outreach and have completed DCHV treatment different from those who have completed DCHV treatment and who were not contacted as a result of outreach?

Tables 52 - 57 present national summary data on veteran characteristics, clinical assessments and immediate treatment needs of veterans contacted through outreach by fiscal year, from FY 1992 - FY 2000[6].  Many of the characteristics are very similar from year to year; key findings are outlined below.

- Since July 1992, 16,599 veterans were contacted in the community as a result of DCHV sponsored outreach (Table 52).

- 1,210 fewer veterans were contacted as a result of outreach during FY 2000 as compared to three years ago in FY 1997  (2,563 in FY 1997 vs. 1,353 in FY 2000) (Table 52).  This reduction in the number of veterans seen may be due, in part, to fewer sites conducting outreach.  During FY 2000, 14 DCHV sites (40%) conducted outreach, four fewer sites than during FY 1997 (Table 52).

- During FY 2000, 85.1% of veterans assessed at outreach were judged to have a substance abuse problem, 31% were felt to have a serious psychiatric illness, and 25.6% were dually diagnosed with a serious psychiatric illness and a substance abuse disorder (Table 57).

---

[6] Data for FY 1992 reflects activity for 3 months of the fiscal year (July 1 - September 30). In those cases where the interview was conducted at the VA medical center and the contact was not a direct result of community outreach (as defined above), monitoring data were not included in these analyses.

- Of the 3,777 homeless veterans contacted as a result of outreach during fiscal years 1998 and 1999, 747 (19.8%) were subsequently admitted to and discharged from the DCHV Program[7] (Table 58).

Tables 59 and 60 provide comparisons among veterans contacted through DCHV outreach efforts and veterans completing an episode of DCHV treatment. The first column provides data on 3,030 veterans contacted through outreach efforts during fiscal years 1998 and 1999 that had not been admitted to and discharged from DCHV treatment[8]. The second column contains data on 747 veterans contacted as a result of community outreach during fiscal years 1998 and 1999 and had subsequently completed an episode of DCHV treatment. The last column reports data on 15,578 veterans admitted after September 30, 1997 and had completed DCHV treatment but did not have their initial program contact as a result of community outreach (e.g. referred to the DCHV Program by a VA inpatient or VA outpatient program, self-referred, etc). These two tables show that DCHV outreach identifies an under-served homeless, seriously ill veteran population which could benefit from a wide array of VA health care and VA benefit services, including residential rehabilitation in the DCHV Program. Veterans seen at outreach who are more likely to be admitted are literally homeless veterans without basic resources. It should be noted that there might be some homeless veterans seen at outreach who are acutely ill and require inpatient psychiatric or medical care prior to receiving DCHV treatment.

---

[7] The number of veterans admitted may be greater than 747. At the time this report is being written, there are likely to be occurrences where a veteran has been admitted but not yet discharged from the DCHV program and thus would not be represented in these available data.

[8] There may be some occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.

# CHAPTER IV
# SUMMARY

This report is the twelfth in a series of reports evaluating the effectiveness of the Department of Veterans Affairs' Domiciliary Care for Homeless Veterans Program. The program has completed yet another year of providing time-limited residential treatment to homeless veterans with significant health care problems and social-vocational deficits. Since its inception fourteen years ago, there have been nearly 48,000 episodes of treatment provided. The DCHV Program currently includes 35 sites with a total of 1,781 operational beds.

Monitoring data indicate that the DCHV Program continues to admit a veteran population with a high prevalence of substance abuse disorders. Over the last four years there has been a steady increase in the proportion of veterans with serious psychiatric problems and in FY 2000 nearly half the veterans were diagnosed with a serious mental illness. There is also a steady increase in the proportion of veterans who are more recently homeless. Programmatically, lengths of stay have decreased the last six years from 138.7 days during FY 1995 to 103 days during FY 2000. Of veterans discharged during FY 2000, 58.2% had arrangements to live in an apartment, room or house, and 53.3% had arrangements to work in competitive employment or a VA work therapy program.

Performance as measured by 20 critical monitors was used to compare the operation of individual sites and to identify performance outliers. The performance across all DCHV sites is used as the norm for evaluating the performance of each individual site on most critical monitors. However, when evaluating outcomes, each site is compared to the site for which performance was at the median level, adjusting for baseline veteran characteristics that are related to the outcomes. A total of 114 outliers out of a possible 700 measurements were identified for the 20 critical monitors across the 35 reporting sites. Twenty-two of the 35 sites (62.9%) were found to be outliers on three or fewer critical monitors, although five sites had seven or more outliers. It should be noted that 45.8% of all outliers were explained by legitimate program differences that did not conflict with national program goals and 29.5% of outliers were explained by problems with program operation for which corrective action had already been taken or had already been planned.

During FY 2000, 1,353 veterans were contacted as a result of outreach, 1,210 fewer veterans than in FY 1997. This reduction in the number of veterans seen may be due, in part, to fewer sites providing outreach services. During FY 2000, 14 DCHV sites (40%) conducted outreach, as compared to 18 sites in FY 1997.

DCHV outreach continues to identify a seriously ill veteran population that could benefit from a wide array of VA health care and VA benefit services, including residential rehabilitation in the DCHV Program. Veterans assessed at outreach who are more likely to be admitted to domiciliary care are those who are literally homeless and without financial resources. Of the 3,777 veterans contacted as a result of DCHV

outreach during fiscal years 1998 and 1999, 19.8% (n=747) subsequently completed DCHV residential treatment.

In conclusion, the DCHV Program has a substantial record of improving the quality of life for medically and psychiatrically ill homeless veterans.  In the years to come, it is expected that the DCHV Program will continue to improve and strengthen the residential treatment offered to veterans and develop new efforts to meet the changing clinical needs of this deserving veteran population.

# REFERENCES

Leda, C. and Rosenheck, A.  Race in the treatment of homeless mentally ill veterans. <u>Journal of Nervous and Mental Disease</u>, 1995, 183(8): 529 - 537.

Leda, C. and Rosenheck, A.  Mental health status and community adjustment after treatment in a residential treatment program for homeless veterans.  <u>American Journal of  Psychiatry</u>, 1992, 149(9): 1219 – 1224.

Leda, C., Rosenheck, R. and Corwel, L.  The Seventh Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1996.

Leda, C., Rosenheck, R. and Corwel, L.  The Sixth Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1995.

Leda, C., Rosenheck, R. and Corwel, L.  The Fifth Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1994.

Leda, C., Rosenheck, R., Corwel, L. and Olson, R. The Fourth Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1993.

Leda, C., Rosenheck, R., Medak, S. and Olson, R. The Third Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1991.

Leda, C., Rosenheck, R., Medak, S. and Olson, R.  Health Communities: The Second Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1989.

Rosenheck, R., Frisman, L. and Chung, A.  The proportion of veterans among homeless men.  <u>American Journal of Public Health</u>, 1994, 84 (3): 466 - 469.

Rosenheck, R., Leda, C., Medak, S., Thompson, D. and Olson, R.  Progress Report on the Veterans Administration's Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1988.

Seibyl, C.L, Sieffert, D., Medak, S. and Rosenheck, R.A., Fiscal Year 2000 End-of-Year Survey of Homeless Veterans, to be released in 2001.

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Eleventh Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 2000.

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Tenth Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1999.

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Ninth Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1998.

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Eighth Progress Report on the Domiciliary Care for Homeless Veterans Program.  West Haven, CT: Northeast Program Evaluation Center, 1997.

## APPENDICES

Contents of the Appendices:

A. Monitoring Form: Homeless Veteran Data Sheet - Form Z

B. Monitoring Form: The Outreach Form - Form Y

C. Explanation of Critical Monitor Outlier Questionnaire

D.  Data Tables

**Appendix A**

**Monitoring Form: Homeless Veterans Data Sheet - Form Z**

For office use only

(1)

**COMPLETE THIS SECTION AT ADMISSION**

Staff Member's Name _____

VA Facility Code ........................................................ □ □ □ (4)

Date of Admission (mm,dd,yy) ............................... □ □ / □ □ / □ □ (10)

How was contact with the DCHV Program initiated (select one)? (11)

□ 1. Outreach initiated by VA staff.
□ 2. Referral initiated by shelter staff or other non-VA staff working in a program for the homeless.
□ 3. Referral from an inpatient unit at VAMC.
□ 4. Referral from a VA outpatient clinic or Vet Center.
□ 5. Self-referred to Domiciliary.
□ 6. Referred from the VA HCMI Program.
□ 7. Other.

## I. VETERAN DESCRIPTION

1. Veteran's Name (last name, first initial) (please print) (31)

2. Social Security Number ................................ □ □ □-□ □-□ □ □ □ (40)

3. Date of Birth (mm,dd,yy) ................................... □ □ / □ □ / □ □ (46)

4. Sex (47)
□ 1. Male
□ 2. Female

5. Ethnicity (check only one) (48)
□ 1. Hispanic, white
□ 2. Hispanic, black
□ 3. American Indian or Alaskan
□ 4. Black, not Hispanic
□ 5. Asian
□ 6. White, not Hispanic

6. What is your current marital status (check only one)? (49)
□ 1. married
□ 2. remarried
□ 3. widowed
□ 4. separated
□ 5. divorced
□ 6. never married

## II. MILITARY HISTORY

7. Period of Service (check *longest* one) (50)
□ 1. Pre WW II (11/18–11/41)
□ 2. World War II (12/41–12/46)
□ 3. Pre-Korean War (1/47–6/50)
□ 4. Korean War (7/50–1/55)
□ 5. Between Korean and Vietnam Eras (2/55–7/64)
□ 6. Vietnam Era (8/64–4/75)
□ 7. Post-Vietnam Era (5/75–Present)

8. Did you ever receive hostile or friendly fire in a combat zone? ..................... □ 0 = No □ 1 = Yes (51)

9. Were you ever a Prisoner of War? ..................... □ 0 = No □ 1 = Yes (52)

## III. LIVING SITUATION

10. *During the 30 days before you were admitted to the DCHV Program*, did you stay at least one night either outdoors or in a shelter for the homeless because you had nowhere else to go? ..................... □ 0 = No □ 1 = Yes (53)

11. Where did you *usually* sleep *during the month before you were admitted to the DCHV Program* (select one)? (54)
□ 1. Shelter, outdoors or abandoned building.
□ 2. Residential program provided through VA contract.
□ 3. Institution (hospital, halfway house, prison etc).
□ 4. Lived in intermittent residence with friends or family.
□ 5. Lived in own apartment, room or house.
□ 6. Other.

12. How long have you been homeless this episode (check only one)? (55)
□ 0. Not currently homeless
□ 1. Less than one month
□ 2. At least 1 month but less than 6 months
□ 3. At least 6 months but less than 1 year
□ 4. At least 1 year but less than 2 years
□ 5. Two years or more
□ 9. Unknown

13–17. Do you receive any of the following kinds of public financial support (check one box for each question)?
13. Service Connected/Psychiatry ..................... □ 0 = No □ 1 = Yes (56)
14. Service Connected/Other ..................... □ 0 = No □ 1 = Yes (57)
15. Receives NSC pension ..................... □ 0 = No □ 1 = Yes (58)
16. Non-VA disability (eg SSDI) ..................... □ 0 = No □ 1 = Yes (59)
17. Other public support (including cash and inkind services) ............ □ 0 = No □ 1 = Yes (60)

For office
use only

## IV. MEDICAL HISTORY

18. Do you feel you have any serious medical problems (veteran's perception)? . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (61)

## V. SUBSTANCE ABUSE HISTORY

19. Do you have a problem with alcohol dependency now (veteran's perception)? . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (62)

20. Have you had a problem with alcohol dependency in the past? . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (63)

21. Have you ever been in a residential treatment program or hospitalized for treatment
    of alcoholism? . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (64)

22. Do you have a problem with drug dependency now (veteran's perception)? . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (65)

23. Have you had a problem with drug dependency in the past? . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (66)

24. Have you ever been in a residential treatment program or hospitalized for treatment
    of drug dependency? . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (67)

## VI. PSYCHIATRIC HISTORY

25. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol
    or drug use? . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (68)

26. Have you ever been hospitalized for a psychiatric problem (Do not include substance
    abuse treatment)? . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (69)

## VII. USE OF VA MEDICAL SERVICES

27. Have you used the VA medical system for medical and/or psychiatric care in the past 6 mos.?   ☐ 0 = No   ☐ 1 = Yes   (70)

28. Have you ever been admitted to a VA Domiciliary before? . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (71)

## VIII. EMPLOYMENT STATUS

29. What is your *usual* employment pattern, past three years (check only one)?   (72)

   ☐ 1. full time (40 hrs/wk)     ☐ 4. student      ☐ 6. retired/disability
   ☐ 2. part time (reg. hrs.)     ☐ 5. service      ☐ 7. unemployed
   ☐ 3. part time (irreg. daywork)

30. How many days did you work for pay in the past 30 days? . . . . . . . . . . . . . . . . . . . . . . . .   ☐☐   (74)

31. How much money did you receive in the past thirty days (include all sources of income: work,   (75)
    disability payments, panhandling, plasma donations etc.)(select one)?

   ☐ 1. no income at all     ☐ 3. $50–$99       ☐ 5. $500–$ 999
   ☐ 2. $1–$49               ☐ 4. $100–$499     ☐ 6. more than $1000

**COMPLETE THIS SECTION AT DISCHARGE**

Staff Member's Name _____

Date of DCHV Discharge (mm,dd,yy) . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐☐/☐☐/☐☐   (81)

## I. PSYCHIATRIC AND MEDICAL DIAGNOSES

1. Which of the following *psychiatric* diagnoses applied to this veteran during the course of his/her DCHV admission
   (check one box for each question)?

   Alcohol Dependency/Abuse . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (82)
   Drug Dependency/Abuse . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (83)
   Schizophrenia . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (84)
   Other Psychotic Disorder . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (85)
   Anxiety Disorder . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (86)
   Organic Brain Syndrome . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (87)
   Affective Disorder . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (88)
   Bipolar Disorder . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (89)
   Adjustment Disorder . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (90)
   PTSD from Combat . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (91)
   Personality Disorder (DSM III-R, Axis 2) . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (92)
   Other Psychiatric Disorder . . . . . . . . . . . . . . . . . . . . . . . . . . . . .   ☐ 0 = No   ☐ 1 = Yes   (93)

2. Which of the following *medical* diagnoses applied to this veteran during the course of his/her DCHV admission (check one box for each question)?

| | | | |
|---|---|---|---|
| Oral/Dental Pathology | ☐ 0 = No | ☐ 1 = Yes | (94) |
| Eye Disorder (other than corrective lenses) | ☐ 0 = No | ☐ 1 = Yes | (95) |
| Hypertension | ☐ 0 = No | ☐ 1 = Yes | (96) |
| Peripheral Vascular Disease | ☐ 0 = No | ☐ 1 = Yes | (97) |
| Cardiac Disease | ☐ 0 = No | ☐ 1 = Yes | (98) |
| COPD (Chronic Obstructive Pulmonary Disease) | ☐ 0 = No | ☐ 1 = Yes | (99) |
| TB | ☐ 0 = No | ☐ 1 = Yes | (100) |
| Gastrointestinal Disease | ☐ 0 = No | ☐ 1 = Yes | (101) |
| Liver Disease | ☐ 0 = No | ☐ 1 = Yes | (102) |
| Diabetes Mellitus | ☐ 0 = No | ☐ 1 = Yes | (103) |
| Seizure Disorder | ☐ 0 = No | ☐ 1 = Yes | (104) |
| Dementia | ☐ 0 = No | ☐ 1 = Yes | (105) |
| Other Neurological Disease | ☐ 0 = No | ☐ 1 = Yes | (106) |
| Anemia | ☐ 0 = No | ☐ 1 = Yes | (107) |
| Orthopedic Problems | ☐ 0 = No | ☐ 1 = Yes | (108) |
| Malignancy | ☐ 0 = No | ☐ 1 = Yes | (109) |
| Significant Skin Disorder | ☐ 0 = No | ☐ 1 = Yes | (110) |
| Sexually Transmitted Disease | ☐ 0 = No | ☐ 1 = Yes | (111) |
| Significant Trauma | ☐ 0 = No | ☐ 1 = Yes | (112) |
| Other | ☐ 0 = No | ☐ 1 = Yes | (113) |

## II. DISCHARGE STATUS

3. The veteran ended the DCHV Program because (select one): **(114)**
   - ☐ 1. Successful completion of all components of the Program.
   - ☐ 2. Successfully completed *some* components of the Program.
   - ☐ 3. Veteran was asked to leave because of failure to comply with Program requirements.
   - ☐ 4. Veteran transferred to another institutional treatment program.
   - ☐ 5. Veteran left the Program by his/her own decision, without medical advice.
   - ☐ 6. Veteran was incarcerated.
   - ☐ 7. Other.

4. Select the *one best* choice that describes the veteran's overall participation in the DCHV Program. **(115)**
   - ☐ 1. Did not participate actively.
   - ☐ 2. *Severe psychiatric problems* impeded participation.
   - ☐ 3. *Substance abuse* behavior impeded useful participation.
   - ☐ 4. *Severe medical problems* (including Organic Brain Syndrome) impeded ability to participate.
   - ☐ 5. Wanted change and expressed need for help but undermined his/her own and others' efforts to work with him/her.
   - ☐ 6. Wanted help and made use of the Program.
   - ☐ 7. Wanted help and made optimal use of the Program.
   - ☐ 8. Other.

5. Veteran's living situation after discharge will be (select one): **(116)**
   - ☐ 0. No available residence other than homeless shelters, outdoors, etc.
   - ☐ 1. Halfway house/transitional living program.
   - ☐ 2. Institution (hospital, prison or nursing home).
   - ☐ 3. Own apartment or room.
   - ☐ 4. Apartment, room or house of friend or family member.
   - ☐ 5. Veteran left Program without giving indication of living arrangement.
   - ☐ 6. Another Domiciliary Program (other than this DCHV Program).
   - ☐ 7. Other.

6. Veteran's arrangements for employment after discharge will be (select one): **(117)**
   - ☐ 0. Disabled or retired.
   - ☐ 1. Unemployed.
   - ☐ 2. Part-time or temporary employment.
   - ☐ 3. Full-time employment.
   - ☐ 4. In vocational training, or unpaid volunteer.
   - ☐ 5. VA's IWT or CWT.
   - ☐ 6. Student.
   - ☐ 7. Other.
   - ☐ 9. Unknown.

7. Consider the following clinical areas and select the description that best *reflects changes* that occurred during the veteran's DCHV admission (check one box for each question):

| | Not Applicable | Unchanged/ Deteriorated | Improved | |
|---|---|---|---|---|
| 1. Personal hygiene .......................... | ☐ 0. | ☐ 1. | ☐ 2. | (118) |
| 2. Alcohol problems ......................... | ☐ 0. | ☐ 1. | ☐ 2. | (119) |
| 3. Drug problems ............................ | ☐ 0. | ☐ 1. | ☐ 2. | (120) |
| 4. Psychotic symptoms ....................... | ☐ 0. | ☐ 1. | ☐ 2. | (121) |
| 5. Mental health problems other than psychosis ..... | ☐ 0. | ☐ 1. | ☐ 2. | (122) |
| 6. Medical problems .......................... | ☐ 0. | ☐ 1. | ☐ 2. | (123) |
| 7. Relationships with family and friends ........... | ☐ 0. | ☐ 1. | ☐ 2. | (124) |
| 8. Employment/vocational situation ............... | ☐ 0. | ☐ 1. | ☐ 2. | (125) |
| 9. Housing situation .......................... | ☐ 0. | ☐ 1. | ☐ 2. | (126) |
| 10. Financial status .......................... | ☐ 0. | ☐ 1. | ☐ 2. | (127) |

**Appendix B**

**Monitoring Form: Outreach Form - Form Y**

# DOMICILIARY CARE FOR HOMELESS VETERANS
# OUTREACH FORM

FORM __Y__

Page 1 of 4

Staff Member's Name _____

Office use only DO NOT CODE

□ □ (3)

Date of Intake (mm,dd,yy) ............................................ □□/□□/□□ (9)

VA Facility Code ..................................................... □ □ □ (12)

## I. VETERAN DESCRIPTION

1. Veteran's Name (last name, first initial) (please print)

□□□□□□□□□□□□□□□□□□□□ □ (32)

2. Social Security Number ............................................ □□□-□□-□□□□ (41)

3. Date of Birth (mm,dd,yy) ........................................... □□/□□/□□ (47)

4. Sex

    □ 1. Male      □ 2. Female      (48)

5. Ethnicity (check only one)

    □ 1. Hispanic, white    □ 3. American Indian or Alaskan    □ 5. Asian    (49)
    □ 2. Hispanic, black    □ 4. Black, not Hispanic    □ 6. White, not Hispanic

6. What is your current marital status (check only one)?

    □ 1. married    □ 3. widowed    □ 5. divorced    (50)
    □ 2. remarried    □ 4. separated    □ 6. never married

## II. MILITARY HISTORY

7. Period of Service (check **longest** one)

    □ 1. Pre-WW II (11/18–11/41)    □ 5. Between Korean and    □ 7. Post-Vietnam Era (5/75–7/90)    (51)
    □ 2. World War II (12/41–12/46)      Vietnam Eras (2/55–7/64)    □ 8. Persian Gulf (8/90–   )
    □ 3. Pre-Korean War (1/47–6/50)   □ 6. Vietnam Era (8/64–4/75)    □ 9. Post-Persian Gulf
    □ 4. Korean War (7/50–1/55)

8. Did you ever receive hostile or friendly fire in a combat zone? .......................... □ 0 = No   □ 1 = Yes    (52)

## III. LIVING SITUATION

9. What is your current residence (check only one)?

    □ 1. Lives in own apartment or room    □ 3. Shelter/Temporary Residential Program    (53)
    □ 2. Lives in intermittent residence with friends    □ 4. No residence (eg outdoors, abandoned
         or family                                building)
                                             □ 5. Institution (eg hospital, prison)

10. How long have you been homeless (check only one)?

    □ 0. Not currently homeless    □ 3. At least 6 months but less than 1 year    (54)
    □ 1. At least one night but less than one month    □ 4. At least 1 year but less than 2 years
    □ 2. At least 1 month but less than 6 months    □ 5. Two years or more
                                                   □ 9. Unknown

11. During the *past 30 days (1 month)* approximately how many days did you sleep in the following kinds of places? [Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to approximately 30]

|  |  |  |
|---|---|---|
| a. | Own apartment, room or house | (56) |
| b. | Someone else's apartment, room or house | (58) |
| c. | Hospital or nursing home | (60) |
| d. | Domiciliary | (62) |
| e. | VA contracted halfway programs (ATU-HWH or HCMI contract) | (64) |
| f. | Non-VA halfway house program | (66) |
| g. | Hotel, Single Room Occupancy (SRO), boarding home | (68) |
| h. | Shelter for the homeless | (70) |
| i. | Outdoors (sidewalk, park), abandoned building | (72) |
| j. | Automobile, truck, boat | (74) |
| k. | Prison, jail | (76) |
| l. | Other (specify _____) | (78) |

## IV. MEDICAL

12. Do you feel you have any serious medical problems (veteran's perception)? ........ □ 0 = No □ 1 = Yes (79)

13. Does the veteran have or has the veteran complained of any of the following medical problems (check one box for each question)?

| | | | |
|---|---|---|---|
| a. | Oral/dental problems | □ 0 = No □ 1 = Yes | (80) |
| b. | Eye problems (other than glasses) | □ 0 = No □ 1 = Yes | (81) |
| c. | Hypertension | □ 0 = No □ 1 = Yes | (82) |
| d. | Heart or cardiovascular problems | □ 0 = No □ 1 = Yes | (83) |
| e. | COPD/emphysema | □ 0 = No □ 1 = Yes | (84) |
| f. | TB | □ 0 = No □ 1 = Yes | (85) |
| g. | Gastrointestinal problems | □ 0 = No □ 1 = Yes | (86) |
| h. | Liver disease | □ 0 = No □ 1 = Yes | (87) |
| i. | Seizure disorder | □ 0 = No □ 1 = Yes | (88) |
| j. | Orthopedic problems | □ 0 = No □ 1 = Yes | (89) |
| k. | Significant skin problems | □ 0 = No □ 1 = Yes | (90) |
| l. | Significant trauma | □ 0 = No □ 1 = Yes | (91) |
| m. | Other (specify _____) | □ 0 = No □ 1 = Yes | (92) |

Office use only DO NOT CODE (94)

## V. SUBSTANCE ABUSE

14. Do you have a problem with alcohol dependency now (veteran's perception)? ........ □ 0 = No □ 1 = Yes (95)

15. Have you had a problem with alcohol dependency in the past? ................. □ 0 = No □ 1 = Yes (96)

16. Have you ever been hospitalized for treatment of alcoholism? ................. □ 0 = No □ 1 = Yes (97)

17. During the past 30 days, how many days would you say that you used *any* alcohol at all? [If none, skip to number 18] ..................................... (99)

17a. During the past 30 days, how many days would you say that you drank to *intoxication*? .. (101)

For office
use only

18. Do you have a problem with drug dependency now (veteran's perception)? ............ ☐ 0 = No ☐ 1 = Yes (102)

19. Have you had a problem with drug dependency in the past? ....................... ☐ 0 = No ☐ 1 = Yes (103)

20. Have you ever been in a residential treatment program or hospitalized for treatment
of drug dependency? ........................................................ ☐ 0 = No ☐ 1 = Yes (104)

21. During the past 30 days, how many days would you say that you used any other drugs,
such as heroin or methadone; barbiturates (downs); cocaine or crack; amphetamines
(speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? [If none,
skip to number 23.] ☐☐ (106)

22. During the past 30 days, how many days would you say you used more than
one kind of drug? ........................................................ ☐☐ (108)

## VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than
alcohol or drug use? ....................................................... ☐ 0 = No ☐ 1 = Yes (109)

24. Have you ever been hospitalized for a psychiatric problem (Do not include substance
abuse treatment)? ........................................................ ☐ 0 = No ☐ 1 = Yes (110)

25. Have you used the VA medical system for medical and/or psychiatric care in the past
6 mos.? .................................................................. ☐ 0 = No ☐ 1 = Yes (111)

26. Now I'm going to ask you about some psychological or emotional problems you might
have had in the past 30 days. You can just say "yes" or "no" for these. During the past
30 days, have you had a period (that was not the direct result of alcohol or drug use) in
which you ... [Check one answer for each item; blank responses will not be
considered a "no" response]

    a. ... experienced a serious depression .......................... ☐ 0 = No ☐ 1 = Yes (112)
    b. ... experienced serious anxiety or tension ...................... ☐ 0 = No ☐ 1 = Yes (113)
    c. ... experienced hallucinations ................................ ☐ 0 = No ☐ 1 = Yes (114)
    d. ... experienced trouble understanding, concentrating, or remembering . ☐ 0 = No ☐ 1 = Yes (115)
    e. ... had trouble controlling violent behavior ...................... ☐ 0 = No ☐ 1 = Yes (116)
    f. ... had serious thoughts of suicide ............................ ☐ 0 = No ☐ 1 = Yes (117)
    g. ... attempted suicide ........................................ ☐ 0 = No ☐ 1 = Yes (118)
    h. ... took prescribed medication for a psychological/emotional problem .. ☐ 0 = No ☐ 1 = Yes (119)

## VII. EMPLOYMENT STATUS

27. What is your usual employment pattern, past three years (check only one)? (120)
    ☐ 1. full time (40 hrs/wk)    ☐ 4. part time (irreg. daywork)    ☐ 7. retired/disability
    ☐ 2. full time (irregular)    ☐ 5. student    ☐ 8. unemployed
    ☐ 3. part time (reg. hrs.)    ☐ 6. service

28. How many days did you work for pay in the past 30 days? ...................... ☐☐ (122)

29 – 33. Do you receive any of the following kinds of public financial support
(check one box for each question)?
    29. Service Connected/Psychiatry .............................. ☐ 0 = No ☐ 1 = Yes (123)
    30. Service Connected/Other ................................. ☐ 0 = No ☐ 1 = Yes (124)
    31. Receives NSC pension ................................... ☐ 0 = No ☐ 1 = Yes (125)
    32. Non-VA disability (eg SSDI) .............................. ☐ 0 = No ☐ 1 = Yes (126)
    33. Other public support (including cash and inkind services) ............ ☐ 0 = No ☐ 1 = Yes (127)

34. How much money did you receive in the past thirty days (include all sources of income: work
disability payments, panhandling, plasma donations etc.)(select one)?
    ☐ 1. no income at all    ☐ 3. $50–$99    ☐ 5. $500–$ 999 (128)
    ☐ 2. $1–$49    ☐ 4. $100–$499    ☐ 6. $1000 or more

| | | For office use only |
|---|---|---|

## VIII. INTERVIEWER OBSERVATIONS

35. Does this veteran need psychiatric or substance abuse treatment at this time? ........... ☐ 0 = No  ☐ 1 = Yes  (129)

36. Does this veteran need medical treatment at this time? ............................. ☐ 0 = No  ☐ 1 = Yes  (130)

37 – 45. Which of the following psychiatric diagnoses apply to this veteran (check one box for each question)?

37. Alcohol Abuse/Dependency ................................... ☐ 0 = No  ☐ 1 = Yes  (131)

38. Drug Abuse/Dependency ..................................... ☐ 0 = No  ☐ 1 = Yes  (132)

39. Schizophrenia ........................................... ☐ 0 = No  ☐ 1 = Yes  (133)

40. Other Psychotic Disorder .................................. ☐ 0 = No  ☐ 1 = Yes  (134)

41. Mood Disorder .......................................... ☐ 0 = No  ☐ 1 = Yes  (135)

42. Personality Disorder (DSM-IIIR, Axis 2) ..................... ☐ 0 = No  ☐ 1 = Yes  (136)

43. PTSD from Combat ....................................... ☐ 0 = No  ☐ 1 = Yes  (137)

44. Adjustment Disorder ..................................... ☐ 0 = No  ☐ 1 = Yes  (138)

45. Other Psychiatric Disorder ................................ ☐ 0 = No  ☐ 1 = Yes  (139)

46. Where did this interview take place (check only one)?

☐ 1. Shelter or temporary housing for homeless
☐ 2. Street, Park, Outdoors
☐ 3. Soup Kitchen
☐ 4. VAMC
☐ 5. Vet Center
☐ 6.[1] At special program for homeless (specify _____ )
☐ 7. Other

(140)

Office use only DO NOT CODE  ☐ ☐ ☐  (143)

47. How was contact with this program initiated (check only one)?

☐ 1. Outreach initiated by VA staff
☐ 2. Referred by shelter staff or other non-VA staff working in a program for the homeless
☐ 3. Referral from VAMC inpatient unit
☐ 4. Referral from VAMC outpatient unit
☐ 5. Veteran came to Vet Center
☐ 6. Self-referred
☐ 7.[1] Through VA presence at special program for homeless (specify _____ )
☐ 8. Other

(144)

Office use only DO NOT CODE  ☐ ☐ ☐  (147)

48. Veteran response to contact (check only one).

☐ 1. Would not talk to VA staff
☐ 2. Talked; not interested in any services
☐ 3. Only interested in basic services
☐ 4. Is interested in full range of VA services for the homeless
☐ 5. Other

(148)

49–60. What are your immediate plans for referral or treatment of the veteran at this time (check one box for each question)?

49. Basic services (food, shelter, clothing and financial assistance) ....... ☐ 0 = No  ☐ 1 = Yes  (149)

50. VA medical services ...................................... ☐ 0 = No  ☐ 1 = Yes  (150)

51. Non-VA medical services .................................. ☐ 0 = No  ☐ 1 = Yes  (151)

52. VA psychiatric or substance abuse services .................... ☐ 0 = No  ☐ 1 = Yes  (152)

53. Non-VA psychiatric or substance abuse services ................ ☐ 0 = No  ☐ 1 = Yes  (153)

54. VA pension or disability application ......................... ☐ 0 = No  ☐ 1 = Yes  (154)

55. Contract housing through HCMI Program ...................... ☐ 0 = No  ☐ 1 = Yes  (155)

56. VA Domiciliary Care Program .............................. ☐ 0 = No  ☐ 1 = Yes  (156)

57. Upgrading of military discharge ............................ ☐ 0 = No  ☐ 1 = Yes  (157)

58. Legal assistance ........................................ ☐ 0 = No  ☐ 1 = Yes  (158)

59. Social vocational assistance ............................... ☐ 0 = No  ☐ 1 = Yes  (159)

60. Other ................................................. ☐ 0 = No  ☐ 1 = Yes  (160)

Y  (161)

[1] Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.

**Appendix C**

**In Preparation of the Twelfth Progress Report of the DCHV Program**

**EXPLANATION OF CRITICAL MONITOR OUTLIER QUESTIONNAIRE**

Directions: Please use tables to identify all critical monitors for which your site is an outlier. Fill in the name of each outlier in the sections below. (Refer to the cover memo for more detailed explanation.) Next, indicate the reason(s) for the outlier status and describe corrective actions, or describe why corrective actions have not been planned.

DCHV Site: _____

Person completing this report: _____

Phone number: _____

I.        Critical monitor: _____

1. Reason for outlier status: (check all that apply)

_____ a. Legitimate differences in the program at this site, which do not conflict with
             national program goals.
_____ b. Local policies at this site, which may conflict with national program goals.
_____ c. Problems in the operation of the program, for which corrective action has since
             been taken.
_____ d. Problems in the operation of the program, for which corrective action has since
             been planned.
_____ e. Problems in the operation of the program, for which corrective action has not yet
             been planned.
_____ f. Problems with monitoring data collection.

Explain: _____

_____

2. Describe any corrective action(s). If no such action has been taken or planned, please explain why not.

_____

**Appendix D**

**Data Tables**

**Table 1a. Number of Discharges and Operational Beds by VISN, Site and Fiscal Year.**

| VISN SITE | DISCHARGES | | | | | | | | | | | | DCHV BEDS | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | FY89 | FY90 | FY91 | FY92 | FY93 | FY94 | FY95 | FY96 | FY97 | FY98 | FY99 | FY00 | FY89 | FY90 | FY91 | FY92 | FY93 | FY94 | FY95 | FY96 | FY97 | FY98 | FY99 | FY00 |
| 1 Bedford, MA | | 31 | 98 | 93 | 107 | 95 | 104 | 105 | 121 | 135 | 124 | 99 | | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| 1 Brockton, MA | | | | | | | 73 | 153 | 148 | 164 | 156 | 149 | | | | | | | 50 | 50 | 50 | 46 | 46 | 46 |
| 2 Canandaigua, NY | | | | | 10 | 132 | 116 | 159 | 173 | 288 | 256 | 168 | | | | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| 3 Hudson Valley HCS | 152 | 214 | 115 | 107 | 109 | 67 | 144 | 185 | 296 | 303 | 237 | 223 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 |
| 3 New Jersey HCS | 65 | 106 | 130 | 127 | 119 | 153 | 146 | 253 | 281 | 275 | 261 | 279 | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 82 | 82 | 82 | 82 | 82 |
| 3 New York Harbor HCS | 16 | 78 | 90 | 84 | 103 | 108 | 93 | 90 | 115 | 134 | 185 | 167 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 |
| 4 Butler, PA | | 19 | 79 | 64 | 83 | 70 | 76 | 81 | 82 | 103 | 106 | 115 | | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| 4 Coatesville, PA | 94 | 183 | 155 | 173 | 129 | 158 | 149 | 157 | 152 | 154 | 219 | 269 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 80 | 80 |
| 4 Pittsburgh HCS | | | | | | 58 | 108 | 122 | 202 | 234 | 194 | 180 | | | | | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 |
| 5 Martinsburg, WV | | 27 | 50 | 50 | 60 | 57 | 93 | 138 | 152 | 214 | 192 | 139 | | 25 | 25 | 25 | 30 | 60 | 60 | 60 | 60 | 60 | 60 | 60 |
| 5 Maryland HCS† | | | | | | | | 47 | 77 | 131 | 118 | 107 | | | | | | | | 25 | 25 | 25 | 25 | 25 |
| 6 Hampton, VA | 29 | 52 | 60 | 71 | 109 | 116 | 98 | 98 | 73 | 67 | 57 | 58 | 30 | 30 | 60 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 |
| 7 Central Alabama HCS | | | | | | | | 7 | 89 | 136 | 185 | 122 | | | | | | | | 15 | 43 | 43 | 43 | 43 |
| 7 Dublin, GA | | | | | 1 | 50 | 44 | 63 | 79 | 90 | 73 | 82 | | | | | 20 | 20 | 20 | 23 | 23 | 23 | 23 | 23 |
| 8 Bay Pines, FL | 3 | 67 | 61 | 40 | 67 | 68 | 50 | 29 | 53 | 61 | 85 | 64 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| 9 Mt. Home, TN | 150 | 170 | 152 | 103 | 80 | 65 | 90 | 54 | 110 | 88 | 123 | 117 | 25 | 25 | 32 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| 10 Cincinnati, OH | | 2 | 49 | 104 | 109 | 105 | 113 | 109 | 114 | 155 | 153 | 149 | | 40 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 |
| 10 Cleveland, OH | 29 | 148 | 154 | 134 | 123 | 163 | 218 | 240 | 282 | 323 | 306 | 332 | 75 | 75 | 75 | 75 | 75 | 75 | 75 | 75 | 75 | 75 | 75 | 75 |
| 10 Dayton, OH | 63 | 94 | 96 | 80 | 55 | 44 | 42 | 58 | 69 | 62 | 50 | 54 | 57 | 57 | 57 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 |
| 12 Milwaukee, WI | 52 | 87 | 90 | 72 | 95 | 71 | 76 | 63 | 68 | 65 | 79 | 97 | 25 | 25 | 25 | 25 | 25 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| 12 N. Chicago, IL†† | 57 | 131 | 151 | 161 | 169 | 153 | 169 | 181 | 209 | 185 | 160 | 165 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 |
| 13 Black Hills HCS | 40 | 92 | 74 | 117 | 111 | 111 | 103 | 108 | 131 | 99 | 100 | 119 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 |
| 14 Central Iowa HCS | | | | | 49 | 56 | 54 | 49 | 58 | 60 | 75 | 81 | | | | | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |
| 15 Eastern Kansas HCS | 74 | 70 | 89 | 65 | 63 | 47 | 58 | 56 | 60 | 349 | 423 | 398 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 178 | 178 | 178 |
| 15 St Louis, MO | | | | | | | 1 | 124 | 160 | 162 | 139 | 121 | | | | | | | 60 | 60 | 60 | 50 | 50 | 50 |
| 16 Central Arkansas HCS | 97 | 156 | 173 | 148 | 179 | 209 | 184 | 197 | 193 | 172 | 187 | 155 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 |
| 16 Gulf Coast HCS | 74 | 133 | 130 | 127 | 140 | 100 | 79 | 88 | 150 | 234 | 246 | 222 | 26 | 26 | 26 | 26 | 40 | 40 | 40 | 40 | 40 | 70 | 70 | 70 |
| 17 North Texas HCS | | 40 | 100 | 125 | 99 | 93 | 94 | 103 | 119 | 129 | 123 | 129 | | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| 18 Northern Arizona HCS | | 23 | 105 | 101 | 108 | 187 | 185 | 103 | 128 | 106 | 238 | 224 | | 25 | 25 | 25 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 |
| 20 Alaska HCS | | | | | 11 | 46 | 46 | 82 | 102 | 142 | 30 | 113 | | | | | 17 | 17 | 17 | 50 | 50 | 50 | 50 | 50 |
| 20 Portland, OR | 58 | 107 | 93 | 72 | 102 | 104 | 65 | 118 | 126 | 119 | 175 | 167 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| 20 Puget Sound HCS | 100 | 135 | 146 | 150 | 176 | 192 | 132 | 141 | 138 | 136 | 117 | 66 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 50 | 50 | 50 | 20 |
| 20 White City, OR | 76 | 170 | 161 | 103 | 135 | 90 | 95 | 109 | 109 | 68 | 0 | 153 | 51 | 51 | 63 | 51 | 51 | 51 | 51 | 51 | 51 | 51 | 51 | 51 |
| 21 Palo Alto HCS | 8 | 161 | 177 | 209 | 168 | 162 | 201 | 171 | 149 | 209 | 198 | 199 | 40 | 40 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 70 |
| 22 Greater LA HCS | 28 | 89 | 108 | 131 | 129 | 142 | 148 | 164 | 219 | 198 | 198 | 209 | 25 | 25 | 68 | 68 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| **SITE AVERAGE** | 63 | 99 | 111 | 108 | 100 | 106 | 104 | 114 | 137 | 159 | 159 | 157 | 45 | 42 | 46 | 42 | 43 | 44 | 45 | 45 | 45 | 50 | 51 | 51 |
| **SITE S.D.** | 40 | 57 | 38 | 39 | 46 | 47 | 50 | 56 | 63 | 78 | 84 | 76 | 16 | 15 | 16 | 16 | 19 | 19 | 18 | 19 | 18 | 28 | 29 | 29 |
| **NATIONAL TOTAL** | 1265 | 2585 | 2886 | 2811 | 2998 | 3272 | 3447 | 4005 | 4787 | 5550 | 5568 | 5491 | 899 | 1094 | 1206 | 1143 | 1331 | 1371 | 1481 | 1569 | 1587 | 1751 | 1791 | 1781 |

†Twenty-five additional beds were funded during FY95 at Maryland HCS, however, beds are not yet operational.

††Forty additional beds were funded during FY93 at North Chicago, however, beds are not yet operational.

**Table 1b. Mean LOS by VISN, Site and Fiscal Year.**

| VISN | SITE | MEAN LOS (days) | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | FY89 | FY90 | FY91 | FY92 | FY93 | FY94 | FY95 | FY96 | FY97 | FY98 | FY99 | FY00 |
| 1 | Bedford, MA | | 67.0 | 127.2 | 132.2 | 138.7 | 142.7 | 131.0 | 132.8 | 114.2 | 98.2 | 109.9 | 102.4 |
| 1 | Brockton, MA | | | | | | | 84.1 | 98.5 | 103.2 | 92.9 | 94.5 | 88.8 |
| 2 | Canandaigua, NY | | | | | 136.8 | 130.8 | 113.5 | 97.2 | 85.6 | 57.6 | 36.0 | 51.4 |
| 3 | Hudson Valley HCS | 51.5 | 87.4 | 165.0 | 174.5 | 174.8 | 238.9 | 150.1 | 109.6 | 108.4 | 101.5 | 101.3 | 104.8 |
| 3 | New Jersey HCS | 110.2 | 170.3 | 178.8 | 166.1 | 162.5 | 157.3 | 154.3 | 122.5 | 97.8 | 96.5 | 96.3 | 99.2 |
| 3 | New York Harbor HCS | 85.8 | 187.7 | 208.8 | 194.1 | 179.4 | 158.9 | 183.6 | 186.5 | 144.9 | 111.7 | 101.7 | 105.5 |
| 4 | Butler, PA | | 62.6 | 107.5 | 130.8 | 144.7 | 122.8 | 133.4 | 129.5 | 110.6 | 95.3 | 73.5 | 81.9 |
| 4 | Coatesville, PA | 75.9 | 79.8 | 83.9 | 76.7 | 98.8 | 94.2 | 90.7 | 96.0 | 94.9 | 82.7 | 78.5 | 88.4 |
| 4 | Pittsburgh HCS | | | | | | 63.6 | 158.1 | 145.6 | 106.4 | 95.2 | 99.2 | 93.7 |
| 5 | Martinsburg, WV | | 73.8 | 159.2 | 141.3 | 129.6 | 182.0 | 171.1 | 154.3 | 133.2 | 112.9 | 109.6 | 123.3 |
| 5 | Maryland HCS | | | | | | | | 107.3 | 100.9 | 70.4 | 74.5 | 83.1 |
| 6 | Hampton, VA | 64.9 | 149.8 | 312.0 | 194.1 | 104.5 | 100.2 | 91.8 | 92.4 | 85.5 | 114.0 | 96.3 | 101.6 |
| 7 | Central Alabama HCS | | | | | | | | 45.1 | 73.9 | 67.3 | 63.0 | 70.0 |
| 7 | Dublin, GA | | | | | 15.0 | 85.0 | 147.5 | 106.1 | 122.3 | 120.2 | 124.4 | 134.0 |
| 8 | Bay Pines, FL | 22.7 | 100.2 | 183.1 | 180.2 | 184.0 | 176.9 | 204.4 | 150.9 | 147.9 | 106.5 | 91.2 | 93.9 |
| 9 | Mt. Home, TN | 28.0 | 47.7 | 56.4 | 93.9 | 100.7 | 127.9 | 145.7 | 200.3 | 100.2 | 121.9 | 87.6 | 116.4 |
| 10 | Cincinnati, OH | | 8.5 | 126.8 | 152.6 | 173.6 | 146.0 | 162.3 | 150.2 | 145.8 | 118.0 | 118.6 | 106.6 |
| 10 | Cleveland, OH | 50.2 | 149.6 | 165.9 | 198.3 | 228.0 | 206.3 | 135.4 | 118.9 | 98.6 | 89.1 | 91.7 | 90.3 |
| 10 | Dayton, OH | 80.9 | 155.4 | 158.6 | 156.7 | 136.5 | 125.1 | 124.5 | 108.2 | 106.3 | 145.3 | 121.5 | 120.8 |
| 12 | Milwaukee, WI | 51.2 | 90.6 | 97.2 | 113.5 | 104.4 | 121.4 | 130.4 | 167.2 | 190.6 | 170.9 | 165.2 | 115.3 |
| 12 | N. Chicago, IL | 91.5 | 153.1 | 133.6 | 134.8 | 124.8 | 135.5 | 135.5 | 119.0 | 104.7 | 116.8 | 121.3 | 121.5 |
| 13 | Black Hills HCS | 80.2 | 155.3 | 123.3 | 139.9 | 130.5 | 160.2 | 142.3 | 123.9 | 92.2 | 130.7 | 137.0 | 137.1 |
| 14 | Central Iowa HCS | | | | | 105.7 | 121.4 | 134.7 | 128.0 | 134.2 | 133.5 | 86.7 | 83.5 |
| 15 | Eastern Kansas HCS | 52.2 | 129.6 | 128.8 | 118.2 | 153.1 | 176.7 | 213.9 | 166.5 | 162.4 | 91.3 | 97.5 | 109.5 |
| 15 | St Louis, MO | | | | | | | | 108.5 | 116.6 | 118.2 | 116.4 | 125.4 |
| 16 | Central Arkansas HCS | 77.9 | 97.4 | 92.1 | 124.9 | 127.6 | 101.2 | 108.2 | 104.7 | 96.4 | 111.8 | 112.2 | 123.9 |
| 16 | Gulf Coast HCS | 67.9 | 73.4 | 75.2 | 102.7 | 111.0 | 128.7 | 179.9 | 155.1 | 96.3 | 11.3 | 96.7 | 88.2 |
| 17 | North Texas HCS | | 76.7 | 120.6 | 106.9 | 119.5 | 139.5 | 142.4 | 132.5 | 101.0 | 95.4 | 101.8 | 92.5 |
| 18 | Northern Arizona HCS | | 58.0 | 132.0 | 129.0 | 145.2 | 77.9 | 97.0 | 134.8 | 109.6 | 122.8 | 97.2 | 78.4 |
| 20 | Alaska HCS | | | | | 51.7 | 109.9 | 117.6 | 105.3 | 135.5 | 123.6 | 188.6 | 142.1 |
| 20 | Portland, OR | 86.9 | 112.8 | 154.0 | 160.7 | 144.4 | 158.2 | 160.8 | 159.7 | 137.8 | 147.5 | 123.9 | 107.7 |
| 20 | Puget Sound HCS | 82.2 | 114.0 | 130.3 | 131.5 | 117.9 | 103.2 | 145.3 | 103.9 | 125.1 | 114.3 | 125.9 | 103.5 |
| 20 | White City, OR | 79.0 | 214.5 | 187.3 | 199.3 | 147.1 | 168.3 | 186.2 | 182.2 | 101.7 | 112.1 | n.a. | 88.4 |
| 21 | Palo Alto HCS | 30.0 | 80.8 | 101.3 | 97.6 | 99.9 | 110.4 | 93.1 | 98.4 | 127.0 | 100.7 | 98.7 | 99.0 |
| 22 | Greater LA HCS | 100.5 | 170.0 | 173.3 | 144.2 | 172.8 | 176.7 | 203.8 | 142.6 | 129.7 | 177.0 | 185.2 | 172.5 |
| **SITE AVERAGE** | | **68.5** | **110.2** | **141.6** | **142.1** | **132.1** | **137.0** | **142.9** | **128.1** | **115.5** | **107.9** | **103.5** | **104.1** |
| **SITE S.D.** | | **23.5** | **48.6** | **50.2** | **33.5** | **40.0** | **37.9** | **33.7** | **31.3** | **23.9** | **29.9** | **34.6** | **22.5** |
| **NATIONAL AVERAGE** | | **68.0** | **117.4** | **135.0** | **137.4** | **136.7** | **134.2** | **138.7** | **125.3** | **112.1** | **105.6** | **101.6** | **103.0** |

**Table 2a. Number of Discharges by VISN, Fiscal Year and Percent Change From FY97 to FY00.**

| VISN† | Number of Sites in VISN | FY89 | FY90 | FY91 | FY92 | FY93 | FY94 | FY95 | FY96 | FY97 | FY98 | FY99 | FY00 | % Change in DC's From FY99 to FY00 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | | | | DISCHARGES | | | | | | |
| 1 | 2 | | 31 | 98 | 93 | 107 | 95 | 177 | 258 | 269 | 299 | 280 | 248 | -11.4% |
| 2 | 1 | | | | | 10 | 132 | 116 | 159 | 173 | 288 | 256 | 168 | -34.4% |
| 3 | 3 | 233 | 398 | 335 | 318 | 331 | 328 | 383 | 528 | 692 | 712 | 683 | 669 | -2.0% |
| 4 | 3 | 94 | 202 | 234 | 237 | 212 | 286 | 333 | 360 | 436 | 491 | 519 | 564 | 8.7% |
| 5 | 2 | | 27 | 50 | 50 | 60 | 57 | 93 | 185 | 229 | 345 | 310 | 246 | -20.6% |
| 6 | 1 | 29 | 52 | 60 | 71 | 109 | 116 | 98 | 98 | 73 | 67 | 57 | 58 | 1.8% |
| 7 | 2 | | | | | 1 | 50 | 44 | 70 | 168 | 226 | 258 | 204 | -20.9% |
| 8 | 1 | 3 | 67 | 61 | 40 | 67 | 68 | 50 | 29 | 53 | 61 | 85 | 64 | -24.7% |
| 9 | 1 | 150 | 170 | 152 | 103 | 80 | 65 | 91 | 54 | 110 | 88 | 123 | 117 | -4.9% |
| 10 | 3 | 92 | 244 | 299 | 318 | 287 | 312 | 372 | 407 | 465 | 540 | 509 | 535 | 5.1% |
| 12 | 2 | 109 | 218 | 241 | 233 | 264 | 224 | 246 | 244 | 276 | 250 | 239 | 262 | 9.6% |
| 13 | 1 | 40 | 92 | 74 | 117 | 111 | 111 | 103 | 108 | 131 | 99 | 100 | 119 | 19.0% |
| 14 | 1 | | | | | 49 | 56 | 54 | 49 | 58 | 60 | 75 | 81 | 8.0% |
| 15 | 2 | 74 | 70 | 89 | 65 | 63 | 47 | 59 | 180 | 220 | 511 | 562 | 519 | -7.7% |
| 16 | 2 | 171 | 289 | 303 | 275 | 319 | 309 | 263 | 285 | 343 | 406 | 433 | 377 | -12.9% |
| 17 | 1 | | 40 | 100 | 125 | 99 | 93 | 94 | 103 | 119 | 129 | 123 | 129 | 4.9% |
| 18 | 1 | | 23 | 105 | 101 | 108 | 187 | 185 | 103 | 128 | 106 | 238 | 224 | -5.9% |
| 20†† | 4 | 234 | 412 | 400 | 325 | 424 | 432 | 337 | 450 | 475 | 465 | 322 | 499 | 55.0% |
| 21 | 1 | 8 | 161 | 177 | 209 | 168 | 162 | 201 | 171 | 149 | 209 | 198 | 199 | 0.5% |
| 22 | 1 | 28 | 89 | 108 | 131 | 129 | 142 | 148 | 164 | 219 | 198 | 198 | 209 | 5.6% |
| **TOTAL** | **35** | **1,265** | **2,585** | **2,886** | **2,811** | **2,998** | **3,272** | **3,447** | **4,005** | **4,786** | **5,550** | **5,568** | **5,491** | **-1.4%** |
| **VISN AVG** | **1.8** | **97** | **152** | **170** | **165** | **150** | **164** | **172** | **200** | **239** | **278** | **278** | **275** | **-1.4%** |
| **VISN S.D.** | **0.9** | **76** | **122** | **107** | **98** | **114** | **111** | **110** | **138** | **163** | **185** | **174** | **181** | **18.4%** |

†There are no DCHV programs in VISNs 11 and 19.

**Table 2b. Number of Operational Beds by VISN and Fiscal Year and Percent Change From FY97 to FY00.**

| VISN† | Number of Sites in VISN | DCHV BEDS | | | | | | | | | | | | % Change in Beds From FY97 to FY00 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | FY89 | FY90 | FY91 | FY92 | FY93 | FY94 | FY95 | FY96 | FY97 | FY98 | FY99 | FY00 | |
| 1 | 2 | | 40 | 40 | 40 | 40 | 40 | 90 | 90 | 90 | 86 | 86 | 86 | -4.4% |
| 2 | 1 | | | | | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 0.0% |
| 3 | 3 | 180 | 180 | 180 | 180 | 180 | 180 | 180 | 192 | 192 | 192 | 192 | 192 | 0.0% |
| 4 | 3 | 40 | 65 | 65 | 65 | 115 | 115 | 115 | 115 | 115 | 115 | 155 | 155 | 34.8% |
| 5 | 2 | | 25 | 25 | 25 | 30 | 60 | 60 | 85 | 85 | 85 | 85 | 85 | 0.0% |
| 6 | 1 | 30 | 30 | 60 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 28 | 0.0% |
| 7 | 2 | | | | | 20 | 20 | 20 | 38 | 66 | 66 | 66 | 66 | 0.0% |
| 8 | 1 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 0.0% |
| 9 | 1 | 25 | 25 | 32 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 25 | 0.0% |
| 10 | 3 | 132 | 172 | 182 | 150 | 150 | 150 | 150 | 150 | 150 | 150 | 150 | 150 | 0.0% |
| 12 | 2 | 85 | 85 | 85 | 85 | 85 | 95 | 95 | 95 | 95 | 95 | 95 | 95 | 0.0% |
| 13 | 1 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 0.0% |
| 14 | 1 | | | | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 0.0% |
| 15 | 2 | 30 | 30 | 30 | 30 | 30 | 30 | 90 | 90 | 90 | 228 | 228 | 228 | 153.3% |
| 16 | 2 | 86 | 86 | 86 | 86 | 100 | 100 | 100 | 100 | 100 | 130 | 130 | 130 | 30.0% |
| 17 | 1 | | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 0.0% |
| 18 | 1 | | 25 | 25 | 25 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 0.0% |
| 20 | 4 | 151 | 151 | 163 | 151 | 168 | 168 | 168 | 201 | 191 | 191 | 191 | 161 | -15.7% |
| 21 | 1 | 40 | 40 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 70 | 40.0% |
| 22 | 1 | 25 | 25 | 68 | 68 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 0.0% |
| TOTAL | 35 | 899 | 1,094 | 1,206 | 1,143 | 1,331 | 1,371 | 1,481 | 1,569 | 1,587 | 1,751 | 1,791 | 1,781 | 12.2% |
| VISN AVG | 1.8 | 69 | 64 | 71 | 64 | 67 | 69 | 74 | 78 | 79 | 88 | 90 | 89 | 11.9% |
| VISN S.D. | 0.9 | 51 | 52 | 52 | 48 | 50 | 50 | 49 | 53 | 51 | 61 | 63 | 60 | 35.1% |

†There are no DCHV programs in VISNs 11 and 19.

**Table 3. Sociodemographic Characteristics at Admission by Fiscal Year.**

| Sociodemographic Characterictics | FY89 n=1265 | FY90 n=2585 | FY91 n=2886 | FY92 n=2811 | FY93 n=2998 | FY94 n=3272 | FY95 n=3447 | FY96 n=4005 | FY97 n=4787 | FY98 n=5550 | FY99 n=5568 | FY00 n=5491 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Age (years)** | | | | | | | | | | | | |
| Mean | 43.2 | 42.3 | 42.0 | 41.8 | 42.2 | 42.2 | 42.7 | 42.9 | 43.7 | 44.9 | 45.5 | 45.8 |
| S.D. | 10.4 | 9.9 | 9.0 | 8.4 | 8.2 | 7.9 | 7.9 | 7.7 | 7.8 | 7.9 | 7.9 | 7.5 |
| **Gender** | | | | | | | | | | | | |
| Males | 97.9% | 97.3% | 97.6% | 97.4% | 97.1% | 96.7% | 96.3% | 96.4% | 96.2% | 96.6% | 96.1% | 96.3% |
| Females | 2.1% | 2.7% | 2.4% | 2.6% | 2.9% | 3.3% | 3.7% | 3.7% | 3.8% | 3.4% | 3.9% | 3.7% |
| **Ethnicity** | | | | | | | | | | | | |
| White | 66.8% | 58.6% | 57.7% | 52.7% | 53.1% | 51.0% | 49.1% | 49.4% | 49.1% | 49.1% | 48.7% | 50.0% |
| African American | 28.4% | 34.6% | 36.5% | 41.8% | 41.6% | 44.1% | 45.2% | 45.5% | 44.3% | 45.4% | 46.0% | 44.1% |
| Hispanic | 2.5% | 4.8% | 3.4% | 2.9% | 3.3% | 3.0% | 3.2% | 3.3% | 4.2% | 3.5% | 3.6% | 3.7% |
| Other | 2.3% | 2.0% | 2.3% | 2.6% | 2.0% | 2.0% | 2.6% | 1.8% | 2.3% | 2.1% | 1.7% | 2.2% |
| **Marital status** | | | | | | | | | | | | |
| Married | 3.6% | 2.6% | 2.7% | 3.1% | 3.7% | 4.2% | 3.3% | 3.9% | 4.7% | 5.5% | 5.0% | 4.6% |
| Separated, widowed or divorced | 70.0% | 70.4% | 70.8% | 67.8% | 68.7% | 66.5% | 67.8% | 65.6% | 66.7% | 67.0% | 66.9% | 67.2% |
| Never married | 26.4% | 27.0% | 26.5% | 29.1% | 27.6% | 29.4% | 28.8% | 30.5% | 28.6% | 27.6% | 28.1% | 28.2% |
| **Public financial support** | | | | | | | | | | | | |
| SC medical | 11.3% | 12.7% | 11.6% | 10.5% | 10.5% | 10.5% | 10.6% | 10.9% | 11.5% | 11.8% | 11.2% | 12.2% |
| SC psychiatric | 5.9% | 4.5% | 4.8% | 3.3% | 3.0% | 3.8% | 4.0% | 3.7% | 4.1% | 5.2% | 4.8% | 4.3% |
| NSC pension | 6.0% | 3.6% | 2.4% | 1.6% | 1.9% | 1.5% | 1.9% | 1.9% | 2.3% | 3.4% | 3.9% | 4.4% |
| Non-VA disability | 11.9% | 7.8% | 6.4% | 5.3% | 7.4% | 6.7% | 8.0% | 7.4% | 6.9% | 8.1% | 8.7% | 8.8% |
| Other | 5.5% | 9.7% | 11.1% | 11.7% | 11.2% | 11.8% | 10.7% | 8.8% | 6.7% | 6.1% | 4.5% | 5.0% |
| **Mode of program contact** | | | | | | | | | | | | |
| Outreach initiated by VA staff | 10.5% | 12.2% | 13.9% | 14.1% | 13.1% | 15.0% | 14.5% | 13.8% | 13.0% | 16.2% | 16.6% | 16.5% |
| Referred by non-VA homeless program | 4.1% | 5.2% | 5.3% | 4.2% | 3.2% | 3.3% | 3.9% | 3.8% | 3.9% | 4.6% | 4.7% | 4.4% |
| Referred by VAMC inpatient program | 49.9% | 44.6% | 47.0% | 51.3% | 53.7% | 55.4% | 55.6% | 56.3% | 52.9% | 42.3% | 39.5% | 37.1% |
| Referred by VAMC outpatient program | 6.1% | 7.0% | 8.5% | 8.3% | 7.0% | 7.5% | 6.5% | 7.7% | 10.5% | 14.0% | 12.8% | 14.9% |
| Self-referred | 18.3% | 20.3% | 15.9% | 12.0% | 13.7% | 10.8% | 12.6% | 10.8% | 13.1% | 16.6% | 21.5% | 21.6% |
| Referred by HCHV program | 6.3% | 6.2% | 5.6% | 6.9% | 6.1% | 5.0% | 4.0% | 3.7% | 3.2% | 2.5% | 1.8% | 2.0% |
| Other | 4.8% | 4.5% | 3.9% | 3.2% | 3.2% | 3.0% | 3.0% | 3.9% | 3.5% | 3.8% | 3.3% | 3.6% |

41

**Table 4. Military History by Fiscal Year.**

| Military History | FY89 n=1265 | FY90 n=2585 | FY91 n=2886 | FY92 n=2811 | FY93 n=2998 | FY94 n=3272 | FY95 n=3447 | FY96 n=4005 | FY97 n=4787 | FY98 n=5550 | FY99 n=5568 | FY00 n=5491 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Service Era** | | | | | | | | | | | | |
| Pre WWII Era | 0.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| WWII Era | 5.4% | 4.0% | 2.4% | 1.3% | 1.0% | 0.5% | 0.6% | 0.3% | 0.4% | 0.6% | 0.5% | 0.3% |
| Between WWII and Korean Eras | 1.5% | 1.9% | 0.6% | 0.6% | 0.4% | 0.2% | 0.2% | 0.1% | 0.0% | 0.1% | 0.1% | 0.1% |
| Korean Era | 9.6% | 7.8% | 6.4% | 4.9% | 4.0% | 3.5% | 2.1% | 1.5% | 1.5% | 1.6% | 1.6% | 1.1% |
| Between Korean and Vietnam Eras | 13.8% | 11.1% | 10.4% | 9.1% | 8.0% | 7.0% | 7.0% | 6.9% | 6.0% | 5.6% | 5.4% | 4.5% |
| Vietnam Era | 50.6% | 51.4% | 54.7% | 55.0% | 56.5% | 54.1% | 52.5% | 49.4% | 50.4% | 51.8% | 50.4% | 48.0% |
| Post-Vietnam Era† | 18.9% | 23.8% | 25.5% | 29.1% | 30.1% | 34.8% | 37.6% | 41.8% | 41.8% | 40.4% | 42.0% | 46.0% |
| **Received friendly or hostile fire in a combat zone** | 28.3% | 25.8% | 28.3% | 26.5% | 25.0% | 24.6% | 23.8% | 22.6% | 21.9% | 22.1% | 21.4% | 21.1% |
| **POW** | 0.5% | 0.7% | 0.6% | 0.2% | 0.4% | 0.6% | 0.6% | 0.5% | 0.5% | 0.7% | 0.6% | 0.4% |

† Includes Persian Gulf Era.

**Table 5. Residential History at Admission by Fiscal Year.**

| Residential History | FY89 n=1265 | FY90 n=2585 | FY91 n=2886 | FY92 n=2811 | FY93 n=2998 | FY94 n=3272 | FY95 n=3447 | FY96 n=4005 | FY97 n=4787 | FY98 n=5550 | FY99 n=5568 | FY00 n=5491 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Length of time homeless** | | | | | | | | | | | | |
| At risk for homelessness | 21.9% | 9.3% | 7.3% | 5.9% | 5.3% | 6.2% | 4.7% | 5.0% | 5.1% | 6.5% | 8.0% | 5.1% |
| < 1 month | 19.6% | 19.5% | 17.9% | 14.6% | 12.4% | 12.1% | 13.5% | 14.8% | 15.9% | 17.0% | 18.7% | 21.3% |
| 1 - 11 months | 42.9% | 50.7% | 52.9% | 54.2% | 56.3% | 58.3% | 57.9% | 57.1% | 56.4% | 55.0% | 52.8% | 53.1% |
| > 11 months | 15.6% | 20.5% | 21.9% | 25.4% | 26.1% | 23.4% | 23.9% | 23.2% | 22.6% | 21.5% | 20.5% | 20.5% |
| **Spent at least one night outdoors or in a shelter during the 30 days prior to admission** | 45.5% | 51.8% | 46.2% | 47.1% | 47.3% | 44.8% | 47.9% | 47.7% | 50.5% | 53.0% | 52.9% | 57.5% |
| **Where veteran usually slept during the 30 days prior to admission** | | | | | | | | | | | | |
| shelter/outdoors | 24.3% | 31.5% | 28.5% | 31.4% | 30.8% | 28.6% | 30.0% | 29.2% | 30.8% | 32.1% | 33.6% | 36.4% |
| intermittently with family | 19.5% | 18.6% | 18.2% | 16.9% | 17.1% | 16.8% | 17.2% | 17.7% | 19.8% | 21.2% | 22.8% | 23.9% |
| institution | 47.2% | 41.1% | 44.7% | 44.3% | 43.5% | 47.7% | 45.7% | 46.8% | 41.4% | 37.3% | 32.8% | 29.7% |
| own apartment | 6.1% | 5.9% | 5.4% | 4.6% | 5.3% | 4.1% | 3.7% | 3.9% | 4.2% | 6.1% | 7.5% | 6.6% |
| other | 2.9% | 2.9% | 3.2% | 2.9% | 3.4% | 2.9% | 3.3% | 2.5% | 3.8% | 3.4% | 3.4% | 3.5% |

**Table 6. Self-Reported Health History at Admissions by Fiscal Year.**

| Self-Reported Health History | FY89 n=1265 | FY90 n=2585 | FY91 n=2886 | FY92 n=2811 | FY93 n=2998 | FY94 n=3272 | FY95 n=3447 | FY96 n=4005 | FY97 n=4787 | FY98 n=5550 | FY99 n=5568 | FY00 n=5491 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Veteran perceives s/he has:** | | | | | | | | | | | | |
| serious medical problem | 53.8% | 41.1% | 37.6% | 34.7% | 36.8% | 37.7% | 39.1% | 37.7% | 40.3% | 42.8% | 45.1% | 45.1% |
| alcohol problem | 46.1% | 45.2% | 43.9% | 45.0% | 48.0% | 51.6% | 50.0% | 49.4% | 45.7% | 48.2% | 48.8% | 51.9% |
| drug problem | 24.3% | 28.3% | 26.0% | 31.3% | 32.7% | 38.0% | 39.6% | 41.1% | 37.9% | 40.6% | 40.0% | 42.4% |
| emotional problem | 42.3% | 39.7% | 40.3% | 36.3% | 38.5% | 43.1% | 45.3% | 46.9% | 49.5% | 54.9% | 55.7% | 56.0% |
| **Ever hospitalized for:** | | | | | | | | | | | | |
| alcoholism | 66.6% | 67.0% | 70.9% | 71.3% | 71.6% | 73.5% | 74.7% | 72.7% | 70.5% | 70.8% | 71.8% | 72.9% |
| drug dependency | 34.2% | 39.8% | 39.2% | 46.2% | 48.3% | 54.8% | 56.1% | 60.0% | 58.2% | 59.5% | 58.8% | 57.7% |
| psychiatric problem | 37.9% | 33.9% | 33.5% | 29.6% | 29.3% | 32.0% | 33.2% | 34.5% | 36.3% | 41.2% | 42.2% | 41.0% |
| **Any previous mental health hospitalization** | 87.2% | 86.1% | 87.9% | 86.4% | 87.7% | 89.3% | 89.3% | 88.8% | 88.5% | 89.8% | 90.9% | 90.2% |
| **Prior admission to a domiciliary?** | 27.1% | 22.1% | 23.1% | 22.7% | 25.1% | 24.4% | 26.2% | 24.7% | 27.5% | 30.2% | 33.8% | 36.4% |
| **Use of VA medical or psychiatric services in the 6 months prior to admission?** | 72.9% | 71.2% | 72.7% | 72.5% | 71.6% | 72.7% | 74.1% | 72.4% | 72.6% | 76.7% | 75.6% | 75.4% |

**Table 7. Employment and Income Histories at Admission by Fiscal Year.**

| Employment and Income Histories | FY89 n=1265 | FY90 n=2585 | FY91 n=2886 | FY92 n=2811 | FY93 n=2998 | FY94 n=3272 | FY95 n=3447 | FY96 n=4005 | FY97 n=4787 | FY98 n=5550 | FY99 n=5568 | FY00 n=5491 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Days worked for pay during the month prior to admission:** | | | | | | | | | | | | |
| none | 86.3% | 83.5% | 84.8% | 87.6% | 86.0% | 86.4% | 85.9% | 86.7% | 85.5% | 84.8% | 84.4% | 83.2% |
| 1-19 days | 11.3% | 13.2% | 12.4% | 8.8% | 9.7% | 9.3% | 9.6% | 10.5% | 11.2% | 11.3% | 12.1% | 13.0% |
| > 19 days | 2.4% | 3.3% | 2.9% | 3.6% | 4.3% | 4.4% | 4.5% | 2.9% | 3.3% | 3.9% | 3.5% | 3.8% |
| **Usual employment pattern during the three years prior to admission:** | | | | | | | | | | | | |
| full-time | 38.7% | 40.7% | 44.3% | 43.1% | 41.2% | 39.2% | 40.1% | 42.5% | 43.4% | 39.9% | 42.7% | 44.0% |
| part-time | 23.9% | 26.0% | 27.1% | 28.2% | 28.1% | 26.9% | 22.5% | 25.7% | 27.6% | 28.2% | 26.4% | 25.8% |
| unemployed | 22.6% | 22.9% | 21.3% | 23.3% | 24.0% | 26.9% | 30.3% | 25.1% | 21.0% | 21.0% | 19.0% | 18.6% |
| retired/disabled | 13.6% | 9.7% | 6.6% | 4.5% | 5.6% | 5.8% | 6.1% | 5.9% | 7.1% | 10.2% | 11.4% | 11.2% |
| other | 1.3% | 0.7% | 0.7% | 1.0% | 1.2% | 1.2% | 1.1% | 0.8% | 0.9% | 0.7% | 0.5% | 0.5% |
| **No income received in the 30 days prior to admission** | 44.7% | 40.6% | 42.9% | 48.0% | 45.8% | 49.5% | 50.5% | 48.2% | 47.1% | 46.3% | 47.2% | 49.1% |

**Table 8. Psychiatric and Medical Diagnoses Applied During the Veteran's Domiciliary Admission by Fiscal Year.**

| Diagnoses | FY89 n=1265 | FY90 n=2585 | FY91 n=2886 | FY92 n=2811 | FY93 n=2998 | FY94 n=3272 | FY95 n=3447 | FY96 n=4005 | FY97 n=4787 | FY98 n=5550 | FY99 n=5568 | FY00 n=5491 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Psychiatric Diagnoses:** | | | | | | | | | | | | |
| Alcohol dependency/abuse | 79.0% | 80.2% | 80.6% | 82.5% | 84.1% | 85.3% | 83.4% | 82.5% | 80.8% | 81.3% | 81.6% | 81.7% |
| Drug dependency abuse | 45.9% | 52.2% | 52.0% | 57.3% | 59.0% | 63.9% | 64.8% | 67.2% | 66.2% | 66.7% | 66.5% | 65.7% |
| Schizophrenia | 5.8% | 5.1% | 4.3% | 3.0% | 2.9% | 3.6% | 2.9% | 2.5% | 3.1% | 4.4% | 4.5% | 4.8% |
| Other psychotic disorder | 3.4% | 2.8% | 2.7% | 1.9% | 2.4% | 2.4% | 2.0% | 2.4% | 2.7% | 2.7% | 3.0% | 3.2% |
| Anxiety disorder | 10.5% | 6.4% | 6.7% | 5.6% | 6.2% | 6.2% | 7.5% | 7.7% | 7.3% | 7.4% | 8.4% | 9.7% |
| Affective disorder | 12.9% | 10.8% | 13.2% | 15.1% | 17.3% | 18.1% | 21.6% | 23.0% | 21.1% | 21.9% | 24.1% | 26.9% |
| Bipolar disorder | 4.9% | 4.7% | 4.6% | 3.4% | 4.4% | 4.2% | 4.9% | 4.7% | 5.7% | 7.6% | 9.3% | 9.0% |
| Adjustment disorder | 15.3% | 11.7% | 12.9% | 14.4% | 18.0% | 15.8% | 17.6% | 15.6% | 15.9% | 15.5% | 15.6% | 16.4% |
| PTSD from combat | 11.3% | 10.9% | 13.0% | 12.0% | 11.8% | 11.3% | 11.6% | 10.4% | 10.4% | 11.3% | 10.2% | 10.3% |
| Personality disorder | 26.5% | 30.4% | 34.6% | 29.7% | 27.4% | 22.0% | 22.1% | 18.9% | 13.5% | 14.7% | 13.7% | 16.0% |
| **Any psychiatric diagnosis** | 96.0% | 96.9% | 96.9% | 97.6% | 98.6% | 97.8% | 98.2% | 97.7% | 97.2% | 97.8% | 97.7% | 98.1% |
| **Any substance abuse disorder** | 83.2% | 86.5% | 87.1% | 89.5% | 89.9% | 91.4% | 91.8% | 91.0% | 90.0% | 90.7% | 91.0% | 91.5% |
| **Serious mental illness††** | 37.3% | 32.4% | 36.3% | 33.1% | 35.0% | 35.3% | 38.4% | 39.5% | 39.9% | 43.8% | 45.9% | 49.2% |
| **Dually diagnosed††** | 27.2% | 25.6% | 30.1% | 27.9% | 30.3% | 31.0% | 34.2% | 35.3% | 35.2% | 38.9% | 40.9% | 44.4% |
| **Selected Medical Diagnoses** | | | | | | | | | | | | |
| Oral/dental pathology | 38.9% | 41.7% | 39.2% | 38.8% | 39.9% | 41.5% | 41.4% | 43.2% | 42.6% | 37.6% | 36.5% | 39.2% |
| Eye disorder | 11.2% | 11.2% | 10.3% | 8.1% | 6.3% | 6.4% | 7.7% | 9.8% | 7.0% | 7.9% | 6.5% | 7.7% |
| Hypertension | 14.0% | 10.5% | 12.8% | 9.7% | 10.0% | 10.9% | 12.2% | 12.3% | 13.0% | 16.6% | 17.3% | 18.7% |
| Peripheral vascular disease | 2.4% | 3.1% | 3.2% | 2.1% | 2.4% | 1.6% | 2.5% | 1.7% | 2.5% | 2.9% | 2.7% | 2.6% |
| Cardiac disease | 6.3% | 6.3% | 5.8% | 4.8% | 4.0% | 4.5% | 5.3% | 4.8% | 5.5% | 6.9% | 7.0% | 6.8% |
| Chronic obstructive pulmonary disease | 7.8% | 8.0% | 7.6% | 5.4% | 5.1% | 5.4% | 5.5% | 6.0% | 6.6% | 7.8% | 7.5% | 8.5% |
| Tuberculosis | 1.7% | 3.1% | 4.3% | 3.5% | 3.0% | 2.8% | 2.8% | 2.5% | 2.8% | 2.0% | 1.6% | 2.4% |
| Gastrointestinal disease | 6.8% | 8.6% | 9.4% | 8.1% | 8.0% | 7.2% | 9.1% | 9.0% | 10.6% | 9.7% | 9.7% | 11.4% |
| Liver disease | 3.2% | 4.3% | 4.9% | 6.1% | 7.5% | 10.1% | 9.1% | 11.9% | 12.7% | 12.3% | 13.7% | 17.7% |
| Diabetes | 3.5% | 3.8% | 3.2% | 3.6% | 3.7% | 3.3% | 4.4% | 3.7% | 4.7% | 4.9% | 5.5% | 6.0% |
| Seizure disorder | 2.4% | 4.0% | 3.4% | 2.3% | 2.3% | 2.0% | 2.5% | 2.4% | 2.5% | 3.0% | 2.5% | 3.1% |
| Orthopedic problems | 20.5% | 23.0% | 26.1% | 26.0% | 25.4% | 24.5% | 26.8% | 27.1% | 28.8% | 26.4% | 26.3% | 31.7% |

†Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia; other psychotic disorder; mood disorders; and PTSD.

††Dually diagnosed is defined as having a substance abuse disorder and a serious mental illness.

46

**Table 9. Discharge Status by Fiscal Year.**

| Discharge Status | FY89 n=1265 | FY90 n=2585 | FY91 n=2886 | FY92 n=2811 | FY93 n=2998 | FY94 n=3272 | FY95 n=3447 | FY96 n=4005 | FY97 n=4787 | FY98 n=5550 | FY99 n=5568 | FY00 n=5491 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Length of Stay (days)** | | | | | | | | | | | | |
| Mean | 68.0 | 117.4 | 135.0 | 137.4 | 136.7 | 134.2 | 138.7 | 125.3 | 112.1 | 105.6 | 101.6 | 103.0 |
| S.D. | 55.8 | 104.4 | 115.8 | 112.8 | 114.8 | 116.9 | 114.8 | 96.2 | 85.5 | 78.7 | 73.1 | 72.0 |
| **Length of Stay** | | | | | | | | | | | | |
| < 8 days | 6.6% | 5.0% | 3.2% | 4.4% | 4.9% | 5.0% | 4.2% | 4.5% | 4.0% | 4.5% | 3.8% | 3.8% |
| 8-28 days | 22.2% | 11.5% | 10.7% | 11.0% | 10.2% | 11.3% | 10.2% | 8.8% | 11.3% | 11.3% | 11.0% | 9.8% |
| 29-60 days | 26.8% | 19.3% | 15.4% | 13.3% | 14.1% | 13.1% | 12.4% | 13.8% | 14.6% | 15.4% | 18.2% | 17.0% |
| 61-90 days | 16.6% | 15.0% | 14.7% | 12.2% | 12.7% | 12.2% | 12.5% | 13.1% | 13.6% | 16.3% | 15.1% | 15.9% |
| 91-180 days | 22.5% | 28.1% | 28.9% | 29.6% | 29.2% | 31.6% | 31.9% | 36.6% | 39.9% | 38.5% | 40.1% | 41.8% |
| > 180 days | 5.3% | 21.1% | 27.1% | 29.5% | 28.9% | 26.9% | 28.8% | 23.2% | 16.5% | 14.1% | 11.9% | 11.7% |
| **Disposition at discharge** | | | | | | | | | | | | |
| Completed program† | 42.6% | 49.5% | 50.9% | 50.5% | 53.3% | 51.4% | 54.6% | 58.9% | 62.2% | 66.0% | 71.4% | 68.7% |
| Asked to leave | 22.5% | 19.1% | 19.4% | 21.9% | 21.0% | 20.1% | 19.9% | 18.7% | 16.0% | 14.9% | 12.8% | 14.2% |
| Left by choice | 24.2% | 20.8% | 20.1% | 19.7% | 18.8% | 18.9% | 17.9% | 15.2% | 16.0% | 13.1% | 10.8% | 12.2% |
| Transferred to other tx program | 7.8% | 8.1% | 7.6% | 5.6% | 4.5% | 6.9% | 5.5% | 4.5% | 3.9% | 3.5% | 2.7% | 2.7% |
| Other | 3.0% | 2.6% | 2.0% | 2.3% | 2.4% | 2.7% | 2.0% | 2.7% | 2.0% | 2.5% | 2.3% | 2.2% |
| **Veteran's overall participation** | | | | | | | | | | | | |
| Inadequate participation | 55.5% | 46.0% | 47.8% | 47.1% | 44.6% | 42.2% | 38.2% | 36.5% | 32.7% | 31.3% | 28.7% | 28.8% |
| Made use of program | 32.7% | 33.3% | 29.2% | 28.6% | 29.0% | 30.8% | 32.0% | 32.9% | 34.8% | 36.0% | 34.2% | 33.6% |
| Made optimal use of program | 11.9% | 20.7% | 23.0% | 24.3% | 26.4% | 27.1% | 29.8% | 30.6% | 32.5% | 32.7% | 37.1% | 37.6% |
| **Living situation at discharge** | | | | | | | | | | | | |
| Shelter/outdoors | 7.3% | 7.5% | 8.1% | 8.7% | 7.4% | 8.8% | 8.9% | 8.1% | 6.5% | 6.4% | 5.9% | 6.9% |
| HWH/transitional program | 5.8% | 6.6% | 5.0% | 6.4% | 7.4% | 7.7% | 8.7% | 10.6% | 9.6% | 11.0% | 10.6% | 11.0% |
| Institution | 8.8% | 8.2% | 6.8% | 6.5% | 6.5% | 8.6% | 7.3% | 5.8% | 6.1% | 6.2% | 5.2% | 5.1% |
| Own apartment | 15.6% | 23.3% | 24.2% | 25.2% | 27.8% | 25.6% | 29.7% | 29.4% | 32.4% | 31.7% | 33.5% | 35.3% |
| Apartment of family or friend | 19.0% | 19.6% | 23.5% | 23.4% | 20.9% | 25.0% | 24.5% | 26.2% | 25.2% | 25.0% | 24.2% | 22.9% |
| Left without indicating | 28.0% | 20.9% | 19.2% | 22.4% | 21.1% | 16.9% | 14.8% | 13.4% | 13.0% | 13.4% | 12.6% | 11.9% |
| Another domiciliary program | 13.6% | 10.9% | 10.1% | 4.8% | 5.5% | 4.8% | 3.4% | 3.3% | 2.9% | 2.8% | 4.4% | 3.9% |
| Other | 1.9% | 2.9% | 3.1% | 2.6% | 3.5% | 2.6% | 2.7% | 3.2% | 4.3% | 3.6% | 3.5% | 3.0% |
| **Employment situation at discharge** | | | | | | | | | | | | |
| Disabled/retired | 13.8% | 13.0% | 11.1% | 9.3% | 10.8% | 10.9% | 10.6% | 9.8% | 10.7% | 14.0% | 15.6% | 14.6% |
| Unemployed | 28.7% | 28.7% | 29.1% | 30.0% | 25.7% | 27.8% | 27.0% | 23.6% | 20.1% | 18.8% | 17.9% | 18.1% |
| Part-time employment | 9.0% | 8.0% | 6.7% | 7.7% | 7.9% | 7.6% | 7.5% | 8.2% | 7.3% | 6.5% | 5.8% | 5.5% |
| Full-time employment | 23.7% | 29.0% | 30.3% | 29.0% | 29.2% | 28.3% | 29.4% | 29.8% | 31.4% | 31.8% | 34.0% | 35.5% |
| Vocational training | 0.6% | 1.7% | 2.3% | 2.4% | 2.2% | 1.3% | 1.7% | 1.3% | 1.4% | 1.1% | 1.6% | 1.3% |
| VA's IWT/CWT | 2.2% | 3.3% | 4.0% | 3.8% | 6.5% | 7.4% | 9.8% | 11.9% | 12.5% | 13.3% | 11.9% | 12.3% |
| Student | 1.6% | 2.1% | 1.7% | 1.7% | 1.7% | 2.3% | 1.8% | 1.4% | 1.4% | 0.9% | 1.1% | 0.8% |
| Other | 0.9% | 1.8% | 1.5% | 1.7% | 2.0% | 2.3% | 1.7% | 2.7% | 3.0% | 3.2% | 3.0% | 2.2% |
| Employment status unknown | 19.5% | 12.5% | 13.4% | 14.3% | 14.0% | 12.3% | 10.6% | 11.4% | 12.3% | 10.5% | 9.1% | 9.7% |

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

**Table 10. Clinical Improvement by Fiscal Year.**

| Clinical Improvement During DCHV Stay† | FY89 n=1265 | FY90 n=2585 | FY91 n=2886 | FY92 n=2811 | FY93 n=2998 | FY94 n=3272 | FY95 n=3447 | FY96 n=4005 | FY97 n=4787 | FY98 n=5550 | FY99 n=5568 | FY00 n=5491 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Personal hygiene | 63.4% | 79.6% | 79.3% | 78.3% | 81.9% | 79.3% | 81.1% | 85.2% | 88.1% | 91.1% | 93.7% | 94.0% |
| Alcohol problems | 52.8% | 65.3% | 69.8% | 71.5% | 74.6% | 76.1% | 78.3% | 80.3% | 80.4% | 82.3% | 84.7% | 84.0% |
| Drug problems | 49.3% | 65.6% | 70.9% | 70.5% | 73.7% | 75.3% | 77.6% | 77.9% | 80.3% | 80.5% | 83.8% | 84.1% |
| Psychotic symptoms | 32.2% | 49.0% | 48.5% | 58.9% | 50.0% | 58.1% | 62.0% | 55.9% | 64.6% | 66.9% | 70.4% | 72.9% |
| Mental health problems†† | 48.6% | 61.4% | 63.0% | 64.2% | 65.9% | 69.1% | 69.9% | 74.6% | 77.1% | 78.6% | 84.4% | 83.8% |
| Medical problems | 67.1% | 74.8% | 77.4% | 78.4% | 77.8% | 80.9% | 82.4% | 85.2% | 87.2% | 87.3% | 89.6% | 88.6% |
| Relationships with family and friends | 40.3% | 53.8% | 56.6% | 56.5% | 57.4% | 61.6% | 63.8% | 68.0% | 72.5% | 76.0% | 79.2% | 81.2% |
| Employment/vocational situation | 42.8% | 50.4% | 51.7% | 50.2% | 52.1% | 52.6% | 56.3% | 61.6% | 63.1% | 63.6% | 69.2% | 68.3% |
| Housing situation | 46.8% | 54.1% | 53.4% | 53.2% | 56.4% | 55.2% | 59.6% | 62.6% | 64.8% | 67.8% | 72.2% | 70.9% |
| Financial status | 44.5% | 57.4% | 59.5% | 57.0% | 61.6% | 61.3% | 65.8% | 69.5% | 69.7% | 70.7% | 75.9% | 77.1% |

† Improvement is noted for only those veterans with problems in that area.

†† Mental health problems other than psychosis.

**Table 11. Critical Monitor for Program Structure; Annual Turnover Rate by VISN for FY00.†**

| VISN | # SITES IN VISN | Discharges During FY 2000 | Operating Beds During FY 2000 | *Annual Turnover Rate, ††* |
|---|---|---|---|---|
| 1 | 2 | 248 | 86 | *2.9* |
| 2 | 1 | 168 | 25 | *6.7* |
| 3 | 3 | 669 | 192 | *3.5* |
| 4 | 3 | 564 | 155 | *3.6* |
| 5 | 2 | 246 | 85 | *2.9* |
| 6 | 1 | 58 | 28 | *2.1* |
| 7 | 2 | 204 | 66 | *3.1* |
| 8 | 1 | 64 | 25 | *2.6* |
| 9 | 1 | 117 | 25 | *4.7* |
| 10 | 3 | 535 | 150 | *3.6* |
| 12 | 2 | 262 | 95 | *2.8* |
| 13 | 1 | 119 | 50 | *2.4* |
| 14 | 1 | 81 | 20 | *4.1* |
| 15 | 2 | 519 | 228 | *2.3* |
| 16 | 2 | 377 | 130 | *2.9* |
| 17 | 1 | 129 | 40 | *3.2* |
| 18 | 1 | 224 | 50 | *4.5* |
| 20 | 4 | 499 | 161 | *3.1* |
| 21 | 1 | 199 | 70 | *2.8* |
| 22 | 1 | 209 | 100 | *2.1* |
| **VISN AVG** | | **274.6** | **89.1** | *3.3* |
| **VISN SD** | | **181.3** | **60.1** | *1.1* |
| **NATIONAL TOTAL** | | **5,491** | **1,781** | *3.1* |

†Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

*††Annual turnover rate is a special emphasis program performance measure.*

49

**Table 12. Critical Monitors for Veteran Characteristics by VISN for FY00.**

| VISN | # SITES IN VISN | # VETS IN VISN | COMMUNITY ENTRY† % | VA INPT AND OUTPATIENT REFERRALS % | OUTDOORS/ SHELTER % | INSTITUTION†† % | OWN HOUSE ROOM OR APARTMENT % | AT RISK FOR HOME-LESSNESS % | NO MEDICAL/ PSYCHIATRIC DIAGNOSIS % |
|---|---|---|---|---|---|---|---|---|---|
| 1 | 2 | 248 | 22.6% | **75.0%** | 39.5% | 34.3% | 6.0% | 1.2% | 0.00% |
| 2 | 1 | 168 | 25.0% | 42.9% | 73.2% | 4.2% | 7.7% | 1.8% | 0.00% |
| 3 | 3 | 669 | 25.6% | 67.0% | 41.0% | 33.6% | 3.7% | 3.4% | 0.15% |
| 4 | 3 | 564 | 39.2% | 43.1% | 34.0% | 32.1% | 6.2% | 1.8% | **1.06%** |
| 5 | 2 | 246 | 27.6% | 52.8% | 35.0% | 39.8% | 5.3% | 2.4% | 0.41% |
| 6 | 1 | 58 | **0.0%** | **75.9%** | 25.9% | 19.0% | 6.9% | 0.0% | 0.00% |
| 7 | 2 | 204 | 41.7% | 26.5% | 35.8% | 31.4% | 1.0% | 0.0% | **0.49%** |
| 8 | 1 | 64 | 100.0% | 0.0% | 29.7% | **48.4%** | 4.7% | 0.0% | 0.00% |
| 9 | 1 | 117 | 14.5% | 17.9% | 42.7% | 10.3% | **18.8%** | 4.3% | 0.00% |
| 10 | 3 | 535 | 14.2% | **77.4%** | **21.9%** | 44.1% | 6.5% | **13.6%** | 0.19% |
| 12 | 2 | 262 | 28.2% | 38.9% | 43.9% | 12.6% | 6.5% | 6.9% | 0.00% |
| 13 | 1 | 119 | **0.0%** | 68.9% | **14.3%** | **74.8%** | 4.2% | 5.0% | 0.00% |
| 14 | 1 | 81 | 6.2% | **86.4%** | **19.8%** | 42.0% | **11.1%** | 4.9% | 0.00% |
| 15 | 2 | 519 | 19.7% | 41.6% | 31.2% | 12.1% | **13.7%** | **8.5%** | 0.39% |
| 16 | 2 | 377 | 4.2% | 40.8% | 39.0% | 26.3% | 4.8% | 2.9% | 0.00% |
| 17 | 1 | 129 | 9.3% | 51.9% | 24.8% | **48.8%** | 1.6% | 6.2% | 0.00% |
| 18 | 1 | 224 | 18.8% | 20.5% | 40.2% | 12.9% | **12.1%** | **8.5%** | **0.45%** |
| 20 | 4 | 499 | 18.8% | 49.5% | 37.3% | 26.7% | 7.4% | **9.4%** | 0.20% |
| 21 | 1 | 199 | 16.6% | 58.8% | 37.2% | 38.7% | 1.0% | 0.0% | 0.00% |
| 22 | 1 | 209 | 34.0% | 65.1% | 53.6% | 28.2% | 2.4% | 0.5% | 0.00% |
| **VISN AVG** | | | **23.3%** | **50.0%** | **36.0%** | **31.0%** | **6.6%** | **4.1%** | **0.17%** |
| **VISN SD** | | | **21.0%** | **22.0%** | **12.4%** | **16.4%** | **4.4%** | **3.7%** | **0.27%** |
| **VETERAN AVG** | | | **22.9%** | **52.0%** | **36.4%** | **29.7%** | **6.6%** | **5.1%** | **0.30%** |

†Includes outreach initiated by DCHV staff, referrals by shelter staff or other non-VA staff working in a program for the homeless and referrals from the HCHV Program.

††Includes health care facilities and prisons.

**Table 13. Critical Monitors for Program Participation by VISN for FY00.**

| VISN | # SITES IN VISN | # VETS IN VISN | MEAN LOS (IN DAYS) | COMPLETED PROGRAM† % | ASKED TO LEAVE % | LEFT BY CHOICE % |
|------|------|------|------|------|------|------|
| 1 | 2 | 248 | 94.1 | *56.0%* | 15.3% | **25.4%** |
| 2 | 1 | 168 | 51.4 | *79.8%* | 10.1% | 8.9% |
| 3 | 3 | 669 | 102.6 | *61.6%* | 18.4% | 14.9% |
| 4 | 3 | 564 | 88.8 | *69.7%* | 14.0% | 11.5% |
| 5 | 2 | 246 | 105.8 | *76.0%* | 8.5% | 7.3% |
| 6 | 1 | 58 | 101.6 | *67.2%* | 17.2% | 12.1% |
| 7 | 2 | 204 | 95.7 | *65.7%* | 12.7% | 14.7% |
| 8 | 1 | 64 | 93.9 | *95.3%* | 1.6% | 1.6% |
| 9 | 1 | 117 | 116.4 | *81.2%* | 8.5% | 4.3% |
| 10 | 3 | 535 | 97.9 | *71.0%* | 14.6% | 9.2% |
| 12 | 2 | 262 | 119.2 | *69.8%* | 10.3% | 8.8% |
| 13 | 1 | 119 | **137.1** | *73.1%* | 17.6% | 5.9% |
| 14 | 1 | 81 | 83.5 | *72.8%* | 14.8% | 4.9% |
| 15 | 2 | 519 | 113.2 | *84.4%* | 7.1% | 7.1% |
| 16 | 2 | 377 | 102.9 | ***58.4%*** | **20.2%** | 14.3% |
| 17 | 1 | 129 | 92.5 | ***59.7%*** | 17.8% | 16.3% |
| 18 | 1 | 224 | 78.4 | *67.4%* | 10.3% | **17.9%** |
| 20 | 4 | 499 | 109.0 | ***54.5%*** | **22.4%** | **18.0%** |
| 21 | 1 | 199 | 99.0 | *87.4%* | 4.5% | 5.5% |
| 22 | 1 | 209 | **172.5** | *65.6%* | 17.7% | 12.9% |
| **VISN AVG** | | | **102.8** | ***70.8%*** | **13.2%** | **11.1%** |
| **VISN STD** | | | **23.2** | ***10.5%*** | **5.3%** | **5.7%** |
| **VETERAN AVG** | | | **103.0** | **68.7%** | **14.1%** | **12.2%** |

*†Completed program is a special emphasis program performance measure.*

**Table 14a. Percent and Direction From Median Performance of VISNs: Critical Outcome Monitor Measures for FY00. †**

| | ALCOHOL | DRUG | MENTAL HEALTH | MEDICAL | HOUSED | HOMELESS | COMPETIVELY EMPLOYED/ IN VA'S CWT/IT | UNEMPLOYED |
|---|---|---|---|---|---|---|---|---|
| VISN Median Value | 86.0% | 88.0% | 88.0% | 91.0% | 58.0% | 14.0% | 51.0% | 24.0% |
| Veteran Average | 84.0% | 84.1% | 83.8% | 88.6% | 58.2% | 18.8% | 53.3% | 27.8% |

| VISN | # SITES IN VISN | # VETS IN VISN | ALCOHOL PROBLEMS IMPROVED†† % | DRUG PROBLEMS IMPROVED†† % | MENTAL HEALTH PROBLEMS IMPROVED % | MEDICAL PROBLEMS IMPROVED % | HOUSED AT DISCHARGE†† % | HOMELESS AT DISCHARGE ††† % | COMPETIVELY EMPLOYED/ IN VA'S CWT/IT AT DISCHARGE†† % | UNEMPLOYED AT DISCHARGE †††† % |
|---|---|---|---|---|---|---|---|---|---|---|
| 1 | 2 | 248 | -7.7% | -12.8% | -19.1% | 8.0% | -27.0% | 10.4% | -2.3% | 13.1% |
| 2 | 1 | 168 | 11.6% | 9.3% | 1.1% | 5.1% | -12.5% | -2.6% | -6.0% | 4.0% |
| 3 | 3 | 669 | 2.1% | 0.0% | 0.0% | 0.5% | 10.8% | 0.0% | 2.0% | 4.7% |
| 4 | 3 | 564 | 0.0% | -1.9% | 4.3% | 0.0% | -3.2% | 6.1% | -2.6% | 4.5% |
| 5 | 2 | 246 | -2.5% | 0.6% | -4.6% | -0.5% | -5.0% | -2.9% | 0.0% | -0.3% |
| 6 | 1 | 58 | -4.0% | 3.2% | 5.1% | 0.9% | 3.0% | -0.3% | -8.8% | -3.3% |
| 7 | 2 | 204 | 1.8% | 2.0% | -6.3% | -3.8% | 9.9% | -3.5% | 6.3% | -8.0% |
| 8 | 1 | 64 | 15.1% | 10.8% | 11.0% | 5.9% | 19.9% | -13.4% | 34.0% | -21.5% |
| 9 | 1 | 117 | 5.5% | -1.4% | 3.0% | 9.7% | -4.4% | -4.5% | -2.3% | -6.8% |
| 10 | 3 | 535 | 0.6% | -3.3% | 0.0% | 0.4% | 9.4% | -1.2% | 9.0% | -6.0% |
| 12 | 2 | 262 | -1.0% | -5.3% | -0.9% | 1.6% | -4.9% | 3.9% | 7.1% | 0.0% |
| 13 | 1 | 119 | -4.7% | 1.2% | -9.7% | 3.3% | 10.2% | -2.0% | -11.9% | 2.6% |
| 14 | 1 | 81 | -0.7% | -14.2% | 1.9% | -4.9% | 6.6% | -1.0% | 11.0% | -9.3% |
| 15 | 2 | 519 | -0.4% | 0.5% | 8.0% | 8.0% | 11.1% | 3.0% | 8.1% | -5.9% |
| 16 | 2 | 377 | -13.0% | -8.9% | 0.9% | 1.4% | 1.4% | 11.3% | -5.6% | 16.8% |
| 17 | 1 | 129 | -5.6% | -8.3% | -19.9% | -9.7% | 1.3% | 6.8% | -3.3% | 10.3% |
| 18 | 1 | 224 | -1.7% | -6.5% | -0.2% | -17.2% | 0.0% | 12.2% | 1.8% | 0.6% |
| 20 | 4 | 499 | -22.2% | -25.2% | -29.5% | -22.6% | -18.1% | 16.9% | -12.2% | 19.4% |
| 21 | 1 | 199 | 10.9% | 6.1% | 6.4% | 5.5% | -8.0% | 8.8% | 7.1% | 5.6% |
| 22 | 1 | 209 | -2.6% | -2.8% | -10.7% | -5.0% | 8.5% | -1.2% | -19.6% | -3.9% |

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, ethnicity, homelessness, receipt of disability benefits, income, employment, utilization of health care services, clinical psychiatric diagnoses and number of medical problems.

††Improvement in alcohol problems, improvement in drug problems, housed at discharge and employed at discharge are special emphasis program performance measures.

††††Includes those veterans who were unemployed as well as those who left the program without giving an indication of their arrangements for employment.

**Table 14b. Unadjusted Critical Outcome Monitor Measures by VISN for FY00.**

| VISN | # SITES IN VISN | # VETS IN VISN | ALCOHOL PROBLEMS IMPROVED % | DRUG PROBLEMS IMPROVED % | MENTAL HEALTH PROBLEMS IMPROVED % | MEDICAL PROBLEMS IMPROVED % | HOUSED AT DISCHARGE % | HOMELESS AT DISCHARGE % | COMPETIVELY EMPLOYED/ IN VA'S CWT/IT AT DISCHARGE % | UNEMPLOYED AT DISCHARGE % |
|---|---|---|---|---|---|---|---|---|---|---|
| 1 | 2 | 248 | 77.9% | 74.6% | 68.5% | 97.8% | 28.2% | 27.0% | 46.8% | 35.1% |
| 2 | 1 | 168 | 96.2% | 95.6% | 86.3% | 93.4% | 44.6% | 14.9% | 48.2% | 31.0% |
| 3 | 3 | 669 | 89.1% | 88.1% | 88.1% | 91.2% | 68.5% | 14.2% | 56.2% | 30.5% |
| 4 | 3 | 564 | 85.5% | 85.2% | 91.6% | 90.5% | 55.1% | 20.2% | 54.3% | 31.0% |
| 5 | 2 | 246 | 85.3% | 88.2% | 82.8% | 89.3% | 52.4% | 11.4% | 50.8% | 25.2% |
| 6 | 1 | 58 | 80.4% | 90.7% | 90.9% | 90.9% | 60.3% | 13.8% | 36.2% | 24.1% |
| 7 | 2 | 204 | 89.9% | 90.8% | 80.7% | 86.3% | 67.2% | 11.8% | 59.3% | 18.1% |
| 8 | 1 | 64 | 98.3% | 97.1% | 96.6% | 95.1% | 78.1% | 3.1% | 93.8% | 3.1% |
| 9 | 1 | 117 | 95.7% | 88.6% | 89.2% | 97.1% | 55.6% | 11.1% | 44.4% | 14.5% |
| 10 | 3 | 535 | 88.1% | 85.0% | 88.9% | 91.4% | 68.2% | 12.5% | 60.0% | 17.6% |
| 12 | 2 | 262 | 86.3% | 82.6% | 87.4% | 92.2% | 54.2% | 18.7% | 64.1% | 24.4% |
| 13 | 1 | 119 | 83.3% | 90.0% | 81.4% | 95.8% | 73.9% | 7.6% | 42.0% | 22.7% |
| 14 | 1 | 81 | 83.6% | 72.7% | 90.1% | 85.7% | 67.9% | 13.6% | 74.1% | 18.5% |
| 15 | 2 | 519 | 86.4% | 88.7% | 95.7% | 98.3% | 70.3% | 16.6% | 60.5% | 17.5% |
| 16 | 2 | 377 | 73.4% | 79.3% | 89.0% | 91.2% | 58.9% | 27.3% | 52.3% | 43.0% |
| 17 | 1 | 129 | 81.0% | 79.8% | 67.5% | 80.0% | 58.9% | 21.7% | 55.8% | 35.7% |
| 18 | 1 | 224 | 83.8% | 81.3% | 85.6% | 71.1% | 58.5% | 27.7% | 48.2% | 23.7% |
| 20 | 4 | 499 | 63.4% | 62.3% | 57.5% | 66.9% | 38.1% | 32.5% | 40.9% | 43.5% |
| 21 | 1 | 199 | 95.1% | 92.8% | 92.9% | 94.8% | 48.2% | 25.1% | 59.3% | 30.7% |
| 22 | 1 | 209 | 83.2% | 85.1% | 74.4% | 83.6% | 63.6% | 14.4% | 25.8% | 23.0% |
| VISN Average | | | 85.3% | 84.9% | 84.3% | 89.1% | 58.5% | 17.3% | 53.6% | 25.6% |
| VISN S.D. | | | 8.2% | 8.3% | 10.1% | 8.4% | 12.3% | 7.6% | 14.3% | 9.8% |
| Veteran Average | | | 84.0% | 84.1% | 83.8% | 88.6% | 58.2% | 18.8% | 53.3% | 27.8% |

**Table 15. Summary of Critical and Adjusted Outcome Monitor Outliers by VISN for FY00.**

| VISN | # SITES IN VISN | # VETS IN VISN | PROGRAM STRUCTURE CRITICAL MONITOR | VETERAN CHARACTERISTICS CRITICAL MONITORS | PROGRAM PARTICIPATION CRITICAL MONITORS | ADJUSTED OUTCOME MONITORS | TOTAL NUMBER OF OUTLIERS |
|---|---|---|---|---|---|---|---|
| 1 | 2 | 248 | 0 | 1 | **2** | **6** | **9** |
| 2 | 1 | 168 | 0 | 0 | 0 | 1 | 1 |
| 3 | 3 | 669 | 0 | 0 | 0 | 0 | 0 |
| 4 | 3 | 564 | 0 | 1 | 0 | 1 | 2 |
| 5 | 2 | 246 | 0 | 0 | 0 | 0 | 0 |
| 6 | 1 | 58 | **1** | **2** | 0 | 0 | 3 |
| 7 | 2 | 204 | 0 | 1 | 0 | 0 | 1 |
| 8 | 1 | 64 | 0 | 1 | 0 | 0 | 1 |
| 9 | 1 | 117 | 0 | 1 | 0 | 0 | 1 |
| 10 | 3 | 535 | 0 | **3** | 0 | 0 | 3 |
| 12 | 2 | 262 | 0 | 0 | 0 | 0 | 0 |
| 13 | 1 | 119 | 0 | **3** | 1 | 2 | 6 |
| 14 | 1 | 81 | 0 | 3 | 0 | 1 | 4 |
| 15 | 2 | 519 | 0 | **2** | 0 | 0 | 2 |
| 16 | 2 | 377 | 0 | 0 | **2** | **4** | 6 |
| 17 | 1 | 129 | 0 | 1 | 1 | **4** | 6 |
| 18 | 1 | 224 | 0 | **3** | 1 | 2 | 6 |
| 20 | 4 | 499 | 0 | 1 | **3** | **8** | **12** |
| 21 | 1 | 199 | 0 | 0 | 0 | 1 | 1 |
| 22 | 1 | 209 | **1** | 0 | 1 | 2 | 4 |
| **VISN AVG** | | | **0.1** | **1.2** | **0.6** | **1.6** | **3.4** |
| **VISN SD** | | | **0.3** | **1.1** | **0.9** | **2.2** | **3.2** |

**Table 16. Annual Turnover Rate by Site for FY00.†**

| | VISN | Discharges During FY00 | Operating Beds During FY 2000 | *Annual Turnover Rate††,†††* |
|---|---|---|---|---|
| 1 | Bedford, MA | 99 | 40 | 2.5 |
| 1 | Brockton, MA | 149 | 46 | 3.2 |
| 2 | Canandaigua, NY | 168 | 25 | 6.7 |
| 3 | Hudson Valley HCS | 223 | 60 | 3.7 |
| 3 | New Jersey HCS | 279 | 82 | 3.4 |
| 3 | New York Harbor HCS | 167 | 50 | 3.3 |
| 4 | Butler, PA | 115 | 25 | 4.6 |
| 4 | Coatesville, PA | 269 | 80 | 3.4 |
| 4 | Pittsburgh HCS | 180 | 50 | 3.6 |
| 5 | Martinsburg, WV | 139 | 60 | 2.3 |
| 5 | Maryland HCS† | 107 | 25 | 4.3 |
| 6 | Hampton, VA | 58 | 28 | *2.1* |
| 7 | Central Alabama HCS | 122 | 43 | 2.8 |
| 7 | Dublin, GA | 82 | 23 | 3.6 |
| 8 | Bay Pines, FL | 64 | 25 | 2.6 |
| 9 | Mt. Home, TN | 117 | 25 | 4.7 |
| 10 | Cincinnati, OH | 149 | 50 | 3.0 |
| 10 | Cleveland, OH | 332 | 75 | 4.4 |
| 10 | Dayton, OH | 54 | 25 | *2.2* |
| 12 | Milwaukee, WI | 97 | 35 | 2.8 |
| 12 | N. Chicago, IL†† | 165 | 60 | 2.8 |
| 13 | Black Hills HCS | 119 | 50 | 2.4 |
| 14 | Central Iowa HCS | 81 | 20 | 4.1 |
| 15 | Eastern Kansas HCS | 398 | 178 | *2.2* |
| 15 | St Louis, MO | 121 | 50 | 2.4 |
| 16 | Central Arkansas HCS | 155 | 60 | 2.6 |
| 16 | Gulf Coast HCS | 222 | 70 | 3.2 |
| 17 | North Texas HCS | 129 | 40 | 3.2 |
| 18 | Northern Arizona HCS | 224 | 50 | 4.5 |
| 20 | Alaska HCS | 113 | 50 | 2.3 |
| 20 | Portland, OR | 167 | 40 | 4.2 |
| 20 | Puget Sound HCS | 66 | 20 | 3.3 |
| 20 | White City, OR | 153 | 51 | 3.0 |
| 21 | Palo Alto HCS | 199 | 70 | 2.8 |
| 22 | Greater LA HCS | 209 | 100 | *2.1* |
| **SITE AVERAGE (n=35)** | | **156.9** | **50.9** | *3.3* |
| **SITE S.D.** | | **76.2** | **29.3** | *1.0* |
| **NATIONAL TOTAL** | | **5,491** | **1,781** | *3.1* |

††Turnover rate is determined by dividing the total number of discharges by the number of operating beds.
*†††Annual turnover rate is a special emphasis program performance measure.*

**Table 17. Mean Age and Gender by Site for FY00.†**

| VISN | SITE | MEAN AGE | GENDER | |
|---|---|---|---|---|
| | | | % males | % females |
| 1 | Bedford, MA | 45.6 | 97.0% | 3.0% |
| 1 | Brockton, MA | 48.0 | 94.0% | 5.4% |
| 2 | Canandaigua, NY | 45.4 | 95.2% | 4.8% |
| 3 | Hudson Valley HCS | 45.9 | 99.1% | 0.9% |
| 3 | New Jersey HCS | 44.4 | 97.8% | 2.2% |
| 3 | New York Harbor HCS | 46.3 | 95.8% | 4.2% |
| 4 | Butler, PA | 44.5 | 100.0% | 0.0% |
| 4 | Coatesville, PA | 44.0 | 95.5% | 4.5% |
| 4 | Pittsburgh HCS | 44.7 | 94.4% | 5.6% |
| 5 | Martinsburg, WV | 46.6 | 97.8% | 2.2% |
| 5 | Maryland HCS | 44.4 | 86.0% | 14.0% |
| 6 | Hampton, VA | 46.1 | 91.4% | 6.9% |
| 7 | Central Alabama HCS | 45.5 | 95.1% | 4.9% |
| 7 | Dublin, GA | 45.2 | 98.8% | 1.2% |
| 8 | Bay Pines, FL | 44.8 | 100.0% | 0.0% |
| 9 | Mountain Home, TN | 50.1 | 99.1% | 0.9% |
| 10 | Cincinnati, OH | 45.3 | 96.0% | 4.0% |
| 10 | Cleveland, OH | 45.7 | 88.6% | 11.1% |
| 10 | Dayton, OH | 43.9 | 100.0% | 0.0% |
| 12 | Milwaukee, WI | 45.3 | 96.9% | 3.1% |
| 12 | North Chicago, IL | 45.1 | 97.0% | 3.0% |
| 13 | Black Hills HCS | 50.3 | 95.8% | 4.2% |
| 14 | Central Iowa HCS | 43.4 | 100.0% | 0.0% |
| 15 | Eastern Kansas HCS | 46.7 | 98.7% | 1.3% |
| 15 | St. Louis, MO | 43.8 | 99.2% | 0.8% |
| 16 | Central Arkansas HCS | 43.4 | 97.4% | 2.6% |
| 16 | Gulf Coast HCS | 46.1 | 96.8% | 3.2% |
| 17 | North Texas HCS | 44.9 | 97.7% | 2.3% |
| 18 | Northern Arizona HCS | 48.0 | 95.1% | 4.9% |
| 20 | Alaska HCS | 46.6 | 97.3% | 2.7% |
| 20 | Portland, OR | 46.1 | 98.8% | 1.2% |
| 20 | Puget Sound HCS | 45.5 | 93.9% | 6.1% |
| 20 | White City, OR | 45.9 | 97.4% | 2.6% |
| 21 | Palo Alto HCS | 45.3 | 97.0% | 3.0% |
| 22 | Greater LA HCS | 48.6 | 93.8% | 6.2% |
| **SITE AVERAGE (n=35)** | | **45.8** | **96.4%** | **3.5%** |
| **SITE S.D.** | | **1.6** | **3.1%** | **2.9%** |
| **VETERAN AVERAGE (n=5491)** | | **45.8** | **96.3%** | **3.7%** |

**Table 18. Ethnicity by Site for FY00.**

| VISN | SITE | WHITE % | AFRICAN-AMERICAN % | HISPANIC % | OTHER % |
|---|---|---|---|---|---|
| 1 | Bedford, MA | 80.8% | 13.1% | 5.1% | 1.0% |
| 1 | Brockton, MA | 79.2% | 18.1% | 1.3% | 1.3% |
| 2 | Canandaigua, NY | 58.3% | 41.7% | 0.0% | 0.0% |
| 3 | Hudson Valley HCS | 29.6% | 58.3% | 11.2% | 0.9% |
| 3 | New Jersey HCS | 25.8% | 66.3% | 7.2% | 0.7% |
| 3 | New York Harbor HCS | 22.8% | 68.9% | 8.4% | 0.0% |
| 4 | Butler, PA | 43.5% | 56.5% | 0.0% | 0.0% |
| 4 | Coatesville, PA | 27.9% | 68.8% | 1.9% | 0.7% |
| 4 | Pittsburgh HCS | 42.8% | 56.7% | 0.0% | 0.6% |
| 5 | Martinsburg, WV | 44.6% | 45.3% | 6.5% | 3.6% |
| 5 | Maryland HCS | 44.9% | 52.3% | 2.8% | 0.0% |
| 6 | Hampton, VA | 39.7% | 53.4% | 0.0% | 1.7% |
| 7 | Central Alabama HCS | 15.6% | 83.6% | 0.8% | 0.0% |
| 7 | Dublin, GA | 35.4% | 64.6% | 0.0% | 0.0% |
| 8 | Bay Pines, FL | 60.9% | 39.1% | 0.0% | 0.0% |
| 9 | Mountain Home, TN | 83.8% | 14.5% | 0.0% | 1.7% |
| 10 | Cincinnati, OH | 55.0% | 39.6% | 4.7% | 0.7% |
| 10 | Cleveland, OH | 33.7% | 62.3% | 3.6% | 0.3% |
| 10 | Dayton, OH | 53.7% | 46.3% | 0.0% | 0.0% |
| 12 | Milwaukee, WI | 33.0% | 62.9% | 3.1% | 1.0% |
| 12 | North Chicago, IL | 22.4% | 77.0% | 0.6% | 0.0% |
| 13 | Black Hills HCS | 79.0% | 6.7% | 1.7% | 12.6% |
| 14 | Central Iowa HCS | 80.2% | 16.0% | 2.5% | 1.2% |
| 15 | Eastern Kansas HCS | 58.8% | 33.4% | 4.3% | 3.5% |
| 15 | St. Louis, MO | 38.0% | 62.0% | 0.0% | 0.0% |
| 16 | Central Arkansas HCS | 44.5% | 52.3% | 1.3% | 1.9% |
| 16 | Gulf Coast HCS | 58.1% | 39.2% | 0.5% | 2.3% |
| 17 | North Texas HCS | 52.7% | 42.6% | 4.7% | 0.0% |
| 18 | Northern Arizona HCS | 86.6% | 4.5% | 3.1% | 5.8% |
| 20 | Alaska HCS | 63.7% | 15.9% | 7.1% | 13.3% |
| 20 | Portland, OR | 84.4% | 12.0% | 1.8% | 1.8% |
| 20 | Puget Sound HCS | 68.2% | 21.2% | 9.1% | 1.5% |
| 20 | White City, OR | 75.8% | 11.1% | 5.2% | 7.8% |
| 21 | Palo Alto HCS | 50.8% | 41.7% | 6.0% | 1.5% |
| 22 | Greater LA HCS | 40.2% | 42.1% | 11.5% | 6.2% |
| **SITE AVERAGE (n=35)** | | **51.8%** | **42.6%** | **3.3%** | **2.1%** |
| **SITE S.D.** | | **20.1%** | **21.6%** | **3.3%** | **3.2%** |
| **VETERAN AVERAGE (n=5491)** | | **50.0%** | **44.1%** | **3.7%** | **2.2%** |

**Table 19. Marital Status by Site for FY00.**

| VISN | SITE | MARRIED % | SEPARATED, WIDOWED OR DIVORCED % | NEVER MARRIED % |
|------|------|-----------|----------------------------------|-----------------|
| 1 | Bedford, MA | 4.0% | 65.7% | 30.3% |
| 1 | Brockton, MA | 10.1% | 63.8% | 26.2% |
| 2 | Canandaigua, NY | 3.0% | 62.5% | 34.5% |
| 3 | Hudson Valley HCS | 7.6% | 56.5% | 35.9% |
| 3 | New Jersey HCS | 4.3% | 60.9% | 34.8% |
| 3 | New York Harbor HCS | 10.2% | 51.5% | 38.3% |
| 4 | Butler, PA | 4.3% | 58.3% | 37.4% |
| 4 | Coatesville, PA | 6.3% | 56.9% | 36.8% |
| 4 | Pittsburgh HCS | 5.6% | 62.2% | 32.2% |
| 5 | Martinsburg, WV | 2.9% | 60.4% | 36.7% |
| 5 | Maryland HCS | 5.6% | 58.9% | 35.5% |
| 6 | Hampton, VA | 1.7% | 74.1% | 20.7% |
| 7 | Central Alabama HCS | 5.7% | 68.9% | 25.4% |
| 7 | Dublin, GA | 1.2% | 75.6% | 23.2% |
| 8 | Bay Pines, FL | 1.6% | 75.0% | 23.4% |
| 9 | Mountain Home, TN | 0.9% | 75.2% | 23.9% |
| 10 | Cincinnati, OH | 5.4% | 73.2% | 21.5% |
| 10 | Cleveland, OH | 2.4% | 73.2% | 24.4% |
| 10 | Dayton, OH | 0.0% | 74.1% | 25.9% |
| 12 | Milwaukee, WI | 9.3% | 56.7% | 34.0% |
| 12 | North Chicago, IL | 4.8% | 66.1% | 29.1% |
| 13 | Black Hills HCS | 5.0% | 63.0% | 31.9% |
| 14 | Central Iowa HCS | 4.9% | 66.7% | 28.4% |
| 15 | Eastern Kansas HCS | 4.0% | 75.1% | 20.9% |
| 15 | St. Louis, MO | 2.5% | 74.4% | 23.1% |
| 16 | Central Arkansas HCS | 1.9% | 67.1% | 31.0% |
| 16 | Gulf Coast HCS | 5.0% | 71.2% | 23.9% |
| 17 | North Texas HCS | 4.7% | 72.9% | 22.5% |
| 18 | Northern Arizona HCS | 5.4% | 75.9% | 18.8% |
| 20 | Alaska HCS | 5.3% | 78.8% | 15.9% |
| 20 | Portland, OR | 7.8% | 64.1% | 28.1% |
| 20 | Puget Sound HCS | 0.0% | 68.2% | 31.8% |
| 20 | White City, OR | 3.9% | 71.9% | 24.2% |
| 21 | Palo Alto HCS | 5.5% | 68.8% | 25.6% |
| 22 | Greater LA HCS | 0.0% | 71.8% | 28.2% |
| **SITE AVERAGE (n=35)** | | **4.4%** | **67.4%** | **28.1%** |
| **SITE S.D.** | | **2.6%** | **6.9%** | **5.9%** |
| **VETERAN AVERAGE (n=5491)** | | **4.6%** | **67.2%** | **28.2%** |

**Table 20. Military Service Era by Site for FY00.**

| VISN | SITE | PRE-WWII | WWII % | PRE-KOREAN % | KOREAN % | PRE-VIETNAM % | VIETNAM % | POST-VIETNAM† % |
|---|---|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 0.0% | 0.0% | 0.0% | 1.0% | 4.0% | 50.5% | 43.4% |
| 1 | Brockton, MA | 0.7% | 1.3% | 0.0% | 0.7% | 8.7% | 55.0% | 33.6% |
| 2 | Canandaigua, NY | 0.0% | 0.6% | 0.0% | 1.8% | 4.8% | 41.1% | 51.8% |
| 3 | Hudson Valley HCS | 0.0% | 0.0% | 0.0% | 1.3% | 4.5% | 39.5% | 54.7% |
| 3 | New Jersey HCS | 0.0% | 0.0% | 0.0% | 0.0% | 2.2% | 44.1% | 53.8% |
| 3 | New York Harbor HCS | 0.0% | 0.0% | 0.0% | 3.0% | 4.2% | 46.7% | 46.1% |
| 4 | Butler, PA | 0.0% | 0.0% | 0.0% | 2.6% | 0.9% | 37.4% | 59.1% |
| 4 | Coatesville, PA | 0.0% | 0.0% | 0.0% | 0.7% | 3.0% | 36.8% | 59.5% |
| 4 | Pittsburgh HCS | 0.0% | 0.6% | 0.0% | 0.6% | 4.4% | 36.7% | 57.8% |
| 5 | Martinsburg, WV | 0.0% | 0.0% | 0.0% | 0.7% | 2.9% | 60.4% | 36.0% |
| 5 | Maryland HCS | 0.0% | 0.0% | 0.0% | 0.0% | 2.8% | 42.1% | 55.1% |
| 6 | Hampton, VA | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 51.7% | 48.3% |
| 7 | Central Alabama HCS | 0.0% | 0.8% | 0.0% | 0.8% | 4.9% | 39.3% | 54.1% |
| 7 | Dublin, GA | 0.0% | 0.0% | 0.0% | 0.0% | 4.9% | 51.2% | 43.9% |
| 8 | Bay Pines, FL | 0.0% | 0.0% | 0.0% | 1.6% | 1.6% | 50.0% | 46.9% |
| 9 | Mountain Home, TN | 0.0% | 3.4% | 0.0% | 6.8% | 9.4% | 49.6% | 30.8% |
| 10 | Cincinnati, OH | 0.0% | 0.7% | 0.0% | 1.3% | 0.0% | 53.7% | 44.3% |
| 10 | Cleveland, OH | 0.0% | 0.6% | 0.3% | 0.6% | 3.9% | 50.6% | 44.0% |
| 10 | Dayton, OH | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% | 40.7% | 53.7% |
| 12 | Milwaukee, WI | 0.0% | 0.0% | 0.0% | 0.0% | 5.2% | 44.3% | 50.5% |
| 12 | North Chicago, IL | 0.0% | 0.0% | 0.0% | 0.6% | 1.8% | 50.3% | 47.3% |
| 13 | Black Hills HCS | 0.0% | 0.8% | 0.0% | 3.4% | 18.5% | 46.2% | 31.1% |
| 14 | Central Iowa HCS | 0.0% | 0.0% | 0.0% | 0.0% | 4.9% | 39.5% | 55.6% |
| 15 | Eastern Kansas HCS | 0.0% | 0.0% | 0.3% | 2.3% | 3.3% | 58.5% | 35.7% |
| 15 | St. Louis, MO | 0.0% | 0.0% | 0.0% | 0.0% | 1.7% | 43.8% | 54.5% |
| 16 | Central Arkansas HCS | 0.0% | 0.0% | 0.0% | 0.6% | 4.5% | 37.4% | 57.4% |
| 16 | Gulf Coast HCS | 0.0% | 0.0% | 0.0% | 0.0% | 4.5% | 58.6% | 36.9% |
| 17 | North Texas HCS | 0.0% | 0.0% | 0.0% | 0.0% | 2.3% | 53.5% | 44.2% |
| 18 | Northern Arizona HCS | 0.4% | 0.0% | 0.4% | 2.7% | 8.9% | 53.1% | 34.4% |
| 20 | Alaska HCS | 0.0% | 0.9% | 0.0% | 0.0% | 1.8% | 58.4% | 38.9% |
| 20 | Portland, OR | 0.0% | 0.0% | 0.0% | 1.8% | 7.8% | 41.9% | 48.5% |
| 20 | Puget Sound HCS | 0.0% | 0.0% | 0.0% | 0.0% | 3.0% | 53.0% | 43.9% |
| 20 | White City, OR | 0.0% | 0.0% | 0.0% | 0.7% | 3.9% | 51.0% | 44.4% |
| 21 | Palo Alto HCS | 0.0% | 0.0% | 0.0% | 0.0% | 5.0% | 41.2% | 53.8% |
| 22 | Greater LA HCS | 0.0% | 1.4% | 0.0% | 1.4% | 6.7% | 57.4% | 32.5% |
| **SITE AVERAGE (n=35)** | | **0.0%** | **0.3%** | **0.0%** | **1.1%** | **4.5%** | **47.6%** | **46.5%** |
| **SITE S.D.** | | **0.0%** | **0.1%** | **0.7%** | **0.1%** | **1.4%** | **3.3%** | **7.1%** |
| **VETERAN AVERAGE (n=5491)** | | **0.0%** | **0.3%** | **0.1%** | **1.1%** | **4.5%** | **48.0%** | **46.0%** |

†Includes Persian Gulf Era

**Table 21. Mode of Program Contact by Site for FY00.**

| VISN | | SITE | COMMUNITY ENTRY† % | VA INPT AND OUTPT REFERRALS % | SELF REFERRED % | OTHER % |
|---|---|---|---|---|---|---|
| 1 | 518 | Bedford, MA | 20.2% | **77.8%** | 2.0% | 0.0% |
| 1 | 525 | Brockton, MA | 24.2% | 73.2% | 2.0% | 0.0% |
| 2 | 532 | Canandaigua, NY | 25.0% | 42.9% | 30.4% | 1.8% |
| 3 | 620 | Hudson Valley HCS | 28.3% | 50.7% | 17.5% | 3.6% |
| 3 | 604 | New Jersey HCS | 31.9% | 68.1% | 0.0% | 0.0% |
| 3 | 527 | New York Harbor HCS | 11.4% | **86.8%** | 0.0% | 1.8% |
| 4 | 529 | Butler, PA | 12.2% | 53.0% | 30.4% | 4.3% |
| 4 | 542 | Coatesville, PA | 63.9% | 30.5% | 4.1% | 0.4% |
| 4 | 645 | Pittsburgh HCS | 19.4% | 55.6% | 21.1% | 3.9% |
| 5 | 613 | Martinsburg, WV | 32.4% | 36.0% | 29.5% | 1.4% |
| 5 | 641 | Maryland HCS | 21.5% | 74.8% | 3.7% | 0.0% |
| 6 | 590 | Hampton, VA | **0.0%** | 75.9% | 10.3% | 6.9% |
| 7 | 680 | Central Alabama HCS | 54.1% | 13.9% | 30.3% | 0.0% |
| 7 | 557 | Dublin, GA | 23.2% | 45.1% | 31.7% | 0.0% |
| 8 | 516 | Bay Pines, FL | 100.0% | 0.0% | 0.0% | 0.0% |
| 9 | 621 | Mountain Home, TN | 14.5% | 17.9% | 63.2% | 4.3% |
| 10 | 539 | Cincinnati, OH | 15.4% | 63.8% | 18.8% | 1.3% |
| 10 | 541 | Cleveland, OH | 11.7% | **84.9%** | 1.8% | 1.5% |
| 10 | 552 | Dayton, OH | 25.9% | 68.5% | 3.7% | 0.0% |
| 12 | 695 | Milwaukee, WI | **0.0%** | **84.5%** | 3.1% | 12.4% |
| 12 | 556 | North Chicago, IL | 44.8% | 12.1% | 41.2% | 1.8% |
| 13 | 579 | Black Hills HCS | **0.0%** | 68.9% | 25.2% | 5.9% |
| 14 | 555 | Central Iowa HCS | 6.2% | **86.4%** | 3.7% | 3.7% |
| 15 | 686 | Eastern Kansas HCS | 23.1% | 31.9% | 44.0% | 1.0% |
| 15 | 657 | St. Louis, MO | 8.3% | 73.6% | 14.9% | 3.3% |
| 16 | 598 | Central Arkansas HCS | 6.5% | 69.7% | 15.5% | 8.4% |
| 16 | 520 | Gulf Coast HCS | **2.7%** | 20.7% | 66.2% | 10.4% |
| 17 | 549 | North Texas HCS | 9.3% | 51.9% | 18.6% | 20.2% |
| 18 | 649 | Northern Arizona HCS | 18.8% | 20.5% | 57.1% | 3.6% |
| 20 | 463 | Alaska HCS | 31.9% | 32.7% | 26.5% | 8.0% |
| 20 | 648 | Portland, OR | 9.6% | **77.8%** | 11.4% | 1.2% |
| 20 | 505 | Puget Sound HCS | 19.7% | 34.8% | 39.4% | 6.1% |
| 20 | 692 | White City, OR | 19.0% | 37.3% | 37.9% | 5.9% |
| 21 | 640 | Palo Alto HCS | 16.6% | 58.8% | 12.6% | 12.1% |
| 22 | 691 | Greater LA HCS | 34.0% | 65.1% | 0.5% | 0.0% |
| **SITE AVERAGE (n=35)** | | | **22.4%** | **52.7%** | **20.5%** | **3.9%** |
| **SITE S.D.** | | | **19.4%** | **24.1%** | **18.4%** | **4.5%** |
| **VETERAN AVERAGE (n=5491)** | | | **22.9%** | **52.0%** | **21.6%** | **3.6%** |

†Includes outreach initiated by DCHV staff, referrals by shelter staff or other non-VA staff

**Table 22. Usual Residence in Month Prior to Admission by Site for FY00.**

| VISN | SITE | OUTDOORS/ SHELTER % | INTERMITTENT WITH FAMILY/ FRIENDS % | INSTITUTION† % | OWN HOUSE, ROOM OR APARTMENT % | OTHER % |
|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 50.5% | 23.2% | 17.2% | 7.1% | 2.0% |
| 1 | Brockton, MA | 32.2% | 14.1% | 45.6% | 5.4% | 2.7% |
| 2 | Canandaigua, NY | 73.2% | 14.3% | 4.2% | 7.7% | 0.6% |
| 3 | Hudson Valley HCS | 40.8% | 13.0% | 34.5% | 2.2% | 9.4% |
| 3 | New Jersey HCS | 36.6% | 17.9% | 44.8% | 0.7% | 0.0% |
| 3 | New York Harbor HCS | 48.5% | 26.3% | 13.8% | **10.8%** | 0.6% |
| 4 | Butler, PA | **0.9%** | 27.8% | **67.8%** | 3.5% | 0.0% |
| 4 | Coatesville, PA | 58.4% | 18.6% | 16.4% | 4.5% | 2.2% |
| 4 | Pittsburgh HCS | **18.9%** | 33.9% | 32.8% | **10.6%** | 3.9% |
| 5 | Martinsburg, WV | 51.8% | 16.5% | 20.9% | 7.2% | 3.6% |
| 5 | Maryland HCS | **13.1%** | 12.1% | **64.5%** | 2.8% | 7.5% |
| 6 | Hampton, VA | 25.9% | 46.6% | 19.0% | 6.9% | 1.7% |
| 7 | Central Alabama HCS | 37.7% | 38.5% | 17.2% | 1.6% | 4.9% |
| 7 | Dublin, GA | 32.9% | 13.4% | **52.4%** | 0.0% | 1.2% |
| 8 | Bay Pines, FL | 29.7% | 15.6% | 48.4% | 4.7% | 1.6% |
| 9 | Mountain Home, TN | 42.7% | 24.8% | 10.3% | **18.8%** | 3.4% |
| 10 | Cincinnati, OH | **16.8%** | 23.5% | **53.0%** | 6.0% | 0.7% |
| 10 | Cleveland, OH | 24.1% | 28.0% | 40.7% | 6.3% | 0.9% |
| 10 | Dayton, OH | 22.2% | 27.8% | 40.7% | 9.3% | 0.0% |
| 12 | Milwaukee, WI | 34.0% | 38.1% | 17.5% | 8.2% | 2.1% |
| 12 | North Chicago, IL | 49.7% | 29.1% | 9.7% | 5.5% | 5.5% |
| 13 | Black Hills HCS | **14.3%** | 5.9% | **74.8%** | 4.2% | 0.8% |
| 14 | Central Iowa HCS | **19.8%** | 23.5% | 42.0% | **11.1%** | 3.7% |
| 15 | Eastern Kansas HCS | 31.4% | 34.2% | 12.8% | **15.3%** | 6.3% |
| 15 | St. Louis, MO | 30.6% | 47.9% | 9.9% | 8.3% | 3.3% |
| 16 | Central Arkansas HCS | **17.4%** | 30.3% | 45.2% | 3.2% | 3.9% |
| 16 | Gulf Coast HCS | 54.1% | 21.6% | 13.1% | 5.9% | 5.4% |
| 17 | North Texas HCS | 24.8% | 20.9% | 48.8% | 1.6% | 3.9% |
| 18 | Northern Arizona HCS | 40.2% | 27.2% | 12.9% | **12.1%** | 7.6% |
| 20 | Alaska HCS | 46.0% | 23.0% | 11.5% | 8.0% | 11.5% |
| 20 | Portland, OR | 26.9% | 17.4% | 45.5% | 9.6% | 0.6% |
| 20 | Puget Sound HCS | 39.4% | 19.7% | 27.3% | 1.5% | 10.6% |
| 20 | White City, OR | 41.2% | 28.1% | 17.0% | 7.2% | 6.5% |
| 21 | Palo Alto HCS | 37.2% | 22.1% | 38.7% | 1.0% | 1.0% |
| 22 | Greater LA HCS | 53.6% | 14.4% | 28.2% | 2.4% | 1.4% |
| | **SITE AVERAGE (n=35)** | **34.8%** | **24.0%** | **31.4%** | **6.3%** | **3.5%** |
| | **SITE S.D.** | **14.9%** | **9.4%** | **18.6%** | **4.2%** | **3.0%** |
| | **VETERAN AVERAGE (n=5491)** | **36.4%** | **23.9%** | **29.7%** | **6.6%** | **3.5%** |

†Includes health care facilities and prisons.

**Table 23. Length of Time Homeless by Site for FY00.**

| VISN | SITE | AT RISK FOR HOMELESSNESS % | < 1 MO % | 1 - 11 MOS % | > 11 MOS % | SPENT 1 NIGHT IN A SHELTER PAST 30 DAYS % |
|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 0.0% | 10.1% | 74.7% | 14.1% | 84.8% |
| 1 | Brockton, MA | 2.0% | 14.8% | 59.7% | 23.5% | 81.2% |
| 2 | Canandaigua, NY | 1.8% | 22.0% | 66.7% | 9.5% | 80.4% |
| 3 | Hudson Valley HCS | 4.5% | 27.4% | 47.1% | 21.1% | 67.7% |
| 3 | New Jersey HCS | 1.1% | 18.6% | 64.2% | 16.1% | 41.2% |
| 3 | New York Harbor HCS | 6.0% | 10.2% | 58.1% | 24.6% | 52.7% |
| 4 | Butler, PA | 1.7% | 45.2% | 52.2% | 0.9% | 7.0% |
| 4 | Coatesville, PA | 2.6% | 27.1% | 59.9% | 10.4% | 76.6% |
| 4 | Pittsburgh HCS | 0.6% | 21.1% | 54.4% | 23.9% | 39.4% |
| 5 | Martinsburg, WV | 2.9% | 25.2% | 43.2% | 27.3% | 68.3% |
| 5 | Maryland HCS | 1.9% | 30.8% | 55.1% | 12.1% | 53.3% |
| 6 | Hampton, VA | 0.0% | 19.0% | 62.1% | 19.0% | 63.8% |
| 7 | Central Alabama HCS | 0.0% | 13.1% | 54.9% | 32.0% | 59.0% |
| 7 | Dublin, GA | 0.0% | 0.0% | 56.1% | 43.9% | 52.4% |
| 8 | Bay Pines, FL | 0.0% | 12.5% | 43.8% | 43.8% | 50.0% |
| 9 | Mountain Home, TN | 4.3% | 37.6% | 37.6% | 20.5% | 66.7% |
| 10 | Cincinnati, OH | 6.0% | 8.1% | 73.8% | 12.1% | 66.4% |
| 10 | Cleveland, OH | **19.3%** | 14.2% | 53.6% | 13.0% | 49.1% |
| 10 | Dayton, OH | 0.0% | 20.4% | 51.9% | 27.8% | 50.0% |
| 12 | Milwaukee, WI | 4.1% | 22.7% | 53.6% | 18.6% | 68.0% |
| 12 | North Chicago, IL | 8.5% | 20.6% | 58.2% | 11.5% | 60.0% |
| 13 | Black Hills HCS | 5.0% | 73.1% | 18.5% | 3.4% | 21.8% |
| 14 | Central Iowa HCS | 4.9% | 29.6% | 49.4% | 16.0% | 30.9% |
| 15 | Eastern Kansas HCS | **10.8%** | 20.1% | 49.2% | 18.3% | 46.5% |
| 15 | St. Louis, MO | 0.8% | 62.0% | 31.4% | 5.8% | 66.1% |
| 16 | Central Arkansas HCS | 0.6% | 5.8% | 60.6% | 32.9% | 47.7% |
| 16 | Gulf Coast HCS | 4.5% | 17.6% | 64.9% | 13.1% | 60.4% |
| 17 | North Texas HCS | 6.2% | 6.2% | 53.5% | 34.1% | 43.4% |
| 18 | Northern Arizona HCS | 8.5% | 33.5% | 40.2% | 17.9% | 67.0% |
| 20 | Alaska HCS | **9.7%** | 13.3% | 46.9% | 28.3% | 73.5% |
| 20 | Portland, OR | **18.6%** | 13.8% | 49.7% | 18.0% | 38.9% |
| 20 | Puget Sound HCS | 6.1% | 9.1% | 63.6% | 21.2% | 68.2% |
| 20 | White City, OR | 0.7% | 18.3% | 32.7% | 48.4% | 69.3% |
| 21 | Palo Alto HCS | 0.0% | 7.5% | 57.8% | 34.2% | 59.3% |
| 22 | Greater LA HCS | 0.5% | 22.0% | 44.0% | 33.5% | 78.0% |
| **SITE AVERAGE (n=35)** | | **4.1%** | **21.5%** | **52.7%** | **21.4%** | **57.4%** |
| **SITE S.D.** | | **4.7%** | **14.8%** | **11.5%** | **11.2%** | **16.9%** |
| **VETERAN AVERAGE (n=5491)** | | **5.1%** | **21.3%** | **53.1%** | **20.5%** | **57.5%** |

**Table 24. Public Financial Support by Site for FY00.**

| VISN | SITE | S/C PSYCHIATRIC % | S/C MEDICAL % | NSC PENSION % | NON-VA DISABILITY % | OTHER PUBLIC SUPPORT % | ANY VA BENEFIT† % |
|---|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 5.1% | 11.1% | 6.1% | 6.1% | 4.0% | 18.2% |
| 1 | Brockton, MA | 9.4% | 17.4% | 7.4% | 24.2% | 14.8% | 30.9% |
| 2 | Canandaigua, NY | 3.6% | 11.3% | 4.2% | 8.3% | 1.8% | 17.9% |
| 3 | Hudson Valley HCS | 2.7% | 10.3% | 9.9% | 8.5% | 3.1% | 21.1% |
| 3 | New Jersey HCS | 5.4% | 7.5% | 0.4% | 0.7% | 3.2% | 12.9% |
| 3 | New York Harbor HCS | 3.0% | 12.0% | 12.0% | 15.6% | 8.4% | 25.7% |
| 4 | Butler, PA | 3.5% | 10.4% | 1.7% | 0.0% | 0.0% | 14.8% |
| 4 | Coatesville, PA | 3.0% | 12.3% | 4.1% | 4.1% | 3.3% | 18.2% |
| 4 | Pittsburgh HCS | 1.1% | 8.3% | 2.2% | 7.8% | 8.3% | 11.7% |
| 5 | Martinsburg, WV | 7.2% | 13.7% | 8.6% | 10.1% | 2.2% | 23.7% |
| 5 | Maryland HCS | 2.8% | 11.2% | 2.8% | 10.3% | 0.9% | 15.9% |
| 6 | Hampton, VA | 13.8% | 24.1% | 5.2% | 12.1% | 10.3% | 36.2% |
| 7 | Central Alabama HCS | 7.4% | 18.9% | 7.4% | 13.1% | 3.3% | 30.3% |
| 7 | Dublin, GA | 1.2% | 19.5% | 0.0% | 0.0% | 0.0% | 20.7% |
| 8 | Bay Pines, FL | 6.3% | 23.4% | 3.1% | 4.7% | 1.6% | 29.7% |
| 9 | Mountain Home, TN | 4.3% | 14.5% | 3.4% | 20.5% | 0.9% | 19.7% |
| 10 | Cincinnati, OH | 4.0% | 8.1% | 4.7% | 6.7% | 2.0% | 16.1% |
| 10 | Cleveland, OH | 8.4% | 15.7% | 8.7% | 15.7% | 2.1% | 29.5% |
| 10 | Dayton, OH | 0.0% | 13.0% | 0.0% | 0.0% | 0.0% | 13.0% |
| 12 | Milwaukee, WI | 4.1% | 7.2% | 4.1% | 8.2% | 2.1% | 14.4% |
| 12 | North Chicago, IL | 1.2% | 8.5% | 4.8% | 9.1% | 7.9% | 14.5% |
| 13 | Black Hills HCS | 2.5% | 12.6% | 3.4% | 14.3% | 5.9% | 17.6% |
| 14 | Central Iowa HCS | 0.0% | 7.4% | 0.0% | 2.5% | 2.5% | 7.4% |
| 15 | Eastern Kansas HCS | 6.8% | 11.6% | 8.3% | 15.6% | 3.5% | 23.1% |
| 15 | St. Louis, MO | 0.8% | 12.4% | 0.8% | 1.7% | 7.4% | 12.4% |
| 16 | Central Arkansas HCS | 1.3% | 9.0% | 0.6% | 3.2% | 1.9% | 9.7% |
| 16 | Gulf Coast HCS | 3.6% | 14.4% | 0.5% | 1.4% | 2.3% | 16.2% |
| 17 | North Texas HCS | 3.1% | 8.5% | 2.3% | 1.6% | 0.8% | 13.2% |
| 18 | Northern Arizona HCS | 6.3% | 14.3% | 7.6% | 15.2% | 5.8% | 23.7% |
| 20 | Alaska HCS | 5.3% | 10.6% | 0.9% | 9.7% | 17.7% | 14.2% |
| 20 | Portland, OR | 3.6% | 12.6% | 2.4% | 4.8% | 1.8% | 18.0% |
| 20 | Puget Sound HCS | 3.0% | 10.6% | 0.0% | 0.0% | 16.7% | 13.6% |
| 20 | White City, OR | 2.0% | 7.8% | 0.7% | 3.3% | 20.3% | 9.8% |
| 21 | Palo Alto HCS | 1.5% | 14.6% | 2.0% | 13.1% | 10.6% | 17.6% |
| 22 | Greater LA HCS | 5.3% | 12.9% | 3.3% | 7.7% | 3.8% | 19.1% |
| **SITE AVERAGE (n=35)** | | **4.1%** | **12.5%** | **3.8%** | **8.0%** | **5.2%** | **18.6%** |
| **SITE S.D.** | | **2.8%** | **4.1%** | **3.2%** | **6.1%** | **5.2%** | **6.7%** |
| **VETERAN AVERAGE (n=5491)** | | **4.3%** | **12.2%** | **4.4%** | **8.8%** | **5.0%** | **19.0%** |

†Includes S/C Psychiatry, S/C Medical and NSC pensions.

**Table 25. Usual Employment Pattern Past Three Years by Site for FY00.**

| VISN | SITE | FULL-TIME EMPLOYMENT % | PART-TIME EMPLOYMENT % | RETIRED OR DISABLED % | UNEMPLOYED % | OTHER % |
|------|------|------|------|------|------|------|
| 1 | Bedford, MA | 57.6% | 23.2% | 2.0% | 16.2% | 1.0% |
| 1 | Brockton, MA | 32.9% | 24.8% | 28.2% | 13.4% | 0.7% |
| 2 | Canandaigua, NY | 48.8% | 23.8% | 13.1% | 14.3% | 0.0% |
| 3 | Hudson Valley HCS | 45.7% | 14.3% | 10.3% | 29.1% | 0.4% |
| 3 | New Jersey HCS | 74.6% | 13.6% | 0.4% | 11.5% | 0.0% |
| 3 | New York Harbor HCS | 42.5% | 3.6% | 32.3% | 21.6% | 0.0% |
| 4 | Butler, PA | 1.7% | 33.9% | 10.4% | 53.9% | 0.0% |
| 4 | Coatesville, PA | 45.0% | 35.7% | 4.5% | 14.9% | 0.0% |
| 4 | Pittsburgh HCS | 47.8% | 25.6% | 5.0% | 21.1% | 0.6% |
| 5 | Martinsburg, WV | 38.1% | 21.6% | 9.4% | 28.8% | 2.2% |
| 5 | Maryland HCS | 34.6% | 34.6% | 7.5% | 23.4% | 0.0% |
| 6 | Hampton, VA | 37.9% | 12.1% | 8.6% | 39.7% | 1.7% |
| 7 | Central Alabama HCS | 23.0% | 29.5% | 23.8% | 23.8% | 0.0% |
| 7 | Dublin, GA | 15.9% | 81.7% | 0.0% | 2.4% | 0.0% |
| 8 | Bay Pines, FL | 71.9% | 23.4% | 3.1% | 1.6% | 0.0% |
| 9 | Mountain Home, TN | 23.9% | 40.2% | 30.8% | 5.1% | 0.0% |
| 10 | Cincinnati, OH | 40.3% | 24.8% | 16.8% | 17.4% | 0.7% |
| 10 | Cleveland, OH | 45.2% | 19.0% | 17.8% | 16.9% | 0.9% |
| 10 | Dayton, OH | 68.5% | 24.1% | 0.0% | 7.4% | 0.0% |
| 12 | Milwaukee, WI | 39.2% | 43.3% | 11.3% | 6.2% | 0.0% |
| 12 | North Chicago, IL | 66.1% | 18.8% | 6.7% | 7.3% | 1.2% |
| 13 | Black Hills HCS | 18.5% | 64.7% | 16.0% | 0.0% | 0.8% |
| 14 | Central Iowa HCS | 61.7% | 28.4% | 1.2% | 8.6% | 0.0% |
| 15 | Eastern Kansas HCS | 44.0% | 27.1% | 19.1% | 9.3% | 0.3% |
| 15 | St. Louis, MO | 72.7% | 14.9% | 0.0% | 10.7% | 1.7% |
| 16 | Central Arkansas HCS | 54.2% | 23.2% | 5.2% | 14.8% | 2.6% |
| 16 | Gulf Coast HCS | 57.7% | 34.2% | 3.2% | 5.0% | 0.0% |
| 17 | North Texas HCS | 38.8% | 45.0% | 2.3% | 13.2% | 0.8% |
| 18 | Northern Arizona HCS | 30.8% | 33.9% | 22.8% | 12.5% | 0.0% |
| 20 | Alaska HCS | 28.3% | 32.7% | 9.7% | 29.2% | 0.0% |
| 20 | Portland, OR | 43.7% | 18.0% | 9.0% | 28.1% | 1.2% |
| 20 | Puget Sound HCS | 60.6% | 22.7% | 1.5% | 13.6% | 0.0% |
| 20 | White City, OR | 44.4% | 17.6% | 8.5% | 28.8% | 0.7% |
| 21 | Palo Alto HCS | 46.7% | 3.0% | 2.5% | 46.7% | 1.0% |
| 22 | Greater LA HCS | 21.5% | 21.5% | 11.5% | 45.0% | 0.5% |
| **SITE AVERAGE (n=35)** | | **43.6%** | **27.4%** | **10.1%** | **18.3%** | **0.5%** |
| **SITE S.D.** | | **17.0%** | **14.9%** | **8.9%** | **13.0%** | **0.7%** |
| **VETERAN AVERAGE (n=5491)** | | **44.0%** | **25.8%** | **11.2%** | **18.6%** | **0.5%** |

**Table 26. Days Worked for Pay During the Month Prior to Admission by Site for FY00.**

| VISN | SITE | 0 DAYS % | 1 - 19 DAYS % | > 19 DAYS % |
|------|------|----------|---------------|-------------|
| 1 | Bedford, MA | 75.8% | 22.2% | 2.0% |
| 1 | Brockton, MA | 92.6% | 6.0% | 1.3% |
| 2 | Canandaigua, NY | 96.4% | 3.0% | 0.6% |
| 3 | Hudson Valley HCS | 99.1% | 0.4% | 0.4% |
| 3 | New Jersey HCS | 88.9% | 8.6% | 2.5% |
| 3 | New York Harbor HCS | 96.4% | 3.0% | 0.6% |
| 4 | Butler, PA | 65.2% | 30.4% | 4.3% |
| 4 | Coatesville, PA | 87.0% | 10.0% | 2.6% |
| 4 | Pittsburgh HCS | 79.4% | 13.9% | 6.7% |
| 5 | Martinsburg, WV | 87.8% | 10.1% | 2.2% |
| 5 | Maryland HCS | 86.0% | 12.1% | 1.9% |
| 6 | Hampton, VA | 82.8% | 12.1% | 5.2% |
| 7 | Central Alabama HCS | 73.8% | 23.8% | 2.5% |
| 7 | Dublin, GA | 81.7% | 17.1% | 1.2% |
| 8 | Bay Pines, FL | 23.4% | 56.3% | 20.3% |
| 9 | Mountain Home, TN | 68.4% | 23.9% | 7.7% |
| 10 | Cincinnati, OH | 100.0% | 0.0% | 0.0% |
| 10 | Cleveland, OH | 95.5% | 3.0% | 1.5% |
| 10 | Dayton, OH | 75.9% | 20.4% | 3.7% |
| 12 | Milwaukee, WI | 69.1% | 20.6% | 10.3% |
| 12 | North Chicago, IL | 95.8% | 4.2% | 0.0% |
| 13 | Black Hills HCS | 98.3% | 0.8% | 0.8% |
| 14 | Central Iowa HCS | 85.2% | 12.3% | 2.5% |
| 15 | Eastern Kansas HCS | 86.9% | 10.6% | 2.5% |
| 15 | St. Louis, MO | 76.0% | 22.3% | 1.7% |
| 16 | Central Arkansas HCS | 87.7% | 10.3% | 1.9% |
| 16 | Gulf Coast HCS | 66.7% | 24.3% | 9.0% |
| 17 | North Texas HCS | 51.2% | 13.2% | 35.7% |
| 18 | Northern Arizona HCS | 67.0% | 27.7% | 5.4% |
| 20 | Alaska HCS | 68.1% | 28.3% | 3.5% |
| 20 | Portland, OR | 87.4% | 12.6% | 0.0% |
| 20 | Puget Sound HCS | 68.2% | 22.7% | 9.1% |
| 20 | White City, OR | 75.8% | 19.0% | 4.6% |
| 21 | Palo Alto HCS | 79.4% | 17.6% | 3.0% |
| 22 | Greater LA HCS | 93.8% | 4.8% | 1.4% |
| **SITE AVERAGE (n=35)** | | **80.4%** | **15.1%** | **4.5%** |
| **SITE S.D.** | | **15.2%** | **11.1%** | **6.6%** |
| **VETERAN AVERAGE (n=5491)** | | **83.2%** | **13.0%** | **3.8%** |

**Table 27. Monthly Income in the 30 Days Prior to Admission by Site for FY00.**

| VISN | SITE | NO INCOME % | $1-$499 % | $500-$999 % | > $999 % |
|------|------|-------------|-----------|-------------|----------|
| 1 | Bedford, MA | 48.5% | 32.3% | 15.2% | 4.0% |
| 1 | Brockton, MA | 34.2% | 27.5% | 24.8% | 13.4% |
| 2 | Canandaigua, NY | 71.4% | 13.1% | 10.1% | 5.4% |
| 3 | Hudson Valley HCS | 65.5% | 14.3% | 18.4% | 1.8% |
| 3 | New Jersey HCS | 71.0% | 20.1% | 8.2% | 0.7% |
| 3 | New York Harbor HCS | 48.5% | 20.4% | 27.5% | 3.6% |
| 4 | Butler, PA | 50.4% | 40.9% | 8.7% | 0.0% |
| 4 | Coatesville, PA | 62.1% | 26.0% | 11.2% | 0.7% |
| 4 | Pittsburgh HCS | 36.7% | 47.2% | 13.3% | 2.8% |
| 5 | Martinsburg, WV | 57.6% | 28.1% | 13.7% | 0.7% |
| 5 | Maryland HCS | 37.4% | 38.3% | 17.8% | 6.5% |
| 6 | Hampton, VA | 36.2% | 36.2% | 19.0% | 8.6% |
| 7 | Central Alabama HCS | 30.3% | 41.8% | 22.1% | 4.9% |
| 7 | Dublin, GA | 75.6% | 23.2% | 1.2% | 0.0% |
| 8 | Bay Pines, FL | 18.8% | 51.6% | 25.0% | 4.7% |
| 9 | Mountain Home, TN | 33.3% | 33.3% | 29.9% | 3.4% |
| 10 | Cincinnati, OH | 76.5% | 10.1% | 12.8% | 0.7% |
| 10 | Cleveland, OH | 53.0% | 22.3% | 21.1% | 3.6% |
| 10 | Dayton, OH | 46.3% | 44.4% | 5.6% | 3.7% |
| 12 | Milwaukee, WI | 47.4% | 18.6% | 20.6% | 13.4% |
| 12 | North Chicago, IL | 49.7% | 37.6% | 10.9% | 1.8% |
| 13 | Black Hills HCS | 69.7% | 7.6% | 17.6% | 5.0% |
| 14 | Central Iowa HCS | 70.4% | 24.7% | 3.7% | 1.2% |
| 15 | Eastern Kansas HCS | 49.2% | 25.9% | 17.6% | 7.0% |
| 15 | St. Louis, MO | 33.1% | 54.5% | 11.6% | 0.8% |
| 16 | Central Arkansas HCS | 69.7% | 23.2% | 5.2% | 1.9% |
| 16 | Gulf Coast HCS | 52.3% | 33.8% | 10.4% | 3.6% |
| 17 | North Texas HCS | 31.8% | 55.0% | 13.2% | 0.0% |
| 18 | Northern Arizona HCS | 29.5% | 36.2% | 29.5% | 4.9% |
| 20 | Alaska HCS | 36.3% | 40.7% | 16.8% | 6.2% |
| 20 | Portland, OR | 51.5% | 34.7% | 9.6% | 4.2% |
| 20 | Puget Sound HCS | 45.5% | 48.5% | 3.0% | 3.0% |
| 20 | White City, OR | 27.5% | 58.8% | 7.2% | 6.5% |
| 21 | Palo Alto HCS | 20.1% | 58.3% | 18.1% | 3.5% |
| 22 | Greater LA HCS | 38.3% | 45.9% | 12.0% | 3.8% |
| **SITE AVERAGE (n=35)** | | **47.9%** | **33.6%** | **14.6%** | **3.9%** |
| **SITE S.D.** | | **16.0%** | **13.7%** | **7.4%** | **3.2%** |
| **VETERAN AVERAGE (n=5491)** | | **49.1%** | **32.0%** | **15.2%** | **3.8%** |

**Table 28. Self-Reported Health Care Utilization by Site for FY00.**

| VISN | SITE | PAST MENTAL HEALTH HOSPITALIZATION† % | PRIOR DOMICILIARY ADMISSION % | USED VA HEALTH CARE SERVICES PAST 6 MONTHS % |
|---|---|---|---|---|
| 1 | Bedford, MA | 97.0% | 23.2% | 75.8% |
| 1 | Brockton, MA | 98.7% | 26.2% | 71.8% |
| 2 | Canandaigua, NY | 84.5% | 53.6% | 51.2% |
| 3 | Hudson Valley HCS | 98.2% | 26.9% | 78.0% |
| 3 | New Jersey HCS | 88.2% | 31.2% | 58.8% |
| 3 | New York Harbor HCS | 96.4% | 41.3% | 94.0% |
| 4 | Butler, PA | 99.1% | 37.4% | 70.4% |
| 4 | Coatesville, PA | 89.6% | 23.0% | 39.8% |
| 4 | Pittsburgh HCS | 95.0% | 47.8% | 70.0% |
| 5 | Martinsburg, WV | 83.5% | 46.8% | 74.8% |
| 5 | Maryland HCS | 96.3% | 20.6% | 93.5% |
| 6 | Hampton, VA | 98.3% | 51.7% | 77.6% |
| 7 | Central Alabama HCS | 91.0% | 31.1% | 82.8% |
| 7 | Dublin, GA | 91.5% | 29.3% | 68.3% |
| 8 | Bay Pines, FL | 93.8% | 31.3% | 92.2% |
| 9 | Mountain Home, TN | 81.2% | 69.2% | 77.8% |
| 10 | Cincinnati, OH | 99.3% | 29.5% | 99.3% |
| 10 | Cleveland, OH | 90.4% | 34.9% | 69.6% |
| 10 | Dayton, OH | 96.3% | 83.3% | 87.0% |
| 12 | Milwaukee, WI | 90.7% | 43.3% | 38.1% |
| 12 | North Chicago, IL | 95.8% | 33.3% | 84.2% |
| 13 | Black Hills HCS | 95.8% | 43.7% | 98.3% |
| 14 | Central Iowa HCS | 95.1% | 46.9% | 93.8% |
| 15 | Eastern Kansas HCS | 93.7% | 32.4% | 77.9% |
| 15 | St. Louis, MO | 91.7% | 35.5% | 74.4% |
| 16 | Central Arkansas HCS | 83.9% | 40.6% | 97.4% |
| 16 | Gulf Coast HCS | 83.3% | 48.6% | 64.4% |
| 17 | North Texas HCS | 85.3% | 32.6% | 86.0% |
| 18 | Northern Arizona HCS | 83.5% | 52.2% | 71.4% |
| 20 | Alaska HCS | 79.6% | 32.7% | 56.6% |
| 20 | Portland, OR | 88.6% | 25.7% | 93.4% |
| 20 | Puget Sound HCS | 78.8% | 24.2% | 66.7% |
| 20 | White City, OR | 81.7% | 41.2% | 68.0% |
| 21 | Palo Alto HCS | 90.5% | 21.6% | 87.4% |
| 22 | Greater LA HCS | 82.3% | 28.7% | 97.1% |
| **SITE AVERAGE (n=35)** | | **90.5%** | **37.8%** | **76.8%** |
| **SITE S.D.** | | **6.2%** | **13.3%** | **15.5%** |
| **VETERAN AVERAGE (n=5491)** | | **90.2%** | **36.4%** | **75.4%** |

†Includes hospitalizations for substance abuse and psychiatric illnesses.

**Table 29. Self-Reported Health Problems by Site for FY00.**

| VISN | SITE | SERIOUS MEDICAL PROBLEM % | CURRENT ALCOHOL PROBLEM % | CURRENT DRUG PROBLEM % | CURRENT PSYCHIATRIC OR EMOTIONAL PROBLEM % |
|---|---|---|---|---|---|
| 1 | Bedford, MA | 24.2% | 41.4% | 19.2% | 68.7% |
| 1 | Brockton, MA | 51.7% | 75.8% | 39.6% | 71.1% |
| 2 | Canandaigua, NY | 58.9% | 68.5% | 61.3% | 50.0% |
| 3 | Hudson Valley HCS | 46.2% | 41.7% | 38.1% | 67.3% |
| 3 | New Jersey HCS | 22.2% | 38.7% | 52.3% | 38.4% |
| 3 | New York Harbor HCS | 44.9% | 66.5% | 63.5% | 59.9% |
| 4 | Butler, PA | 22.6% | 79.1% | 76.5% | 19.1% |
| 4 | Coatesville, PA | 43.9% | 55.4% | 64.7% | 41.3% |
| 4 | Pittsburgh HCS | 46.1% | 53.3% | 60.6% | 60.6% |
| 5 | Martinsburg, WV | 61.9% | 23.7% | 26.6% | 70.5% |
| 5 | Maryland HCS | 32.7% | 21.5% | 31.8% | 67.3% |
| 6 | Hampton, VA | 65.5% | 62.1% | 60.3% | 96.6% |
| 7 | Central Alabama HCS | 52.5% | 32.0% | 41.8% | 73.8% |
| 7 | Dublin, GA | 18.3% | 0.0% | 0.0% | 39.0% |
| 8 | Bay Pines, FL | 45.3% | 89.1% | 51.6% | 40.6% |
| 9 | Mountain Home, TN | 58.1% | 13.7% | 6.0% | 41.0% |
| 10 | Cincinnati, OH | 67.1% | 96.6% | 80.5% | 74.5% |
| 10 | Cleveland, OH | 57.5% | 27.7% | 30.1% | 65.1% |
| 10 | Dayton, OH | 33.3% | 81.5% | 63.0% | 16.7% |
| 12 | Milwaukee, WI | 39.2% | 87.6% | 79.4% | 57.7% |
| 12 | North Chicago, IL | 32.1% | 32.7% | 43.6% | 34.5% |
| 13 | Black Hills HCS | 69.7% | 89.9% | 16.8% | 60.5% |
| 14 | Central Iowa HCS | 27.2% | 87.7% | 39.5% | 46.9% |
| 15 | Eastern Kansas HCS | 48.5% | 68.1% | 45.5% | 61.8% |
| 15 | St. Louis, MO | 6.6% | 43.0% | 33.1% | 39.7% |
| 16 | Central Arkansas HCS | 46.5% | 52.3% | 45.8% | 51.6% |
| 16 | Gulf Coast HCS | 18.5% | 18.9% | 16.2% | 31.5% |
| 17 | North Texas HCS | 44.2% | 38.8% | 40.3% | 59.7% |
| 18 | Northern Arizona HCS | 52.2% | 54.5% | 22.8% | 71.4% |
| 20 | Alaska HCS | 61.9% | 68.1% | 31.9% | 64.6% |
| 20 | Portland, OR | 47.3% | 68.9% | 41.3% | 55.7% |
| 20 | Puget Sound HCS | 43.9% | 43.9% | 22.7% | 54.5% |
| 20 | White City, OR | 52.3% | 63.4% | 39.2% | 56.2% |
| 21 | Palo Alto HCS | 31.2% | 61.3% | 55.8% | 52.8% |
| 22 | Greater LA HCS | 77.0% | 36.4% | 30.6% | 78.0% |
| **SITE AVERAGE (n=35)** | | **44.3%** | **53.8%** | **42.1%** | **55.4%** |
| **SITE S.D.** | | **16.2%** | **24.1%** | **19.6%** | **16.7%** |
| **VETERAN AVERAGE (n=5491)** | | **45.1%** | **51.9%** | **42.4%** | **56.0%** |

**Table 30. Substance Abuse Diagnoses by Site for FY00.**

| VISN | SITE | ALCOHOL DIAGNOSIS ONLY % | DRUG DIAGNOSIS ONLY % | ALCOHOL AND DRUG DIAGNOSES % | NO SUBSTANCE ABUSE DIAGNOSIS % |
|---|---|---|---|---|---|
| 1 | Bedford, MA | 43.4% | 5.1% | 48.5% | 3.0% |
| 1 | Brockton, MA | 49.0% | 9.4% | 41.6% | 0.0% |
| 2 | Canandaigua, NY | 23.2% | 12.5% | 54.8% | 9.5% |
| 3 | Hudson Valley HCS | 17.5% | 9.0% | 69.1% | 4.5% |
| 3 | New Jersey HCS | 14.3% | 26.2% | 55.6% | 3.9% |
| 3 | New York Harbor HCS | 10.2% | 3.6% | 86.2% | 0.0% |
| 4 | Butler, PA | 20.0% | 18.3% | 61.7% | 0.0% |
| 4 | Coatesville, PA | 17.1% | 16.0% | 63.9% | 3.0% |
| 4 | Pittsburgh HCS | 21.1% | 22.8% | 39.4% | 16.7% |
| 5 | Martinsburg, WV | 27.3% | 5.8% | 51.1% | 15.8% |
| 5 | Maryland HCS | 22.4% | 15.0% | 54.2% | 8.4% |
| 6 | Hampton, VA | 15.5% | 10.3% | 63.8% | 10.3% |
| 7 | Central Alabama HCS | 4.9% | 8.2% | 72.1% | 14.8% |
| 7 | Dublin, GA | 30.5% | 19.5% | 46.3% | 3.7% |
| 8 | Bay Pines, FL | 42.2% | 4.7% | 50.0% | 3.1% |
| 9 | Mountain Home, TN | 45.3% | 4.3% | 33.3% | 17.1% |
| 10 | Cincinnati, OH | 15.4% | 0.7% | 81.9% | 2.0% |
| 10 | Cleveland, OH | 16.9% | 3.9% | 72.9% | 6.3% |
| 10 | Dayton, OH | 20.4% | 16.7% | 61.1% | 1.9% |
| 12 | Milwaukee, WI | 18.6% | 11.3% | 70.1% | 0.0% |
| 12 | North Chicago, IL | 12.7% | 9.1% | 76.4% | 1.8% |
| 13 | Black Hills HCS | 72.3% | 0.0% | 17.6% | 10.1% |
| 14 | Central Iowa HCS | 54.3% | 4.9% | 35.8% | 4.9% |
| 15 | Eastern Kansas HCS | 32.9% | 4.8% | 55.5% | 6.8% |
| 15 | St. Louis, MO | 30.6% | 21.5% | 43.0% | 5.0% |
| 16 | Central Arkansas HCS | 9.0% | 3.2% | 83.2% | 4.5% |
| 16 | Gulf Coast HCS | 26.6% | 12.6% | 26.6% | 34.2% |
| 17 | North Texas HCS | 20.9% | 5.4% | 60.5% | 13.2% |
| 18 | Northern Arizona HCS | 42.4% | 7.6% | 25.9% | 24.1% |
| 20 | Alaska HCS | 40.7% | 0.9% | 44.2% | 14.2% |
| 20 | Portland, OR | 32.3% | 6.0% | 46.7% | 15.0% |
| 20 | Puget Sound HCS | 24.2% | 0.0% | 65.2% | 10.6% |
| 20 | White City, OR | 26.8% | 2.0% | 69.3% | 2.0% |
| 21 | Palo Alto HCS | 22.6% | 16.6% | 59.3% | 1.5% |
| 22 | Greater LA HCS | 24.4% | 13.9% | 50.2% | 11.5% |
| **SITE AVERAGE (n=34)** | | **27.1%** | **9.5%** | **55.3%** | **8.1%** |
| **SITE S.D.** | | **14.1%** | **6.9%** | **16.4%** | **7.5%** |
| **VETERAN AVERAGE (n=5491)** | | **25.8%** | **9.8%** | **55.9%** | **8.5%** |

**Table 31. Clinical Psychiatric Diagnoses by Site for FY00.**

| VISN | SITE | ALCOHOL ABUSE/ DEPENDENCY % | DRUG ABUSE/ DEPENDENCY % | ANY SUBSTANCE ABUSE/ DEPENDENCY % | SERIOUS MENTAL ILLNESS† % | DUALLY DIAGNOSED†† % |
|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 91.9% | 53.5% | 97.0% | 71.7% | 69.7% |
| 1 | Brockton, MA | 90.6% | 51.0% | 100.0% | 65.1% | 65.1% |
| 2 | Canandaigua, NY | 78.0% | 67.3% | 90.5% | 17.9% | 14.3% |
| 3 | Hudson Valley HCS | 86.5% | 78.0% | 95.5% | 55.6% | 52.5% |
| 3 | New Jersey HCS | 69.9% | 81.7% | 96.1% | 34.4% | 32.6% |
| 3 | New York Harbor HCS | 96.4% | 89.8% | 100.0% | 67.7% | 67.7% |
| 4 | Butler, PA | 81.7% | 80.0% | 100.0% | 26.1% | 26.1% |
| 4 | Coatesville, PA | 81.0% | 79.9% | 97.0% | 41.6% | 39.4% |
| 4 | Pittsburgh HCS | 60.6% | 62.2% | 83.3% | 38.9% | 32.8% |
| 5 | Martinsburg, WV | 78.4% | 56.8% | 84.2% | 69.8% | 59.7% |
| 5 | Maryland HCS | 76.6% | 69.2% | 91.6% | 57.9% | 50.5% |
| 6 | Hampton, VA | 79.3% | 74.1% | 89.7% | 96.6% | 86.2% |
| 7 | Central Alabama HCS | 77.0% | 80.3% | 85.2% | 62.3% | 51.6% |
| 7 | Dublin, GA | 76.8% | 65.9% | 96.3% | 20.7% | 19.5% |
| 8 | Bay Pines, FL | 92.2% | 54.7% | 96.9% | 23.4% | 21.9% |
| 9 | Mountain Home, TN | 78.6% | 37.6% | 82.9% | 33.3% | 26.5% |
| 10 | Cincinnati, OH | 97.3% | 82.6% | 98.0% | 89.3% | 87.2% |
| 10 | Cleveland, OH | 89.8% | 76.8% | 93.7% | 46.4% | 42.8% |
| 10 | Dayton, OH | 81.5% | 77.8% | 98.1% | 14.8% | 14.8% |
| 12 | Milwaukee, WI | 88.7% | 81.4% | 100.0% | 38.1% | 38.1% |
| 12 | North Chicago, IL | 89.1% | 85.5% | 98.2% | 45.5% | 44.2% |
| 13 | Black Hills HCS | 89.9% | 17.6% | 89.9% | 24.4% | 21.0% |
| 14 | Central Iowa HCS | 90.1% | 40.7% | 95.1% | 9.9% | 8.6% |
| 15 | Eastern Kansas HCS | 88.4% | 60.3% | 93.2% | 66.3% | 61.3% |
| 15 | St. Louis, MO | 73.6% | 64.5% | 95.0% | 7.4% | 6.6% |
| 16 | Central Arkansas HCS | 92.3% | 86.5% | 95.5% | 50.3% | 48.4% |
| 16 | Gulf Coast HCS | 53.2% | 39.2% | 65.8% | 38.3% | 24.8% |
| 17 | North Texas HCS | 81.4% | 65.9% | 86.8% | 48.8% | 41.1% |
| 18 | Northern Arizona HCS | 68.3% | 33.5% | 75.9% | 59.4% | 42.4% |
| 20 | Alaska HCS | 85.0% | 45.1% | 85.8% | 70.8% | 59.3% |
| 20 | Portland, OR | 79.0% | 52.7% | 85.0% | 53.3% | 44.9% |
| 20 | Puget Sound HCS | 89.4% | 65.2% | 89.4% | 66.7% | 60.6% |
| 20 | White City, OR | 96.1% | 71.2% | 98.0% | 49.0% | 48.4% |
| 21 | Palo Alto HCS | 81.9% | 75.9% | 98.5% | 47.7% | 46.2% |
| 22 | Greater LA HCS | 74.6% | 64.1% | 88.5% | 66.0% | 57.9% |
| **SITE AVERAGE (n=35)** | | **82.4%** | **64.8%** | **91.9%** | **47.9%** | **43.3%** |
| **SITE S.D.** | | **9.7%** | **17.0%** | **7.5%** | **21.4%** | **20.1%** |
| **VETERAN AVERAGE (n=5491)** | | **81.7%** | **65.7%** | **91.5%** | **49.2%** | **44.4%** |

†Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following
categories: schizophrenia, psychotic disorder (other than schizophrenia), mood disorder and PTSD.
††Dually diagnosed is defined as having a substance abuse disorder and a serious mental illness.

**Table 32. Selected Medical Diagnoses by Site for FY00.**

| VISN | SITE | ORAL/DENTAL PATHOLOGY % | EYE DISORDER % | HYPER-TENSION % | PERIPHERAL VASCULAR DISEASE % | CARDIAC DISEASE % | COPD % | TB % | GASTRO-INTESTINAL DISEASE % | LIVER DISEASE % | DIABETES % | SEIZURE DISORDER % | ORTHOPEDIC PROBLEM % |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 74.7% | 23.2% | 14.1% | 5.1% | 12.1% | 21.2% | 0.0% | 20.2% | 37.4% | 6.1% | 0.0% | 35.4% |
| 1 | Brockton, MA | 24.2% | 8.7% | 28.9% | 10.1% | 22.8% | 21.5% | 0.7% | 49.0% | 46.3% | 7.4% | 3.4% | 41.6% |
| 2 | Canandaigua, NY | 28.6% | 3.6% | 9.5% | 0.6% | 4.2% | 8.9% | 3.0% | 2.4% | 10.7% | 3.0% | 1.8% | 25.0% |
| 3 | Hudson Valley HCS | 65.9% | 7.2% | 14.3% | 1.8% | 4.9% | 4.9% | 1.8% | 8.5% | 4.0% | 7.2% | 3.1% | 20.2% |
| 3 | New Jersey HCS | 31.2% | 5.0% | 13.3% | 0.7% | 2.5% | 3.6% | 1.8% | 7.9% | 25.1% | 6.5% | 2.2% | 12.5% |
| 3 | New York Harbor HCS | 53.9% | 6.6% | 9.0% | 1.2% | 6.0% | 10.2% | 0.6% | 7.8% | 25.7% | 5.4% | 1.8% | 23.4% |
| 4 | Butler, PA | 22.6% | 20.0% | 25.2% | 3.5% | 4.3% | 3.5% | 13.0% | 2.6% | 14.8% | 1.7% | 1.7% | 18.3% |
| 4 | Coatesville, PA | 14.9% | 2.6% | 9.3% | 1.9% | 7.4% | 4.8% | 2.2% | 4.1% | 16.4% | 3.3% | 3.0% | 20.4% |
| 4 | Pittsburgh HCS | 3.3% | 1.1% | 11.7% | 2.2% | 5.6% | 2.8% | 1.1% | 13.3% | 10.0% | 3.3% | 1.1% | 23.3% |
| 5 | Martinsburg, WV | 29.5% | 10.1% | 25.2% | 5.0% | 10.1% | 4.3% | 3.6% | 9.4% | 19.4% | 10.1% | 4.3% | 43.9% |
| 5 | Maryland HCS | 92.5% | 2.8% | 21.5% | 2.8% | 1.9% | 1.9% | 0.0% | 5.6% | 0.0% | 2.8% | 0.9% | 9.3% |
| 6 | Hampton, VA | 8.6% | 8.6% | 19.0% | 3.4% | 8.6% | 0.0% | 0.0% | 6.9% | 13.8% | 10.3% | 5.2% | 43.1% |
| 7 | Central Alabama HCS | 66.4% | 13.1% | 24.6% | 4.9% | 3.3% | 12.3% | 1.6% | 19.7% | 5.7% | 9.0% | 5.7% | 30.3% |
| 7 | Dublin, GA | 36.6% | 2.4% | 19.5% | 1.2% | 2.4% | 9.8% | 3.7% | 3.7% | 0.0% | 6.1% | 3.7% | 31.7% |
| 8 | Bay Pines, FL | 28.1% | 6.3% | 7.8% | 1.6% | 6.3% | 9.4% | 1.6% | 4.7% | 17.2% | 4.7% | 0.0% | 25.0% |
| 9 | Mountain Home, TN | 21.4% | 5.1% | 28.2% | 3.4% | 12.8% | 17.1% | 0.0% | 19.7% | 6.8% | 5.1% | 1.7% | 53.0% |
| 10 | Cincinnati, OH | 57.0% | 32.2% | 60.4% | 6.7% | 11.4% | 25.5% | 2.7% | 28.9% | 36.9% | 18.8% | 5.4% | 75.2% |
| 10 | Cleveland, OH | 4.2% | 5.1% | 19.3% | 2.1% | 8.7% | 4.5% | 1.2% | 5.7% | 8.1% | 6.3% | 2.7% | 31.9% |
| 10 | Dayton, OH | 9.3% | 3.7% | 9.3% | 0.0% | 1.9% | 7.4% | 1.9% | 16.7% | 22.2% | 1.9% | 3.7% | 25.9% |
| 12 | Milwaukee, WI | 4.1% | 5.2% | 14.4% | 5.2% | 3.1% | 4.1% | 0.0% | 4.1% | 13.4% | 9.3% | 1.0% | 16.5% |
| 12 | North Chicago, IL | 89.7% | 4.2% | 12.1% | 0.0% | 4.8% | 2.4% | 0.0% | 6.1% | 23.0% | 6.1% | 6.7% | 15.8% |
| 13 | Black Hills HCS | 96.6% | 0.0% | 18.5% | 2.5% | 3.4% | 12.6% | 0.0% | 0.0% | 3.4% | 4.2% | 0.8% | 28.6% |
| 14 | Central Iowa HCS | 4.9% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 1.2% | 0.0% | 1.2% | 0.0% | 9.9% |
| 15 | Eastern Kansas HCS | 31.7% | 12.6% | 24.6% | 1.8% | 5.8% | 10.8% | 3.3% | 9.8% | 14.1% | 4.8% | 3.5% | 28.1% |
| 15 | St. Louis, MO | 69.4% | 0.8% | 12.4% | 0.0% | 1.7% | 0.8% | 0.0% | 0.0% | 0.8% | 5.0% | 0.0% | 0.0% |
| 16 | Central Arkansas HCS | 94.2% | 4.5% | 29.0% | 3.2% | 7.7% | 7.7% | 9.7% | 23.2% | 41.3% | 7.7% | 1.9% | 40.0% |
| 16 | Gulf Coast HCS | 11.3% | 9.5% | 13.1% | 0.5% | 1.4% | 1.4% | 1.8% | 1.4% | 4.1% | 3.6% | 1.4% | 13.1% |
| 17 | North Texas HCS | 58.9% | 9.3% | 16.3% | 0.8% | 5.4% | 2.3% | 3.1% | 9.3% | 14.7% | 8.5% | 3.9% | 14.7% |
| 18 | Northern Arizona HCS | 26.3% | 6.7% | 8.5% | 1.8% | 6.3% | 6.7% | 0.0% | 6.3% | 12.1% | 2.2% | 2.7% | 21.9% |
| 20 | Alaska HCS | 81.4% | 22.1% | 23.9% | 7.1% | 18.6% | 31.9% | 2.7% | 22.1% | 31.9% | 7.1% | 4.4% | 64.6% |
| 20 | Portland, OR | 66.5% | 7.8% | 19.2% | 1.8% | 7.8% | 7.2% | 2.4% | 16.2% | 28.1% | 6.6% | 7.2% | 47.3% |
| 20 | Puget Sound HCS | 42.4% | 12.1% | 27.3% | 7.6% | 13.6% | 12.1% | 12.1% | 34.8% | 21.2% | 4.5% | 4.5% | 65.2% |
| 20 | White City, OR | 22.9% | 2.0% | 19.6% | 2.6% | 7.8% | 22.9% | 9.8% | 21.6% | 34.0% | 3.3% | 6.5% | 62.7% |
| 21 | Palo Alto HCS | 65.3% | 7.5% | 16.6% | 2.0% | 6.5% | 8.0% | 0.5% | 20.6% | 33.2% | 5.5% | 5.0% | 58.3% |
| 22 | Greater LA HCS | 6.2% | 3.3% | 28.7% | 5.3% | 9.1% | 8.1% | 3.3% | 9.6% | 20.6% | 12.0% | 4.3% | 65.6% |
| | **SITE AVERAGE (n=35)** | **41.3%** | **7.9%** | **18.7%** | **2.9%** | **6.9%** | **8.9%** | **2.5%** | **12.1%** | **17.6%** | **6.0%** | **3.0%** | **32.6%** |
| | **SITE S.D.** | **29.4%** | **7.0%** | **10.1%** | **2.4%** | **4.8%** | **7.6%** | **3.3%** | **10.7%** | **12.5%** | **3.4%** | **2.0%** | **18.8%** |
| | **VETERAN AVG (n=5491)** | **39.2%** | **7.7%** | **18.7%** | **2.6%** | **6.8%** | **8.5%** | **2.4%** | **11.4%** | **17.7%** | **6.0%** | **3.1%** | **31.7%** |

**Table 33. Number of Medical Diagnoses by Site for FY00.†**

| VISN | SITE | NO MEDICAL DIAGNOSIS % | 1 - 2 MEDICAL DIAGNOSES % | 3 - 5 MEDICAL DIAGNOSES % | > 5 MEDICAL DIAGNOSES % |
|---|---|---|---|---|---|
| 1 | Bedford, MA | 8.1% | 37.4% | 45.5% | 9.1% |
| 1 | Brockton, MA | 8.7% | 19.5% | 57.0% | 14.8% |
| 2 | Canandaigua, NY | 26.2% | 56.5% | 17.3% | 0.0% |
| 3 | Hudson Valley HCS | 9.4% | 64.1% | 24.2% | 2.2% |
| 3 | New Jersey HCS | 24.0% | 54.5% | 20.1% | 1.4% |
| 3 | New York Harbor HCS | 9.6% | 41.9% | 48.5% | 0.0% |
| 4 | Butler, PA | 16.5% | 61.7% | 20.9% | 0.9% |
| 4 | Coatesville, PA | 25.7% | 58.0% | 15.2% | 1.1% |
| 4 | Pittsburgh HCS | 51.1% | 35.6% | 12.8% | 0.6% |
| 5 | Martinsburg, WV | 5.8% | 56.1% | 35.3% | 2.9% |
| 5 | Maryland HCS | 2.8% | 84.1% | 13.1% | 0.0% |
| 6 | Hampton, VA | 20.7% | 50.0% | 29.3% | 0.0% |
| 7 | Central Alabama HCS | 7.4% | 52.5% | 36.9% | 3.3% |
| 7 | Dublin, GA | 20.7% | 57.3% | 20.7% | 1.2% |
| 8 | Bay Pines, FL | 35.9% | 43.8% | 15.6% | 4.7% |
| 9 | Mountain Home, TN | 10.3% | 47.9% | 41.0% | 0.9% |
| 10 | Cincinnati, OH | 0.0% | 15.4% | 60.4% | 24.2% |
| 10 | Cleveland, OH | 30.7% | 51.2% | 15.4% | 2.7% |
| 10 | Dayton, OH | 31.5% | 51.9% | 16.7% | 0.0% |
| 12 | Milwaukee, WI | 43.3% | 43.3% | 12.4% | 1.0% |
| 12 | North Chicago, IL | 8.5% | 57.6% | 33.3% | 0.6% |
| 13 | Black Hills HCS | 0.0% | 77.3% | 22.7% | 0.0% |
| 14 | Central Iowa HCS | 80.2% | 19.8% | 0.0% | 0.0% |
| 15 | Eastern Kansas HCS | 8.5% | 54.3% | 32.7% | 4.5% |
| 15 | St. Louis, MO | 12.4% | 73.6% | 14.0% | 0.0% |
| 16 | Central Arkansas HCS | 2.6% | 38.1% | 51.6% | 7.7% |
| 16 | Gulf Coast HCS | 36.9% | 57.2% | 5.4% | 0.5% |
| 17 | North Texas HCS | 7.0% | 58.1% | 34.1% | 0.8% |
| 18 | Northern Arizona HCS | 30.8% | 50.9% | 17.0% | 1.3% |
| 20 | Alaska HCS | 0.9% | 18.6% | 59.3% | 21.2% |
| 20 | Portland, OR | 4.2% | 35.3% | 51.5% | 9.0% |
| 20 | Puget Sound HCS | 4.5% | 34.8% | 54.5% | 6.1% |
| 20 | White City, OR | 3.9% | 40.5% | 49.7% | 5.9% |
| 21 | Palo Alto HCS | 3.5% | 31.2% | 57.8% | 7.5% |
| 22 | Greater LA HCS | 3.3% | 47.4% | 47.8% | 1.4% |
| **SITE AVERAGE (n=35)** | | **17.0%** | **47.9%** | **31.1%** | **3.9%** |
| **SITE S.D.** | | **17.2%** | **15.7%** | **17.3%** | **5.7%** |
| **VETERAN AVERAGE (n=5491)** | | **16.7%** | **48.8%** | **30.7%** | **3.8%** |

†Includes oral and dental pathology.

**Table 34. Appropriateness for Admission as Documented by the Presence of a Medical or Psychiatric Diagnosis by Site for FY00.**

| VISN | SITE | ANY PSYCHIATRIC DIAGNOSIS % | ANY MEDICAL DIAGNOSIS† % | ANY MEDICAL OR PSYCHIATRIC DIAGNOSIS % | NO MEDICAL/ PSYCHIATRIC DIAGNOSIS % |
|---|---|---|---|---|---|
| 1 | Bedford, MA | 100.0% | 91.9% | 100.0% | 0.0% |
| 1 | Brockton, MA | 100.0% | 91.3% | 100.0% | 0.0% |
| 2 | Canandaigua, NY | 98.2% | 73.8% | 100.0% | 0.0% |
| 3 | Hudson Valley HCS | 99.6% | 90.6% | 100.0% | 0.0% |
| 3 | New Jersey HCS | 98.2% | 76.0% | 99.6% | 0.4% |
| 3 | New York Harbor HCS | 100.0% | 90.4% | 100.0% | 0.0% |
| 4 | Butler, PA | 100.0% | 83.5% | 100.0% | 0.0% |
| 4 | Coatesville, PA | 100.0% | 74.3% | 100.0% | 0.0% |
| 4 | Pittsburgh HCS | 91.7% | 48.9% | 96.7% | **3.3%** |
| 5 | Martinsburg, WV | 97.8% | 94.2% | 99.3% | 0.7% |
| 5 | Maryland HCS | 100.0% | 97.2% | 100.0% | 0.0% |
| 6 | Hampton, VA | 100.0% | 79.3% | 100.0% | 0.0% |
| 7 | Central Alabama HCS | 98.4% | 92.6% | 99.2% | 0.8% |
| 7 | Dublin, GA | 100.0% | 79.3% | 100.0% | 0.0% |
| 8 | Bay Pines, FL | 100.0% | 64.1% | 100.0% | 0.0% |
| 9 | Mountain Home, TN | 94.9% | 89.7% | 100.0% | 0.0% |
| 10 | Cincinnati, OH | 100.0% | 100.0% | 100.0% | 0.0% |
| 10 | Cleveland, OH | 99.1% | 69.3% | 99.7% | 0.3% |
| 10 | Dayton, OH | 100.0% | 68.5% | 100.0% | 0.0% |
| 12 | Milwaukee, WI | 100.0% | 56.7% | 100.0% | 0.0% |
| 12 | North Chicago, IL | 100.0% | 91.5% | 100.0% | 0.0% |
| 13 | Black Hills HCS | 98.3% | 100.0% | 100.0% | 0.0% |
| 14 | Central Iowa HCS | 100.0% | 19.8% | 100.0% | 0.0% |
| 15 | Eastern Kansas HCS | 98.7% | 91.5% | 99.5% | 0.5% |
| 15 | St. Louis, MO | 100.0% | 87.6% | 100.0% | 0.0% |
| 16 | Central Arkansas HCS | 100.0% | 97.4% | 100.0% | 0.0% |
| 16 | Gulf Coast HCS | 82.9% | 63.1% | 100.0% | 0.0% |
| 17 | North Texas HCS | 98.4% | 93.0% | 100.0% | 0.0% |
| 18 | Northern Arizona HCS | 96.4% | 69.2% | 99.6% | 0.4% |
| 20 | Alaska HCS | 100.0% | 99.1% | 100.0% | 0.0% |
| 20 | Portland, OR | 96.4% | 95.8% | 100.0% | 0.0% |
| 20 | Puget Sound HCS | 95.5% | 95.5% | 100.0% | 0.0% |
| 20 | White City, OR | 98.7% | 96.1% | 99.3% | 0.7% |
| 21 | Palo Alto HCS | 100.0% | 96.5% | 100.0% | 0.0% |
| 22 | Greater LA HCS | 98.6% | 96.7% | 100.0% | 0.0% |
| **SITE AVERAGE (n=35)** | | **98.3%** | **83.0%** | **99.8%** | **0.2%** |
| **SITE S.D.** | | **3.2%** | **17.2%** | **0.6%** | **0.6%** |
| **VETERAN AVERAGE (n=5491)** | | **98.1%** | **83.3%** | **99.7%** | **0.3%** |

†Includes oral and dental pathology.

**Table 35. Length of Stay by Site for FY00.**

| VISN | SITE | < 8 DAYS % | 8 - 28 DAYS % | 29 - 60 DAYS % | 61 - 90 DAYS % | 91 - 180 DAYS % | > 180 DAYS % | MEAN LOS (IN DAYS) |
|---|---|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 4.0% | 3.0% | 15.2% | 16.2% | 58.6% | 3.0% | 102.0 |
| 1 | Brockton, MA | 4.7% | 9.4% | 10.7% | 20.1% | 49.7% | 5.4% | 88.8 |
| 2 | Canandaigua, NY | 2.4% | 23.2% | 38.7% | 26.2% | 9.5% | 0.0% | 51.4 |
| 3 | Hudson Valley HCS | 0.9% | 5.4% | 9.4% | 18.4% | 65.5% | 0.4% | 104.8 |
| 3 | New Jersey HCS | 2.5% | 4.3% | 17.9% | 19.7% | 50.9% | 4.7% | 99.2 |
| 3 | New York Harbor HCS | 6.0% | 3.6% | 8.4% | 14.4% | 62.3% | 5.4% | 105.5 |
| 4 | Butler, PA | 6.1% | 8.7% | 32.2% | 13.0% | 33.9% | 6.1% | 81.9 |
| 4 | Coatesville, PA | 3.3% | 6.3% | 17.5% | 24.5% | 46.1% | 2.2% | 88.4 |
| 4 | Pittsburgh HCS | 6.1% | 10.0% | 15.0% | 19.4% | 42.8% | 6.7% | 93.7 |
| 5 | Martinsburg, WV | 1.4% | 5.0% | 12.9% | 13.7% | 51.1% | 15.8% | 123.3 |
| 5 | Maryland HCS | 5.6% | 7.5% | 20.6% | 13.1% | 53.3% | 0.0% | 83.1 |
| 6 | Hampton, VA | 3.4% | 8.6% | 13.8% | 15.5% | 53.4% | 5.2% | 101.6 |
| 7 | Central Alabama HCS | 6.6% | 11.5% | 24.6% | 17.2% | 40.2% | 0.0% | 70.0 |
| 7 | Dublin, GA | 2.4% | 4.9% | 18.3% | 6.1% | 35.4% | 32.9% | **134.0** |
| 8 | Bay Pines, FL | 4.7% | 14.1% | 14.1% | 12.5% | 54.7% | 0.0% | 93.9 |
| 9 | Mountain Home, TN | 2.6% | 19.7% | 8.5% | 8.5% | 34.2% | 26.5% | 116.4 |
| 10 | Cincinnati, OH | 2.7% | 9.4% | 14.8% | 19.5% | 36.9% | 16.8% | 106.6 |
| 10 | Cleveland, OH | 4.8% | 12.0% | 19.9% | 17.2% | 36.4% | 9.6% | 90.3 |
| 10 | Dayton, OH | 1.9% | 5.6% | 18.5% | 11.1% | 38.9% | 24.1% | 120.8 |
| 12 | Milwaukee, WI | 6.2% | 10.3% | 21.6% | 10.3% | 28.9% | 22.7% | 115.3 |
| 12 | North Chicago, IL | 8.5% | 16.4% | 7.9% | 6.7% | 32.7% | 27.9% | 121.5 |
| 13 | Black Hills HCS | 4.2% | 13.4% | 10.9% | 14.3% | 26.1% | 31.1% | **137.1** |
| 14 | Central Iowa HCS | 0.0% | 9.9% | 17.3% | 27.2% | 43.2% | 2.5% | 83.5 |
| 15 | Eastern Kansas HCS | 2.0% | 8.3% | 16.1% | 16.6% | 41.2% | 15.8% | 109.5 |
| 15 | St. Louis, MO | 0.8% | 1.7% | 9.9% | 13.2% | 64.5% | 9.9% | 125.4 |
| 16 | Central Arkansas HCS | 5.2% | 1.9% | 13.5% | 12.3% | 45.8% | 21.3% | 123.9 |
| 16 | Gulf Coast HCS | 3.6% | 16.2% | 21.6% | 18.0% | 29.3% | 11.3% | 88.2 |
| 17 | North Texas HCS | 4.7% | 14.0% | 20.9% | 14.0% | 35.7% | 10.9% | 92.5 |
| 18 | Northern Arizona HCS | 3.6% | 13.4% | 24.6% | 17.4% | 38.8% | 2.2% | 78.4 |
| 20 | Alaska HCS | 1.8% | 9.7% | 17.7% | 9.7% | 32.7% | 28.3% | **142.1** |
| 20 | Portland, OR | 7.8% | 4.2% | 12.0% | 9.0% | 60.5% | 6.6% | 107.7 |
| 20 | Puget Sound HCS | 1.5% | 13.6% | 15.2% | 15.2% | 36.4% | 18.2% | 103.5 |
| 20 | White City, OR | 2.0% | 11.1% | 26.1% | 21.6% | 30.7% | 8.5% | 88.4 |
| 21 | Palo Alto HCS | 6.0% | 17.6% | 16.1% | 11.1% | 35.2% | 14.1% | 99.0 |
| 22 | Greater LA HCS | 2.9% | 8.1% | 11.0% | 10.0% | 32.1% | 35.9% | **172.5** |
| **SITE AVERAGE (n=35)** | | **3.8%** | **9.8%** | **17.0%** | **15.2%** | **41.9%** | **12.3%** | **104.1** |
| **SITE S.D.** | | **2.0%** | **5.0%** | **6.6%** | **5.1%** | **12.1%** | **10.6%** | **22.5** |
| **VETERAN AVERAGE (n=5491)** | | **3.8%** | **9.8%** | **17.0%** | **15.9%** | **41.8%** | **11.7%** | **103.0** |

**Table 36. Mode of Discharge by Site for FY00.**

| VISN | SITE | COMPLETED PROGRAM†,†† % | ASKED TO LEAVE % | LEFT BY CHOICE % | TRANSFERRED % | OTHER % |
|------|------|------|------|------|------|------|
| 1 | Bedford, MA | *50.5%* | 17.2% | **28.3%** | 0.0% | 4.0% |
| 1 | Brockton, MA | *59.7%* | 14.1% | **23.5%** | 1.3% | 0.7% |
| 2 | Canandaigua, NY | *79.8%* | 10.1% | 8.9% | 0.6% | 0.6% |
| 3 | Hudson Valley HCS | *60.5%* | 15.7% | **18.8%** | 2.7% | 2.2% |
| 3 | New Jersey HCS | *60.6%* | **22.6%** | 10.8% | 5.0% | 1.1% |
| 3 | New York Harbor HCS | *64.7%* | 15.0% | 16.8% | 3.0% | 0.6% |
| 4 | Butler, PA | *80.9%* | 2.6% | 12.2% | 3.5% | 0.9% |
| 4 | Coatesville, PA | *67.7%* | 13.0% | 14.1% | 3.0% | 2.2% |
| 4 | Pittsburgh HCS | *65.6%* | **22.8%** | 7.2% | 0.6% | 3.9% |
| 5 | Martinsburg, WV | *68.3%* | 10.1% | 8.6% | 12.2% | 0.7% |
| 5 | Maryland HCS | *86.0%* | 6.5% | 5.6% | 1.9% | 0.0% |
| 6 | Hampton, VA | *67.2%* | 17.2% | 12.1% | 3.4% | 0.0% |
| 7 | Central Alabama HCS | *72.1%* | 13.9% | 10.7% | 1.6% | 1.6% |
| 7 | Dublin, GA | *56.1%* | 11.0% | **20.7%** | 7.3% | 4.9% |
| 8 | Bay Pines, FL | *95.3%* | 1.6% | 1.6% | 1.6% | 0.0% |
| 9 | Mountain Home, TN | *81.2%* | 8.5% | 4.3% | 2.6% | 3.4% |
| 10 | Cincinnati, OH | *69.8%* | 20.1% | 7.4% | 0.7% | 2.0% |
| 10 | Cleveland, OH | *68.7%* | 13.6% | 10.5% | 5.4% | 1.8% |
| 10 | Dayton, OH | *88.9%* | 5.6% | 5.6% | 0.0% | 0.0% |
| 12 | Milwaukee, WI | *55.8%* | 19.6% | 16.5% | 3.1% | 5.2% |
| 12 | North Chicago, IL | *78.2%* | 4.8% | 4.2% | 9.1% | 3.6% |
| 13 | Black Hills HCS | *73.1%* | 17.6% | 5.9% | 2.5% | 0.8% |
| 14 | Central Iowa HCS | *72.8%* | 14.8% | 4.9% | 4.9% | 2.5% |
| 15 | Eastern Kansas HCS | *80.7%* | 9.0% | 8.8% | 0.3% | 1.3% |
| 15 | St. Louis, MO | *96.7%* | 0.8% | 1.7% | 0.0% | 0.8% |
| 16 | Central Arkansas HCS | *78.7%* | 16.1% | 3.9% | 0.0% | 1.3% |
| 16 | Gulf Coast HCS | ***44.1%*** | **23.0%** | **21.6%** | 2.3% | 8.6% |
| 17 | North Texas HCS | *59.7%* | 17.8% | 16.3% | 2.3% | 3.9% |
| 18 | Northern Arizona HCS | *67.4%* | 10.3% | 17.9% | 2.7% | 1.8% |
| 20 | Alaska HCS | *56.6%* | 15.0% | **19.5%** | 2.7% | 6.2% |
| 20 | Portland, OR | *62.9%* | 19.2% | 16.8% | 0.6% | 0.6% |
| 20 | Puget Sound HCS | ***45.5%*** | **33.3%** | 18.2% | 3.0% | 0.0% |
| 20 | White City, OR | ***47.7%*** | **26.8%** | 18.3% | 0.7% | 6.5% |
| 21 | Palo Alto HCS | *87.4%* | 4.5% | 5.5% | 1.0% | 1.5% |
| 22 | Greater LA HCS | *65.6%* | 17.7% | 12.9% | 2.9% | 1.0% |
| **SITE AVERAGE (n=35)** | | ***69.0%*** | **14.0%** | **12.0%** | **2.7%** | **2.2%** |
| **SITE S.D.** | | ***13.2%*** | **7.2%** | **6.7%** | **2.6%** | **2.1%** |
| **VETERAN AVERAGE (n=5491)** | | ***68.7%*** | **14.2%** | **12.2%** | **2.7%** | **2.2%** |

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

*††Completed program is a special emphasis program performance measure.*

**Table 37. Description of Veteran Participation by Site for FY00.**

| VISN | SITE | INADEQUATE PARTICIPATION† % | MADE USE OF PROGRAM % | MADE OPTIMAL USE OF PROGRAM % |
|---|---|---|---|---|
| 1 | Bedford, MA | 35.4% | 29.3% | 31.3% |
| 1 | Brockton, MA | 32.2% | 25.5% | 36.9% |
| 2 | Canandaigua, NY | 18.5% | 76.8% | 4.2% |
| 3 | Hudson Valley HCS | 22.9% | 39.9% | 35.0% |
| 3 | New Jersey HCS | 34.4% | 24.7% | 38.4% |
| 3 | New York Harbor HCS | 37.1% | 24.6% | 38.3% |
| 4 | Butler, PA | 14.8% | 26.1% | 54.8% |
| 4 | Coatesville, PA | 29.4% | 29.4% | 39.8% |
| 4 | Pittsburgh HCS | 33.3% | 23.9% | 41.7% |
| 5 | Martinsburg, WV | 33.8% | 30.2% | 35.3% |
| 5 | Maryland HCS | 10.3% | 27.1% | 62.6% |
| 6 | Hampton, VA | 34.5% | 15.5% | 48.3% |
| 7 | Central Alabama HCS | 34.4% | 30.3% | 31.1% |
| 7 | Dublin, GA | 32.9% | 19.5% | 46.3% |
| 8 | Bay Pines, FL | 37.5% | 10.9% | 51.6% |
| 9 | Mountain Home, TN | 11.1% | 46.2% | 41.9% |
| 10 | Cincinnati, OH | 34.9% | 30.2% | 34.9% |
| 10 | Cleveland, OH | 21.4% | 41.0% | 37.0% |
| 10 | Dayton, OH | 22.2% | 50.0% | 27.8% |
| 12 | Milwaukee, WI | 37.1% | 29.9% | 30.9% |
| 12 | North Chicago, IL | 20.6% | 2.4% | 75.2% |
| 13 | Black Hills HCS | 22.7% | 63.9% | 10.9% |
| 14 | Central Iowa HCS | 23.5% | 18.5% | 56.8% |
| 15 | Eastern Kansas HCS | 27.6% | 33.7% | 37.2% |
| 15 | St. Louis, MO | 1.7% | 53.7% | 44.6% |
| 16 | Central Arkansas HCS | 30.3% | 34.2% | 35.5% |
| 16 | Gulf Coast HCS | 30.6% | 16.7% | 25.2% |
| 17 | North Texas HCS | 37.2% | 28.7% | 34.1% |
| 18 | Northern Arizona HCS | 25.9% | 28.1% | 45.5% |
| 20 | Alaska HCS | 42.5% | 34.5% | 21.2% |
| 20 | Portland, OR | 37.1% | 24.0% | 37.7% |
| 20 | Puget Sound HCS | 59.1% | 24.2% | 16.7% |
| 20 | White City, OR | 29.4% | 49.7% | 19.6% |
| 21 | Palo Alto HCS | 14.1% | 53.3% | 31.7% |
| 22 | Greater LA HCS | 35.9% | 28.7% | 34.4% |
| **SITE AVERAGE (n=35)** | | **28.7%** | **32.1%** | **37.0%** |
| **SITE S.D.** | | **10.6%** | **14.7%** | **13.7%** |
| **VETERAN AVERAGE (n=5491)** | | **28.8%** | **33.6%** | **37.6%** |

†Includes veterans whose overall participation was described as: did not participate actively, severe psychiatric problems impeded participation, substance abuse behavior impeded useful participation, severe medical problems impeded ability to participate, wanted change but undermined efforts, and other.

**Table 38. Ratio of Program Completion to Made Optimal Use of Program by Site for FY00.**

| VISN | SITE | COMPLETED PROGRAM† % | MADE OPTIMAL USE OF PROGRAM % | RATIO OF COMPLETION TO OPTIMAL USE†† |
|---|---|---|---|---|
| 1 | Bedford, MA | 50.5% | 31.3% | 1.6 |
| 1 | Brockton, MA | 59.7% | 36.9% | 1.6 |
| 2 | Canandaigua, NY | 79.8% | 4.2% | 19.1 |
| 3 | Hudson Valley HCS | 60.5% | 35.0% | 1.7 |
| 3 | New Jersey HCS | 60.6% | 38.4% | 1.6 |
| 3 | New York Harbor HCS | 64.7% | 38.3% | 1.7 |
| 4 | Butler, PA | 80.9% | 54.8% | 1.5 |
| 4 | Coatesville, PA | 67.7% | 39.8% | 1.7 |
| 4 | Pittsburgh HCS | 65.6% | 41.7% | 1.6 |
| 5 | Martinsburg, WV | 68.3% | 35.3% | 1.9 |
| 5 | Maryland HCS | 86.0% | 62.6% | 1.4 |
| 6 | Hampton, VA | 67.2% | 48.3% | 1.4 |
| 7 | Central Alabama HCS | 72.1% | 31.1% | 2.3 |
| 7 | Dublin, GA | 56.1% | 46.3% | 1.2 |
| 8 | Bay Pines, FL | 95.3% | 51.6% | 1.8 |
| 9 | Mountain Home, TN | 81.2% | 41.9% | 1.9 |
| 10 | Cincinnati, OH | 69.8% | 34.9% | 2.0 |
| 10 | Cleveland, OH | 68.7% | 37.0% | 1.9 |
| 10 | Dayton, OH | 88.9% | 27.8% | 3.2 |
| 12 | Milwaukee, WI | 55.8% | 30.9% | 1.8 |
| 12 | North Chicago, IL | 78.2% | 75.2% | 1.0 |
| 13 | Black Hills HCS | 73.1% | 10.9% | 6.7 |
| 14 | Central Iowa HCS | 72.8% | 56.8% | 1.3 |
| 15 | Eastern Kansas HCS | 80.7% | 37.2% | 2.2 |
| 15 | St. Louis, MO | 96.7% | 44.6% | 2.2 |
| 16 | Central Arkansas HCS | 78.7% | 35.5% | 2.2 |
| 16 | Gulf Coast HCS | 44.1% | 25.2% | 1.8 |
| 17 | North Texas HCS | 59.7% | 34.1% | 1.8 |
| 18 | Northern Arizona HCS | 67.4% | 45.5% | 1.5 |
| 20 | Alaska HCS | 56.6% | 21.2% | 2.7 |
| 20 | Portland, OR | 62.9% | 37.7% | 1.7 |
| 20 | Puget Sound HCS | 45.5% | 16.7% | 2.7 |
| 20 | White City, OR | 47.7% | 19.6% | 2.4 |
| 21 | Palo Alto HCS | 87.4% | 31.7% | 2.8 |
| 22 | Greater LA HCS | 65.6% | 34.4% | 1.9 |
| **SITE AVERAGE (n=35)** | | **69.0%** | **37.0%** | **2.5** |
| **SITE S.D.** | | **13.2%** | **13.7%** | **3.0** |
| **VETERAN AVERAGE (n=5491)** | | **68.7%** | **37.6%** | **1.8** |

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

†† Large ratios reflect the extent to which veterans who do not make optimal use of the program meet criteria for program completion.

**Table 39. Clinical Improvement Among Veterans With the Problem by Site for FY00.†, ††**

| VISN | SITE | PERSONAL HYGIENE % | ALCOHOL PROBLEMS % | DRUG PROBLEMS % | PSYCHOTIC SYMPTOMS % | MENTAL HEALTH PROBLEMS†† % | MEDICAL PROBLEMS % | RELATIONSHIPS WITH FAMILY AND FRIENDS % | EMPLOYMENT & VOCATIONAL SITUATION % | HOUSING SITUATION % | FINANCIAL STATUS % |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 86.4% | 84.6% | 73.6% | 0.0% | 71.8% | 98.9% | 54.8% | 64.6% | 55.2% | 65.6% |
| 1 | Brockton, MA | 75.9% | 73.3% | 75.3% | 52.9% | 65.7% | 97.1% | 77.7% | 70.1% | 68.0% | 72.4% |
| 2 | Canandaigua, NY | 99.4% | 96.2% | 95.6% | 100.0% | 86.3% | 93.4% | 80.2% | 61.6% | 79.8% | 76.0% |
| 3 | Hudson Valley HCS | 66.7% | 89.1% | 89.7% | 90.0% | 91.8% | 94.5% | 78.8% | 71.0% | 74.5% | 85.4% |
| 3 | New Jersey HCS | 98.2% | 85.1% | 83.3% | 66.7% | 94.5% | 90.1% | 86.5% | 66.7% | 73.5% | 92.1% |
| 3 | New York Harbor HCS | 99.2% | 93.8% | 93.4% | 85.7% | 77.6% | 88.2% | 80.1% | 64.4% | 77.0% | 64.4% |
| 4 | Butler, PA | 100.0% | 92.6% | 96.7% | 100.0% | 97.5% | 96.9% | 95.6% | 94.4% | 92.1% | 92.0% |
| 4 | Coatesville, PA | 97.0% | 82.6% | 81.9% | 85.7% | 86.0% | 84.7% | 82.1% | 74.0% | 69.4% | 82.2% |
| 4 | Pittsburgh HCS | 98.9% | 85.3% | 82.1% | 85.7% | 96.2% | 96.6% | 91.1% | 64.8% | 66.7% | 76.7% |
| 5 | Martinsburg, WV | 94.5% | 80.7% | 79.7% | 75.0% | 79.7% | 83.8% | 68.4% | 47.2% | 64.5% | 61.3% |
| 5 | Maryland HCS | 95.2% | 91.5% | 97.3% | 100.0% | 88.7% | 96.2% | 84.9% | 85.8% | 84.1% | 86.9% |
| 6 | Hampton, VA | 100.0% | 80.4% | 90.7% | 84.6% | 90.9% | 90.9% | 83.9% | 71.4% | 80.7% | 75.0% |
| 7 | Central Alabama HCS | 96.5% | 89.5% | 89.8% | 58.3% | 83.2% | 83.6% | 89.1% | 82.1% | 86.8% | 84.3% |
| 7 | Dublin, GA | 100.0% | 90.5% | 92.6% | 50.0% | 74.4% | 90.8% | 80.5% | 74.4% | 62.2% | 76.8% |
| 8 | Bay Pines, FL | 100.0% | 98.3% | 97.1% | 100.0% | 96.6% | 95.1% | 95.0% | 93.7% | 92.1% | 96.9% |
| 9 | Mountain Home, TN | 100.0% | 95.7% | 88.6% | 100.0% | 89.2% | 97.1% | 98.1% | 92.1% | 93.2% | 96.6% |
| 10 | Cincinnati, OH | 94.4% | 75.2% | 73.2% | 72.2% | 82.2% | 89.9% | 83.7% | 77.4% | 78.4% | 78.9% |
| 10 | Cleveland, OH | 90.8% | 93.6% | 89.4% | 84.8% | 94.9% | 92.6% | 89.1% | 78.3% | 84.9% | 84.9% |
| 10 | Dayton, OH | 91.8% | 93.2% | 92.9% | n.a. | 80.0% | 89.2% | 79.6% | 88.9% | 63.0% | 88.9% |
| 12 | Milwaukee, WI | 75.6% | 67.8% | 67.9% | 60.0% | 73.6% | 70.9% | 71.4% | 50.0% | 21.1% | 48.8% |
| 12 | North Chicago, IL | 99.4% | 97.3% | 90.7% | n.a. | 95.6% | 100.0% | 98.2% | 88.5% | 89.1% | 90.3% |
| 13 | Black Hills HCS | 100.0% | 83.3% | 90.0% | 71.4% | 81.4% | 95.8% | 78.2% | 47.1% | 68.1% | 77.3% |
| 14 | Central Iowa HCS | 100.0% | 83.6% | 72.7% | 50.0% | 90.1% | 85.7% | 97.5% | 74.1% | 70.4% | 80.2% |
| 15 | Eastern Kansas HCS | 98.3% | 83.0% | 85.5% | 78.3% | 93.8% | 97.8% | 96.9% | 89.0% | 79.2% | 91.7% |
| 15 | St. Louis, MO | 0.0% | 100.0% | 98.7% | 100.0% | 100.0% | 100.0% | 100.0% | 79.3% | 85.1% | 81.8% |
| 16 | Central Arkansas HCS | 97.4% | 81.8% | 89.6% | 84.6% | 90.3% | 93.4% | 70.6% | 62.3% | 61.3% | 89.7% |
| 16 | Gulf Coast HCS | 99.5% | 61.2% | 60.8% | 80.0% | 86.7% | 88.5% | 85.6% | 51.6% | 53.5% | 72.7% |
| 17 | North Texas HCS | 75.3% | 81.0% | 79.8% | 83.3% | 67.5% | 80.0% | 64.4% | 60.9% | 61.2% | 73.6% |
| 18 | Northern Arizona HCS | 94.3% | 83.8% | 81.3% | 75.0% | 85.6% | 71.1% | 77.2% | 64.5% | 64.4% | 80.5% |
| 20 | Alaska HCS | 84.8% | 59.4% | 59.6% | 43.8% | 61.1% | 76.1% | 54.0% | 44.6% | 54.1% | 54.1% |
| 20 | Portland, OR | 91.2% | 81.1% | 77.3% | 58.3% | 84.5% | 87.6% | 82.0% | 66.0% | 66.2% | 70.1% |
| 20 | Puget Sound HCS | 100.0% | 86.4% | 88.4% | 57.1% | 82.6% | 95.2% | 75.0% | 53.0% | 54.5% | 75.8% |
| 20 | White City, OR | 20.7% | 40.8% | 41.3% | 15.8% | 19.0% | 25.2% | 18.2% | 26.8% | 20.3% | 25.5% |
| 21 | Palo Alto HCS | 99.5% | 95.1% | 92.8% | 71.4% | 92.9% | 94.8% | 89.9% | 58.2% | 69.7% | 53.8% |
| 22 | Greater LA HCS | 97.3% | 83.2% | 85.1% | 80.5% | 74.4% | 83.6% | 71.3% | 56.6% | 79.4% | 65.2% |
| | **SITE AVERAGE (n=35)** | **89.1%** | **84.0%** | **83.6%** | **68.6%** | **83.0%** | **88.4%** | **80.3%** | **68.4%** | **69.8%** | **76.2%** |
| | **SITE S.D.** | **21.3%** | **12.0%** | **12.2%** | **28.1%** | **14.5%** | **13.1%** | **15.5%** | **15.6%** | **16.5%** | **14.7%** |
| | **VETERAN AVERAGE (n=5491)** | **94.0%** | **84.0%** | **84.1%** | **72.9%** | **83.8%** | **88.6%** | **81.2%** | **68.3%** | **70.9%** | **77.1%** |

†Improvement is noted for only those veterans with problems in that area.

††Mental health problems other than psychosis.

**Table 40. Arrangements for Housing at Discharge by Site for FY00.**

| VISN | SITE | HOUSED†<br>% | INSTITUTIONALIZED††<br>% | HOMELESS†††<br>% | OTHER<br>% |
|---|---|---|---|---|---|
| 1 | Bedford, MA | 24.2% | 42.4% | 29.3% | 4.0% |
| 1 | Brockton, MA | 30.9% | 41.6% | 25.5% | 2.0% |
| 2 | Canandaigua, NY | 44.6% | 38.1% | 14.9% | 2.4% |
| 3 | Hudson Valley HCS | 66.8% | 13.9% | 11.7% | 7.6% |
| 3 | New Jersey HCS | 67.0% | 14.7% | 16.8% | 1.4% |
| 3 | New York Harbor HCS | 73.1% | 10.8% | 13.2% | 3.0% |
| 4 | Butler, PA | 57.4% | 25.2% | 14.8% | 2.6% |
| 4 | Coatesville, PA | 53.9% | 22.7% | 20.8% | 2.6% |
| 4 | Pittsburgh HCS | 55.6% | 18.3% | 22.8% | 3.3% |
| 5 | Martinsburg, WV | 39.6% | 43.9% | 13.7% | 2.9% |
| 5 | Maryland HCS | 69.2% | 21.5% | 8.4% | 0.9% |
| 6 | Hampton, VA | 60.3% | 22.4% | 13.8% | 3.4% |
| 7 | Central Alabama HCS | 68.9% | 21.3% | 5.7% | 4.1% |
| 7 | Dublin, GA | 64.6% | 14.6% | 20.7% | 0.0% |
| 8 | Bay Pines, FL | 78.1% | 18.8% | 3.1% | 0.0% |
| 9 | Mountain Home, TN | 55.6% | 32.5% | 11.1% | 0.9% |
| 10 | Cincinnati, OH | 77.2% | 5.4% | 16.1% | 1.3% |
| 10 | Cleveland, OH | 66.0% | 26.8% | 6.6% | 0.6% |
| 10 | Dayton, OH | 57.4% | 3.7% | 38.9% | 0.0% |
| 12 | Milwaukee, WI | 32.0% | 26.8% | 27.8% | 13.4% |
| 12 | North Chicago, IL | 67.3% | 18.2% | 13.3% | 1.2% |
| 13 | Black Hills HCS | 73.9% | 18.5% | 7.6% | 0.0% |
| 14 | Central Iowa HCS | 67.9% | 17.3% | 13.6% | 1.2% |
| 15 | Eastern Kansas HCS | 65.8% | 13.3% | 17.1% | 3.8% |
| 15 | St. Louis, MO | 85.1% | 0.0% | 14.9% | 0.0% |
| 16 | Central Arkansas HCS | 64.5% | 5.2% | 29.7% | 0.6% |
| 16 | Gulf Coast HCS | 55.0% | 5.0% | 25.7% | 14.0% |
| 17 | North Texas HCS | 58.9% | 17.8% | 21.7% | 1.6% |
| 18 | Northern Arizona HCS | 58.5% | 9.4% | 27.7% | 4.5% |
| 20 | Alaska HCS | 34.5% | 29.2% | 30.1% | 6.2% |
| 20 | Portland, OR | 40.1% | 35.3% | 22.8% | 1.8% |
| 20 | Puget Sound HCS | 51.5% | 16.7% | 30.3% | 1.5% |
| 20 | White City, OR | 32.7% | 17.6% | 45.8% | 3.9% |
| 21 | Palo Alto HCS | 48.2% | 26.1% | 25.1% | 0.5% |
| 22 | Greater LA HCS | 63.6% | 20.1% | 14.4% | 1.9% |
| **SITE AVERAGE (n=35)** | | **57.4%** | **20.4%** | **19.3%** | **2.8%** |
| **SITE S.D.** | | **9.4%** | **11.0%** | **14.7%** | **3.2%** |
| **VETERAN AVERAGE (n=5491)** | | **58.2%** | **20.0%** | **18.8%** | **3.0%** |

†Includes own apartment and apartment of friend or family member.

††Includes halfway houses and transitional living programs, hospitals, nursing homes and prison.

††† Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

**Table 41. Arrangements for Employment at Discharge by Site for FY00.**

| VISN | SITE | COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT | RETIRED/ DISABLED % | UNEMPLOYED† % | OTHER†† % |
|---|---|---|---|---|---|
| 1 | Bedford, MA | 54.5% | 1.0% | 43.4% | 1.0% |
| 1 | Brockton, MA | 41.6% | 22.8% | 29.5% | 6.0% |
| 2 | Canandaigua, NY | 48.2% | 12.5% | 31.0% | 8.3% |
| 3 | Hudson Valley HCS | 52.9% | 9.4% | 32.7% | 4.9% |
| 3 | New Jersey HCS | 63.8% | 1.4% | 30.5% | 4.3% |
| 3 | New York Harbor HCS | 47.9% | 14.4% | 27.5% | 10.2% |
| 4 | Butler, PA | 38.3% | 9.6% | 50.4% | 1.7% |
| 4 | Coatesville, PA | 58.4% | 11.5% | 27.1% | 3.0% |
| 4 | Pittsburgh HCS | 58.3% | 12.8% | 24.4% | 4.4% |
| 5 | Martinsburg, WV | 33.8% | 25.2% | 33.1% | 7.9% |
| 5 | Maryland HCS | 72.9% | 10.3% | 15.0% | 1.9% |
| 6 | Hampton, VA | 36.2% | 32.8% | 24.1% | 6.9% |
| 7 | Central Alabama HCS | 52.5% | 23.0% | 13.9% | 9.8% |
| 7 | Dublin, GA | 69.5% | 3.7% | 24.4% | 2.4% |
| 8 | Bay Pines, FL | 93.8% | 3.1% | 3.1% | 0.0% |
| 9 | Mountain Home, TN | 44.4% | 36.8% | 14.5% | 4.3% |
| 10 | Cincinnati, OH | 64.4% | 17.4% | 16.8% | 1.3% |
| 10 | Cleveland, OH | 53.3% | 26.8% | 19.3% | 0.6% |
| 10 | Dayton, OH | 88.9% | 1.9% | 9.3% | 0.0% |
| 12 | Milwaukee, WI | 46.4% | 10.3% | 33.0% | 10.3% |
| 12 | North Chicago, IL | 74.5% | 0.0% | 19.4% | 6.1% |
| 13 | Black Hills HCS | 42.0% | 30.3% | 22.7% | 5.0% |
| 14 | Central Iowa HCS | 74.1% | 6.2% | 18.5% | 1.2% |
| 15 | Eastern Kansas HCS | 54.8% | 25.4% | 16.6% | 3.3% |
| 15 | St. Louis, MO | 79.3% | 0.0% | 20.7% | 0.0% |
| 16 | Central Arkansas HCS | 60.0% | 2.6% | 37.4% | 0.0% |
| 16 | Gulf Coast HCS | 46.8% | 3.6% | 46.8% | 2.3% |
| 17 | North Texas HCS | 55.8% | 4.7% | 35.7% | 3.9% |
| 18 | Northern Arizona HCS | 48.2% | 25.9% | 23.7% | 2.2% |
| 20 | Alaska HCS | 31.9% | 21.2% | 40.7% | 6.2% |
| 20 | Portland, OR | 51.5% | 13.8% | 29.9% | 4.8% |
| 20 | Puget Sound HCS | 53.0% | 3.0% | 40.9% | 3.0% |
| 20 | White City, OR | 30.7% | 3.3% | 61.4% | 4.6% |
| 21 | Palo Alto HCS | 59.3% | 1.0% | 30.7% | 9.0% |
| 22 | Greater LA HCS | 25.8% | 43.1% | 23.0% | 8.1% |
| **SITE AVERAGE (n=35)** | | **54.5%** | **13.4%** | **27.7%** | **4.3%** |
| **SITE S.D.** | | **15.7%** | **11.6%** | **11.9%** | **3.1%** |
| **VETERAN AVERAGE (n=5491)** | | **53.3%** | **14.6%** | **27.8%** | **4.3%** |

†Includes veterans who are unemployed and those veterans who left the program without giving an indication of their arrangements for employment.

††Includes vocational training, student, and other.

**Table 42. Percent and Direction From Median Performance of DCHV Sites: Critical Outcome Monitor Measures for FY00.†**

| | | | ALCOHOL PROBLEMS IMPROVED†† % | DRUG PROBLEMS IMPROVED†† % | MENTAL HEALTH PROBLEMS IMPROVED % | MEDICAL PROBLEMS IMPROVED % | HOUSED AT DISCHARGE†† % | HOMELESS AT DISCHARGE††† % | COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE†† % | UNEMPLOYED AT DISCHARGE†††† % |
|---|---|---|---|---|---|---|---|---|---|---|
| **Site Median Value** | | | 84.6% | 89.4% | 85.6% | 90.1% | 58.5% | 17.1% | 58.4% | 27.1% |
| **Veteran Average** | | | 84.0% | 84.1% | 83.8% | 88.6% | 58.2% | 18.8% | 53.3% | 27.8% |
| **VISN** | **SITE** | **# VETS at SITE** | | | | | | | | |
| 1 | Bedford, MA | 99 | 0.0% | -16.1% | -14.3% | 8.2% | -31.5% | 8.6% | -0.9% | 18.5% |
| 1 | Brockton, MA | 149 | -10.6% | -12.2% | -20.3% | 6.8% | -23.4% | 5.5% | -1.7% | 8.0% |
| 2 | Canandaigua, NY | 168 | 13.5% | 8.3% | 1.4% | 4.0% | -13.7% | -6.2% | -6.5% | 3.4% |
| 3 | Hudson Valley HCS | 223 | 4.4% | 1.2% | 5.7% | 3.5% | 9.5% | -6.4% | 1.4% | 6.2% |
| 3 | New Jersey HCS | 279 | 0.6% | -5.0% | 7.9% | 0.0% | 8.5% | -1.4% | 2.6% | 3.0% |
| 3 | New York Harbor HCS | 167 | 9.6% | 5.6% | -8.5% | -3.1% | 16.1% | -5.3% | 3.8% | 3.3% |
| 4 | Butler, PA | 115 | 10.4% | 8.8% | 10.8% | 7.0% | -4.9% | -0.1% | -18.3% | 23.7% |
| 4 | Coatesville, PA | 269 | -1.2% | -5.7% | 0.1% | -6.1% | -3.3% | 1.4% | 0.0% | 0.0% |
| 4 | Pittsburgh HCS | 180 | 3.1% | -5.0% | 10.4% | 7.0% | -3.0% | 4.8% | 2.7% | -2.4% |
| 5 | Martinsburg, WV | 139 | -3.8% | -6.9% | -5.6% | -5.4% | -17.4% | -5.7% | -14.4% | 6.4% |
| 5 | Maryland HCS | 107 | 5.6% | 8.3% | 1.7% | 5.6% | 11.8% | -8.8% | 19.7% | -10.2% |
| 6 | Hampton, VA | 58 | -2.4% | 2.5% | 5.1% | -0.1% | 3.5% | -4.1% | -9.5% | -3.5% |
| 7 | Central Alabama HCS | 122 | 4.7% | 1.6% | -2.4% | -6.9% | 12.2% | -13.2% | 6.2% | -11.2% |
| 7 | Dublin, GA | 82 | 4.1% | 2.5% | -11.8% | -0.1% | 7.3% | 0.8% | 7.8% | -4.9% |
| 8 | Bay Pines, FL | 64 | 16.7% | 10.0% | 10.5% | 4.8% | 21.0% | -16.6% | 34.2% | -22.1% |
| 9 | Mountain Home, TN | 117 | 8.0% | -1.5% | 3.7% | 8.2% | -4.4% | -8.3% | -2.4% | -7.5% |
| 10 | Cincinnati, OH | 149 | -7.7% | -13.7% | -3.8% | -1.4% | 23.1% | -2.7% | 15.0% | -6.4% |
| 10 | Cleveland, OH | 332 | 7.3% | 0.0% | 8.6% | 1.9% | 5.4% | -10.2% | 4.2% | -5.2% |
| 10 | Dayton, OH | 54 | 11.1% | 5.3% | -6.2% | -0.9% | -1.3% | 17.8% | 27.3% | -18.1% |
| 12 | Milwaukee, WI | 97 | -14.6% | -19.4% | -13.1% | -19.5% | -25.8% | 7.5% | -10.1% | 7.0% |
| 12 | North Chicago, IL | 165 | 11.0% | 2.0% | 8.8% | 8.7% | 7.2% | -4.6% | 17.7% | -5.1% |
| 13 | Black Hills HCS | 119 | -2.0% | 1.6% | -5.9% | 4.8% | 10.7% | -6.2% | -11.0% | 1.6% |
| 14 | Central Iowa HCS | 81 | 1.7% | -14.7% | 3.3% | -5.1% | 6.4% | -4.4% | 11.6% | -9.7% |
| 15 | Eastern Kansas HCS | 398 | -1.4% | -2.7% | 8.0% | 7.0% | 7.4% | 0.0% | 6.1% | -7.2% |
| 15 | St. Louis, MO | 121 | 14.5% | 9.6% | 12.8% | 9.9% | 22.5% | -3.9% | 16.1% | -4.4% |
| 16 | Central Arkansas HCS | 155 | -1.9% | 1.3% | 4.5% | 2.6% | 8.7% | 9.9% | 3.8% | 11.1% |
| 16 | Gulf Coast HCS | 222 | -23.7% | -28.0% | 0.5% | -0.7% | -4.0% | 6.0% | -11.4% | 19.7% |
| 17 | North Texas HCS | 129 | -3.2% | -8.5% | -18.2% | -10.0% | 1.7% | 3.0% | -3.2% | 9.7% |
| 18 | Northern Arizona HCS | 224 | -0.1% | -7.2% | 0.0% | -17.7% | 0.0% | 8.5% | 1.2% | 0.0% |
| 20 | Alaska HCS | 113 | -25.0% | -29.0% | -23.9% | -14.1% | -19.8% | 11.0% | -18.1% | 17.4% |
| 20 | Portland, OR | 167 | -2.6% | -11.0% | -1.4% | -2.4% | -19.1% | 5.9% | -0.3% | 6.2% |
| 20 | Puget Sound HCS | 66 | 1.7% | -0.8% | -0.9% | 4.7% | -2.4% | 9.6% | -3.5% | 14.8% |
| 20 | White City, OR | 153 | -42.2% | -46.4% | -65.6% | -65.2% | -22.5% | 24.6% | -22.3% | 35.1% |
| 21 | Palo Alto HCS | 199 | 12.8% | 5.4% | 7.7% | 5.1% | -7.1% | 5.2% | 8.6% | 5.2% |
| 22 | Greater LA HCS | 209 | -0.5% | -3.4% | -9.9% | -5.7% | 9.4% | -5.2% | -19.0% | -4.2% |

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measures, but include age, ethnicity, homelessness, receipt of disability benefits, income, employment, utilization of health care services, clinical psychiatric diagnoses and number of medical problems.

*†† Alcohol problems improved, drug problems improved, housed at discharge and employed at discharge are special emphasis program performance measures.*

†††Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

††††Includes those veterans who were unemployed as well as those who left the program without giving an indication of their arrangements for employment.

**Table 43A. Summary of Critical Monitors for FY00: Outlier Values by Site.**

| VISN | SITE | PROGRAM STRUCTURE | VETERAN CHARACTERISTICS | | | | | | | PROGRAM PARTICIPATION | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Annual Turn-over Rate | Community Entry | VA Referral | Outdoors/ Shelter | Institution | Own Apt/ Room/House | At Risk for Homelessness | No Medical or Psych DX | Length of Stay | Completed Program | Asked to Leave | Left Program |
| 1 | Bedford, MA | | | 77.8% | | | | | | | 50.5% | | 28.3% |
| 1 | Brockton, MA | | | | | | | | | | | | 23.5% |
| 2 | Canandaigua, NY | | | | | | | | | | | | |
| 3 | Hudson Valley HCS | | | | | | | | | | | | 18.8% |
| 3 | New Jersey HCS | | | | | | | | | | | 22.6% | |
| 3 | New York Harbor HCS | | | 86.8% | | | 10.8% | | | | | | |
| 4 | Butler, PA | | | | 0.9% | 67.8% | | | | | | | |
| 4 | Coatesville, PA | | | | | | | | | | | | |
| 4 | Pittsburgh HCS | | | | 18.9% | | 10.6% | | 3.3% | | | 22.8% | |
| 5 | Martinsburg, WV | | | | | | | | | | | | |
| 5 | Maryland HCS | | | | 13.1% | 64.5% | | | | | | | |
| 6 | Hampton, VA | 2.1 | 0.0% | | | | | | | | | | |
| 7 | Central Alabama HCS | | | | | | | | | | | | |
| 7 | Dublin, GA | | | | | 52.4% | | | | 134.0 | | | 20.7% |
| 8 | Bay Pines, FL | | | | | | | | | | | | |
| 9 | Mountain Home, TN | | | | | | 18.8% | | | | | | |
| 10 | Cincinnati, OH | | | | 16.8% | 53.0% | | | | | | | |
| 10 | Cleveland, OH | | | 84.9% | | | | 19.3% | | | | | |
| 10 | Dayton, OH | 2.2 | | | | | | | | | | | |
| 12 | Milwaukee, WI | | 0.0% | 84.5% | | | | | | | | | |
| 12 | North Chicago, IL | | | | | | | | | | | | |
| 13 | Black Hills HCS | | 0.0% | | 14.3% | 74.8% | | | | 137.1 | | | |
| 14 | Central Iowa HCS | | | 86.4% | 19.8% | | 11.1% | | | | | | |
| 15 | Eastern Kansas HCS | 2.2 | | | | | 15.3% | 10.8% | | | | | |
| 15 | St. Louis, MO | | | | | | | | | | | | |
| 16 | Central Arkansas HCS | | | | 17.4% | | | | | | | | |
| 16 | Gulf Coast HCS | | 2.7% | | | | | | | | 44.1% | 23.0% | 21.6% |
| 17 | North Texas HCS | | | | | | | | | | | | |
| 18 | Northern Arizona HCS | | | | | | 12.1% | | | | | | |
| 20 | Alaska HCS | | | | | | | 9.7% | | 142.1 | | | 19.5% |
| 20 | Portland, OR | | | 77.8% | | | | 18.6% | | | | | |
| 20 | Puget Sound HCS | | | | | | | | | | 45.5% | 33.3% | |
| 20 | White City, OR | | | | | | | | | | 47.7% | 26.8% | |
| 21 | Palo Alto HCS | | | | | | | | | | | | |
| 22 | Greater LA HCS | 2.1 | | | | | | | | 172.5 | | | |
| | **SITE AVERAGE (n=35)** | **3.3** | **22.4%** | **52.7%** | **34.8%** | **31.4%** | **6.3%** | **4.1%** | **0.2%** | **104.1** | **69.0%** | **14.0%** | **12.0%** |
| | **SITE S.D.** | **1.0** | **19.4%** | **24.1%** | **14.9%** | **18.6%** | **4.2%** | **4.7%** | **0.6%** | **22.5** | **13.2%** | **7.1%** | **6.6%** |
| | **VETERAN AVERAGE (n=5491)** | **3.1** | **22.9%** | **52.0%** | **36.4%** | **29.7%** | **6.6%** | **5.1%** | **0.3%** | **103.0** | **68.7%** | **14.2%** | **12.2%** |

**Table 43B. Summary of Critical Outcome Monitor Measures for FY00: Outliers From Median Performance of DCHV Sites**

| VISN | SITE | ADJUSTED OUTCOMES | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | ETOH Improved | Drug Improved | Mental Health Improved | Medical Improved | Housed at Discharge | Homeless at Discharge | Employed at Discharge | Unemployed at Discharge |
| 1 | Bedford, MA | | -16.1% | -14.3% | | -31.5% | 8.6% | | 18.5% |
| 1 | Brockton, MA | -10.6% | -12.2% | -20.3% | | -23.4% | | | |
| 2 | Canandaigua, NY | | | | | -13.7% | | | |
| 3 | Hudson Valley HCS | | | | | | | | |
| 3 | New Jersey HCS | | | | | | | | |
| 3 | New York Harbor HCS | | | -8.5% | | | | | |
| 4 | Butler, PA | | | | | | | -18.3% | 23.7% |
| 4 | Coatesville, PA | | | | -6.1% | | | | |
| 4 | Pittsburgh HCS | | | | | | | | |
| 5 | Martinsburg, WV | | | | | -17.4% | | -14.4% | |
| 5 | Maryland HCS | | | | | | | | |
| 6 | Hampton, VA | | | | | | | | |
| 7 | Central Alabama HCS | | | | -6.9% | | | | |
| 7 | Dublin, GA | | | | | | | | |
| 8 | Bay Pines, FL | | | | | | | | |
| 9 | Mountain Home, TN | | | | | | | | |
| 10 | Cincinnati, OH | | -13.7% | | | | | | |
| 10 | Cleveland, OH | | | | | | | | |
| 10 | Dayton, OH | | | | | | 17.8% | | |
| 12 | Milwaukee, WI | -14.6% | -19.4% | -13.1% | -19.5% | -25.8% | | | |
| 12 | North Chicago, IL | | | | | | | | |
| 13 | Black Hills HCS | | | | | | | -11.0% | |
| 14 | Central Iowa HCS | | -14.7% | | | | | | |
| 15 | Eastern Kansas HCS | | | | | | | | |
| 15 | St. Louis, MO | | | | | | | | |
| 16 | Central Arkansas HCS | | | | | | 9.9% | | 11.1% |
| 16 | Gulf Coast HCS | -23.7% | -28.0% | | | | | -11.4% | 19.7% |
| 17 | North Texas HCS | | | -18.2% | -10.0% | | | | 9.7% |
| 18 | Northern Arizona HCS | | | | -17.7% | | 8.5% | | |
| 20 | Alaska HCS | -25.0% | -29.0% | -23.9% | -14.1% | -19.8% | 11.0% | -18.1% | 17.5% |
| 20 | Portland, OR | | -11.0% | | | -19.1% | | | |
| 20 | Puget Sound HCS | | | | | | | | 14.8% |
| 20 | White City, OR | -42.2% | -46.4% | -65.6% | -65.2% | -22.5% | 24.6% | -22.3% | 35.1% |
| 21 | Palo Alto HCS | | | | | | | | |
| 22 | Greater LA HCS | | | -9.9% | | | | -19.0% | |
| **SITE MEDIAN VALUE** | | **84.6%** | **89.4%** | **85.6%** | **90.1%** | **58.5%** | **17.1%** | **58.4%** | **27.1%** |
| **VETERAN AVERAGE** | | **84.0%** | **84.1%** | **83.8%** | **88.6%** | **58.2%** | **18.8%** | **53.3%** | **27.8%** |

**Table 43C. Summary of Critical Monitors for FY00: Explanation of Outlier Values by Site.**

| VISN | SITE | Annual Turn-over Rate | Community Entry | VA Referral | Outdoors/ Shelter | Institution | Own Apt/ Room/House | At Risk for Homelessness | No Medical or Psych DX | Length of Stay | Completed Program | Asked to Leave | Left Program |
|------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| | | **PROGRAM STRUCTURE** | **VETERAN CHARACTERISTICS** | | | | | | | **PROGRAM PARTICIPATION** | | | |
| 1 | Bedford, MA | | | A | | | | | | | D | | D |
| 1 | Brockton, MA | | | | | | | | | | | | C |
| 2 | Canandaigua, NY | | | | | | | | | | | | |
| 3 | Hudson Valley HCS | | | | | | | | | | | | D |
| 3 | New Jersey HCS | | | | | | | | | | | A | |
| 3 | New York Harbor HCS | | | A | | | A | | | | | | |
| 4 | Butler, PA | | | | A | A | | | | | | | |
| 4 | Coatesville, PA | | | | | | | | | | | | |
| 4 | Pittsburgh HCS | | | | A | | A | | B,F | | | A | |
| 5 | Martinsburg, WV | | | | | | | | | | | | |
| 5 | Maryland HCS | | | | A | A | | | | | | | |
| 6 | Hampton, VA | C | B | | | | | | | | | | |
| 7 | Central Alabama HCS | | | | | | | | | | | | |
| 7 | Dublin, GA | | | | | A | | | | A | | | C |
| 8 | Bay Pines, FL | | | | | | | | | | | | |
| 9 | Mountain Home, TN | | | | | | A | | | | | | |
| 10 | Cincinnati, OH | | | | A | A | | | | | | | |
| 10 | Cleveland, OH | | | A | | | | F | | | | | |
| 10 | Dayton, OH | A | | | | | | | | | | | |
| 12 | Milwaukee, WI | | A | A | | | | | | | | | |
| 12 | North Chicago, IL | | | | | | | | | | | | |
| 13 | Black Hills HCS | | A,D | | A | A | | | | A | | | |
| 14 | Central Iowa HCS | | | A,C | A,C | | A | | | | | | |
| 15 | Eastern Kansas HCS | F | | | | | A | A | | | | | |
| 15 | St. Louis, MO | | | | | | | | | | | | |
| 16 | Central Arkansas HCS | | | | A | | | | | | | | |
| 16 | Gulf Coast HCS | | A | | | | | | | | C,F | C,E | C,E |
| 17 | North Texas HCS | | | | | | | | | | | | |
| 18 | Northern Arizona HCS | | | | | | A | | | | | | |
| 20 | Alaska HCS | | | | | | | A | | A | | | C,F |
| 20 | Portland, OR | | | A | | | | A | | | | | |
| 20 | Puget Sound HCS | | | | | | | | | | A,C | A,C | |
| 20 | White City, OR | | | | | | | | | | C | B | |
| 21 | Palo Alto HCS | | | | | | | | | | | | |
| 22 | Greater LA HCS | A | | | | | | | | A | | | |
| | **SITE AVERAGE (n=35)** | 3.3 | 22.4% | 52.7% | 34.8% | 31.4% | 6.3% | 4.1% | 0.2% | 104.1 | 69.0% | 14.0% | 12.0% |
| | **SITE S.D.** | 1.0 | 19.4% | 24.1% | 14.9% | 18.6% | 4.2% | 4.7% | 0.6% | 22.5 | 13.2% | 7.1% | 6.6% |
| | **VETERAN AVERAGE (n=5491)** | 3.1 | 22.9% | 52.0% | 36.4% | 29.7% | 6.6% | 5.1% | 0.3% | 103.0 | 68.7% | 14.2% | 12.2% |

**LEGEND:**

B. Local policies at this site, which may conflict with national program goals.

E. Problems in the operation of the program at this site, for which corrective action has not yet been planned.

F. Problems with data collection, for which corrective action has been taken.

**Table 43D. Summary of Critical Outcome Monitor Measures for FY00: Explanation of Outliers From Median Performance of DCHV Sites by Site.**

| VISN | SITE | ADJUSTED OUTCOMES | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| | | ETOH Improved | Drug Improved | Mental Health Improved | Medical Improved | Housed at Discharge | Homeless at Discharge | Employed at Discharge | Unemployed at Discharge |
| 1 | Bedford, MA | | D | F | | A | D | | D |
| 1 | Brockton, MA | F | F | F | | A | | | |
| 2 | Canandaigua, NY | | | | | A | | | |
| 3 | Hudson Valley HCS | | | | | | | | |
| 3 | New Jersey HCS | | | | | | | | |
| 3 | New York Harbor HCS | | | A | | | | | |
| 4 | Butler, PA | | | | | | | A | A |
| 4 | Coatesville, PA | | | | A | | | | |
| 4 | Pittsburgh HCS | | | | | | | | |
| 5 | Martinsburg, WV | | | | | A | | A,C,D | |
| 5 | Maryland HCS | | | | | | | | |
| 6 | Hampton, VA | | | | | | | | |
| 7 | Central Alabama HCS | | | | C | | | | |
| 7 | Dublin, GA | | | | | | | | |
| 8 | Bay Pines, FL | | | | | | | | |
| 9 | Mountain Home, TN | | | | | | | | |
| 10 | Cincinnati, OH | | D | | | | | | |
| 10 | Cleveland, OH | | | | | | | | |
| 10 | Dayton, OH | | | | | | A | | |
| 12 | Milwaukee, WI | F | F | F | F | A | | | |
| 12 | North Chicago, IL | | | | | | | | |
| 13 | Black Hills HCS | | | | | | | A | |
| 14 | Central Iowa HCS | | A | | | | | | |
| 15 | Eastern Kansas HCS | | | | | | | | |
| 15 | St. Louis, MO | | | | | | | | |
| 16 | Central Arkansas HCS | | | | | | F,C | | C |
| 16 | Gulf Coast HCS | C,E | C,E | | | | | E | E |
| 17 | North Texas HCS | | | F | F | | | | A,F |
| 18 | Northern Arizona HCS | | | | C | | A | | |
| 20 | Alaska HCS | C,F | C,F | C | A | A,C | C | C | C |
| 20 | Portland, OR | | A | | | F | | | |
| 20 | Puget Sound HCS | | | | | | | | A,D |
| 20 | White City, OR | B | B | C | C | A,C,F | A,C,F | A,C,F | A,C,F |
| 21 | Palo Alto HCS | | | | | | | | |
| 22 | Greater LA HCS | | | A | | | | A | |
| | **SITE MEDIAN VALUE** | **84.6%** | **89.4%** | **85.6%** | **90.1%** | **58.5%** | **17.1%** | **58.4%** | **27.1%** |
| | **VETERAN AVERAGE** | **84.0%** | **84.1%** | **83.8%** | **88.6%** | **58.2%** | **18.8%** | **53.3%** | **27.8%** |

**LEGEND:**

**B. Local policies at this site, which may conflict with national program goals.**

**E. Problems in the operation of the program at this site, for which corrective action has not yet been planned.**

**F. Problems with data collection, for which corrective action has been taken.**

**Table 44. Summary of Critical Monitor Outliers by Site for FY00.**

| VISN | SITE | PROGRAM STRUCTURE CRITICAL MONITOR | VETERAN CHARACTERISTICS CRITICAL MONITORS | PROGRAM PARTICIPATION CRITICAL MONITORS | ADJUSTED OUTCOME MONITORS | TOTAL NUMBER OF OUTLIERS |
|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 0 | 1 | 2 | 5 | 8 |
| 1 | Brockton, MA | 0 | 0 | 1 | 4 | 5 |
| 2 | Canandaigua, NY | 0 | 0 | 0 | 1 | 1 |
| 3 | Hudson Valley HCS | 0 | 0 | 1 | 0 | 1 |
| 3 | New Jersey HCS | 0 | 0 | 1 | 0 | 1 |
| 3 | New York Harbor HCS | 0 | 2 | 0 | 1 | 3 |
| 4 | Butler, PA | 0 | 2 | 0 | 2 | 4 |
| 4 | Coatesville, PA | 0 | 0 | 0 | 1 | 1 |
| 4 | Pittsburgh HCS | 0 | 3 | 1 | 0 | 4 |
| 5 | Martinsburg, WV | 0 | 0 | 0 | 2 | 2 |
| 5 | Maryland HCS | 0 | 2 | 0 | 0 | 2 |
| 6 | Hampton, VA | 1 | 1 | 0 | 0 | 2 |
| 7 | Central Alabama HCS | 0 | 0 | 0 | 1 | 1 |
| 7 | Dublin, GA | 0 | 1 | 2 | 0 | 3 |
| 8 | Bay Pines, FL | 0 | 0 | 0 | 0 | 0 |
| 9 | Mountain Home, TN | 0 | 1 | 0 | 0 | 1 |
| 10 | Cincinnati, OH | 0 | 2 | 0 | 1 | 3 |
| 10 | Cleveland, OH | 0 | 2 | 0 | 0 | 2 |
| 10 | Dayton, OH | 1 | 0 | 0 | 1 | 2 |
| 12 | Milwaukee, WI | 0 | 2 | 0 | 5 | 7 |
| 12 | North Chicago, IL | 0 | 0 | 0 | 0 | 0 |
| 13 | Black Hills HCS | 0 | 3 | 1 | 1 | 5 |
| 14 | Central Iowa HCS | 0 | 3 | 0 | 1 | 4 |
| 15 | Eastern Kansas HCS | 1 | 2 | 0 | 0 | 3 |
| 15 | St. Louis, MO | 0 | 0 | 0 | 0 | 0 |
| 16 | Central Arkansas HCS | 0 | 1 | 0 | 2 | 3 |
| 16 | Gulf Coast HCS | 0 | 1 | 3 | 4 | 8 |
| 17 | North Texas HCS | 0 | 0 | 0 | 3 | 3 |
| 18 | Northern Arizona HCS | 0 | 1 | 0 | 2 | 3 |
| 20 | Alaska HCS | 0 | 1 | 2 | 8 | 11 |
| 20 | Portland, OR | 0 | 2 | 0 | 2 | 4 |
| 20 | Puget Sound HCS | 0 | 0 | 2 | 1 | 3 |
| 20 | White City, OR | 0 | 0 | 2 | 8 | 10 |
| 21 | Palo Alto HCS | 0 | 0 | 0 | 0 | 0 |
| 22 | Greater LA HCS | 1 | 0 | 1 | 2 | 4 |
| **SITE AVERAGE** | | 0.1 | 0.9 | 0.5 | 1.7 | 3.3 |
| **SITE S.D.** | | 0.3 | 1.0 | 0.8 | 2.1 | 2.7 |

**Table 45. Summary of Critical Monitor Outliers by Site and by Fiscal Year.**

| VISN | SITE | PROGRAM STRUCTURE CRITICAL MONITOR† | | | | VETERAN CHARACTERISTICS CRITICAL MONITORS | | | | PROGRAM PARTICIPATION CRITICAL MONITORS | | | | ADJUSTED OUTCOME MONITORS | | | | TOTAL NUMBER OF OUTLIERS | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | FY97 | FY98 | FY99 | FY00 | FY97 | FY98 | FY99 | FY00 | FY97 | FY98 | FY99 | FY00 | FY97 | FY98 | FY99 | FY00 | FY97 | FY98 | FY99 | FY00 |
| 1 | Bedford, MA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 2 | 1 | 2 | 2 | 5 | 1 | 2 | 4 | 8 |
| 1 | Brockton, MA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 2 | 4 | 1 | 1 | 2 | 5 |
| 2 | Canandaigua, NY | 0 | 0 | 0 | 0 | 3 | 4 | 2 | 0 | 1 | 0 | 0 | 0 | 5 | 6 | 2 | 1 | 9 | 10 | 4 | 1 |
| 3 | Hudson Valley HCS | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 3 | 0 | 0 | 1 |
| 3 | New Jersey HCS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 |
| 3 | New York Harbor HCS | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 0 | 0 | 3 | 2 | 1 | 1 | 4 | 4 | 3 |
| 4 | Butler, PA | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 2 | 0 | 1 | 0 | 0 | 0 | 1 | 2 | 2 | 3 | 4 | 3 | 4 |
| 4 | Coatesville, PA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 3 | 0 | 1 | 3 | 3 | 0 | 1 |
| 4 | Pittsburgh HCS | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 3 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 4 |
| 5 | Martinsburg, WV | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 3 | 2 | 0 | 2 | 3 | 2 |
| 5 | Maryland HCS | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 2 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 1 | 2 | 2 |
| 6 | Hampton, VA | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 5 | 1 | 2 | 2 |
| 7 | Central Alabama HCS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 5 | 7 | 6 | 1 | 7 | 7 | 6 | 1 |
| 7 | Dublin, GA | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 3 |
| 8 | Bay Pines, FL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| 9 | Mountain Home, TN | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 0 | 1 | 0 | 0 | 2 | 7 | 0 | 0 | 2 | 9 | 2 | 1 |
| 10 | Cincinnati, OH | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 1 | 0 | 1 | 0 | 1 | 3 | 4 | 1 | 2 | 5 | 7 | 3 |
| 10 | Cleveland, OH | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 2 | 2 |
| 10 | Dayton, OH | 0 | 0 | 0 | 1 | 2 | 2 | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 3 | 3 | 2 | 2 |
| 12 | Milwaukee, WI | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 2 | 3 | 1 | 2 | 0 | 1 | 0 | 1 | 5 | 6 | 1 | 4 | 7 |
| 12 | North Chicago, IL | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 0 | 0 |
| 13 | Black Hills HCS | 0 | 0 | 0 | 0 | 2 | 1 | 4 | 3 | 1 | 0 | 1 | 1 | 0 | 1 | 5 | 1 | 3 | 2 | 10 | 5 |
| 14 | Central Iowa HCS | 0 | 0 | 0 | 0 | 4 | 1 | 2 | 3 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 5 | 2 | 2 | 4 |
| 15 | Eastern Kansas HCS | 1 | 0 | 0 | 1 | 1 | 3 | 2 | 2 | 1 | 2 | 0 | 0 | 0 | 3 | 1 | 0 | 3 | 8 | 3 | 3 |
| 15 | St. Louis, MO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 |
| 16 | Central Arkansas HCS | 0 | 0 | 0 | 0 | 3 | 4 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 3 | 4 | 3 | 3 |
| 16 | Gulf Coast HCS | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 4 | 2 | 1 | 1 | 8 |
| 17 | North Texas HCS | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 3 | 1 | 3 | 2 | 3 |
| 18 | Northern Arizona HCS | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 1 | 3 | 2 | 2 | 3 | 3 | 4 | 3 |
| 20 | Alaska HCS | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 2 | 2 | 3 | 2 | 2 | 6 | 6 | 8 | 5 | 8 | 10 | 11 |
| 20 | Portland, OR | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 2 | 0 | 2 | 0 | 0 | 1 | 3 | 1 | 2 | 3 | 7 | 3 | 4 |
| 20 | Puget Sound HCS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 2 | 1 | 2 | 0 | 1 | 2 | 4 | 0 | 3 |
| 20 | White City, OR† | 0 | 1 | 1 | 0 | 0 | 1 | n.a. | 0 | 1 | 1 | n.a. | 2 | 1 | 0 | n.a. | 8 | 2 | 3 | n.a. | 10 |
| 21 | Palo Alto HCS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 0 |
| 22 | Greater LA HCS | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 3 | 1 | 2 | 2 | 4 | 2 | 2 | 3 | 7 | 4 |
| | SITE AVERAGE | 0.1 | 0.0 | 0.1 | 0.1 | 0.9 | 0.9 | 0.9 | 0.9 | 0.7 | 0.5 | 0.5 | 0.5 | 1.0 | 1.7 | 1.4 | 1.7 | 2.6 | 3.1 | 2.9 | 3.3 |
| | SITE S.D. | 0.3 | 0.2 | 0.2 | 0.3 | 1.3 | 1.1 | 1.1 | 1.0 | 0.8 | 0.7 | 0.8 | 0.8 | 1.3 | 2.0 | 1.7 | 2.1 | 2.1 | 2.7 | 2.5 | 2.7 |
| | NATIONAL TOTAL | 3 | 1 | 2 | 4 | 32 | 31 | 33 | 33 | 23 | 16 | 16 | 19 | 34 | 60 | 48 | 58 | 92 | 108 | 98 | 114 |

† White City did not submit any monitoring forms during FY99, thus data are unavailable.

**Table 46. Special Emphasis Program Performance Measures; Annual Turnover Rate by Site and by Fiscal Year.†**

| VISN | SITE | FY96 Annual Turnover Rate | FY97 Annual Turnover Rate | FY98 Annual Turnover Rate | FY99 Annual Turnover Rate | FY00 Annual Turnover Rate |
|---|---|---|---|---|---|---|
| 1 | Bedford, MA | 2.6 | 2.9 | 3.4 | 3.1 | 2.5 |
| 1 | Brockton, MA | 3.1 | 2.9 | 3.5 | 3.4 | 3.2 |
| 2 | Canandaigua, NY | 6.4 | 6.9 | 11.5 | 10.2 | 6.7 |
| 3 | Hudson Valley HCS | 2.8 | 3.8 | 5.1 | 4.0 | 3.7 |
| 3 | New Jersey HCS | 3.1 | 3.4 | 3.4 | 3.2 | 3.4 |
| 3 | New York Harbor HCS | 1.8 | 2.3 | 2.7 | 3.7 | 3.3 |
| 4 | Butler, PA | 3.2 | 3.2 | 4.1 | 4.2 | 4.6 |
| 4 | Coatesville, PA | 4.0 | 3.8 | 3.9 | 2.6 | 3.4 |
| 4 | Pittsburgh HCS | 2.5 | 2.4 | 4.7 | 3.9 | 3.6 |
| 5 | Martinsburg, WV | 2.3 | 2.5 | 3.6 | 2.8 | 2.3 |
| 5 | Maryland HCS | 1.5 | 3.1 | 5.2 | 4.7 | 4.3 |
| 6 | Hampton, VA | 3.5 | 2.6 | 2.4 | 2.0 | 2.1 |
| 7 | Central Alabama HCS | n.a. | 2.1 | 3.2 | 3.9 | 2.8 |
| 7 | Dublin, GA | 2.7 | 3.4 | 3.9 | 3.2 | 3.6 |
| 8 | Bay Pines, FL | 1.2 | 2.1 | 2.4 | 3.4 | 2.6 |
| 9 | Mountain Home, TN | 2.1 | 4.4 | 3.5 | 4.9 | 4.7 |
| 10 | Cincinnati, OH | 2.2 | 2.3 | 3.1 | 3.1 | 3.0 |
| 10 | Cleveland, OH | 3.2 | 3.8 | 4.2 | 4.1 | 4.4 |
| 10 | Dayton, OH | 2.3 | 2.8 | 2.5 | 2.0 | 2.2 |
| 12 | Milwaukee, WI | 1.6 | 2.0 | 1.9 | 2.2 | 2.8 |
| 12 | North Chicago, IL | 3.0 | 3.5 | 3.1 | 2.7 | 2.8 |
| 13 | Black Hills HCS | 2.2 | 2.6 | 1.9 | 2.0 | 2.4 |
| 14 | Central Iowa HCS | 2.5 | 2.8 | 3.0 | 3.8 | 4.1 |
| 15 | Eastern Kansas HCS | 1.9 | 2.0 | 2.0 | 2.4 | 2.2 |
| 15 | St. Louis, MO | 2.1 | 2.7 | 3.2 | 2.8 | 2.4 |
| 16 | Central Arkansas HCS | 3.3 | 3.2 | 2.9 | 3.1 | 2.6 |
| 16 | Gulf Coast HCS | 2.2 | 3.8 | 3.3 | 3.4 | 3.2 |
| 17 | North Texas HCS | 2.6 | 3.0 | 3.2 | 3.1 | 3.2 |
| 18 | Northern Arizona HCS | 2.1 | 2.6 | 2.0 | 4.6 | 4.5 |
| 20 | Alaska HCS | 1.7 | 2.0 | 2.8 | 0.5 | 2.3 |
| 20 | Portland, OR | 2.9 | 3.1 | 3.0 | 4.4 | 4.2 |
| 20 | Puget Sound HCS | 2.4 | 2.8 | 2.7 | 2.3 | 3.3 |
| 20 | White City, OR | | 2.1 | 1.3 | 0.0 | 3.0 |
| 21 | Palo Alto HCS | 3.4 | 3.0 | 4.2 | 4.0 | 2.8 |
| 22 | Greater LA HCS | 1.6 | 2.2 | 2.0 | 2.0 | 2.1 |
| **SITE AVERAGE (n=35)** | | **2.5** | **3.0** | **3.4** | **3.3** | **3.3** |
| **SITE S.D.** | | **1.0** | **0.9** | **1.7** | **1.6** | **1.0** |
| **NATIONAL TOTAL** | | **2.5** | **2.9** | **3.2** | **3.1** | **3.1** |

† Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

**Table 47. Special Emphasis Program Performance Measure; Percent Who Completed Program by Site and by Fiscal Year.†**

| VISN | SITE | FY97 COMPLETED PROGRAM† % | FY98 COMPLETED PROGRAM† % | FY99 COMPLETED PROGRAM† % | FY00 COMPLETED PROGRAM† % |
|---|---|---|---|---|---|
| 1 | Bedford, MA | 70.9% | 76.1% | **58.9%** | **50.5%** |
| 1 | Brockton, MA | 70.7% | 71.6% | 67.9% | 59.7% |
| 2 | Canandaigua, NY | 61.3% | 67.4% | 76.6% | 79.8% |
| 3 | Hudson Valley HCS | 53.3% | 63.0% | 63.3% | 60.5% |
| 3 | New Jersey HCS | 67.3% | 63.3% | 60.2% | 60.6% |
| 3 | New York Harbor HCS | 75.2% | 65.4% | 69.4% | 64.7% |
| 4 | Butler, PA | 74.1% | 61.2% | 82.1% | 80.9% |
| 4 | Coatesville, PA | 63.3% | 74.7% | 72.1% | 67.7% |
| 4 | Pittsburgh HCS | 68.6% | 72.2% | 72.2% | 65.6% |
| 5 | Martinsburg, WV | 65.8% | 65.3% | 70.9% | 68.3% |
| 5 | Maryland HCS | 66.2% | 80.9% | 84.7% | 86.0% |
| 6 | Hampton, VA | 61.1% | 71.6% | **56.1%** | 67.2% |
| 7 | Central Alabama HCS | **48.3%** | 64.7% | 81.0% | 72.1% |
| 7 | Dublin, GA | 62.0% | 62.2% | 67.1% | 56.1% |
| 8 | Bay Pines, FL | 96.2% | 95.1% | 95.3% | 95.3% |
| 9 | Mountain Home, TN | 60.0% | **50.0%** | 85.2% | 81.2% |
| 10 | Cincinnati, OH | 58.8% | 62.6% | 65.4% | 69.8% |
| 10 | Cleveland, OH | **50.7%** | 64.0% | 60.7% | 68.7% |
| 10 | Dayton, OH | 84.1% | 95.2% | 88.0% | 88.9% |
| 12 | Milwaukee, WI | **49.3%** | 72.3% | **51.3%** | 55.7% |
| 12 | North Chicago, IL | **48.6%** | 59.2% | 79.4% | 78.2% |
| 13 | Black Hills HCS | 73.1% | 69.1% | 61.6% | 73.1% |
| 14 | Central Iowa HCS | **44.6%** | 90.0% | 81.3% | 72.8% |
| 15 | Eastern Kansas HCS | 70.0% | **51.3%** | 75.9% | 80.7% |
| 15 | St. Louis, MO | 73.0% | 86.3% | 94.2% | 96.7% |
| 16 | Central Arkansas HCS | 63.5% | 69.8% | 76.5% | 78.7% |
| 16 | Gulf Coast HCS | 52.0% | 71.4% | 73.0% | **44.1%** |
| 17 | North Texas HCS | 63.9% | 61.2% | 63.4% | 59.7% |
| 18 | Northern Arizona HCS | 53.9% | 56.9% | 68.5% | 67.4% |
| 20 | Alaska HCS | **51.0%** | **41.3%** | **46.2%** | 56.6% |
| 20 | Portland, OR | 64.0% | 56.3% | 63.4% | 62.9% |
| 20 | Puget Sound HCS | 54.3% | **50.0%** | 67.5% | **45.5%** |
| 20 | White City, OR | **50.5%** | 55.9% | n.a. | **47.7%** |
| 21 | Palo Alto HCS | 77.9% | 82.3% | 84.3% | 87.4% |
| 22 | Greater LA HCS | 58.0% | 59.8% | **59.6%** | 65.6% |
| | **SITE AVERAGE** | **63.0%** | **67.4%** | **71.3%** | **69.0%** |
| | **SITE S.D.** | **11.1%** | **12.3%** | **11.6%** | **13.2%** |
| | **VETERAN AVERAGE** | **61.9%** | **66.0%** | **71.4%** | **68.7%** |

†Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

**Table 48. Special Emphasis Program Performance Measure; Alcohol Problems Improved by Site and by Fiscal Year.†**

| | | FY97 | FY98 | FY99 | FY00 |
|---|---|---|---|---|---|
| **Site Median Value** | | *80.2%* | *83.6%* | *84.9%* | *84.6%* |
| **Veteran Average** | | *80.1%* | *82.2%* | *84.8%* | *84.0%* |
| **VISN** | **SITE** | *ALCOHOL PROBLEMS IMPROVED %* | *ALCOHOL PROBLEMS IMPROVED %* | *ALCOHOL PROBLEMS IMPROVED %* | *ALCOHOL PROBLEMS IMPROVED %* |
| 1 | Bedford, MA | *7.5%* | *4.7%* | *-6.1%* | 0.0% |
| 1 | Brockton, MA | *4.5%* | *0.1%* | *0.0%* | **-10.6%** |
| 2 | Canandaigua, NY | *-5.3%* | *-10.2%* | *-0.7%* | 13.5% |
| 3 | Hudson Valley HCS | *0.9%* | *5.7%* | *4.4%* | 4.4% |
| 3 | New Jersey HCS | *8.0%* | *0.5%* | *-6.8%* | 0.6% |
| 3 | New York Harbor HCS | *16.5%* | *4.7%* | *10.2%* | 9.6% |
| 4 | Butler, PA | *4.6%* | *1.2%* | *10.0%* | 10.4% |
| 4 | Coatesville, PA | *-6.3%* | *-2.2%* | *-7.8%* | -1.2% |
| 4 | Pittsburgh HCS | *-1.7%* | *-4.9%* | *0.5%* | 3.1% |
| 5 | Martinsburg, WV | *-2.7%* | *-8.6%* | *-4.3%* | -3.8% |
| 5 | Maryland HCS | *-6.6%* | *17.4%* | *9.6%* | 5.6% |
| 6 | Hampton, VA | *-6.8%* | *13.3%* | *7.0%* | -2.4% |
| 7 | Central Alabama HCS | ***-19.4%*** | ***-28.2%*** | ***-26.5%*** | 4.7% |
| 7 | Dublin, GA | *-1.2%* | *4.3%* | *3.1%* | 4.1% |
| 8 | Bay Pines, FL | *9.7%* | *16.2%* | *11.9%* | 16.7% |
| 9 | Mountain Home, TN | ***-21.0%*** | ***-17.3%*** | *6.9%* | 8.0% |
| 10 | Cincinnati, OH | *-8.2%* | ***-21.2%*** | ***-15.2%*** | -7.7% |
| 10 | Cleveland, OH | *1.0%* | *8.7%* | *5.2%* | 7.3% |
| 10 | Dayton, OH | *-1.5%* | *13.9%* | *7.5%* | 11.1% |
| 12 | Milwaukee, WI | *-1.8%* | *4.6%* | *-1.3%* | **-14.6%** |
| 12 | North Chicago, IL | *17.0%* | *16.5%* | *10.4%* | 11.0% |
| 13 | Black Hills HCS | *-1.1%* | *0.6%* | ***-21.3%*** | -2.0% |
| 14 | Central Iowa HCS | *6.6%* | *11.1%* | *9.2%* | 1.7% |
| 15 | Eastern Kansas HCS | *5.6%* | *-6.6%* | ***-11.4%*** | -1.4% |
| 15 | St. Louis, MO | *0.0%* | ***-10.3%*** | *11.4%* | 14.5% |
| 16 | Central Arkansas HCS | *2.5%* | *1.5%* | *4.7%* | -1.9% |
| 16 | Gulf Coast HCS | *3.5%* | *-1.5%* | *-0.4%* | **-23.7%** |
| 17 | North Texas HCS | *5.3%* | *0.0%* | *2.3%* | -3.2% |
| 18 | Northern Arizona HCS | *0.6%* | *3.4%* | *-7.5%* | -0.1% |
| 20 | Alaska HCS | *-6.3%* | ***-11.6%*** | ***-23.5%*** | **-25.0%** |
| 20 | Portland, OR | *1.0%* | *-3.2%* | *1.7%* | -2.6% |
| 20 | Puget Sound HCS | *10.2%* | *-4.2%* | *-0.2%* | 1.7% |
| 20 | White City, OR | *-4.9%* | *-1.8%* | *n.a.* | **-42.2%** |
| 21 | Palo Alto HCS | *16.9%* | *10.2%* | *-1.2%* | 12.8% |
| 22 | Greater LA HCS | *-1.7%* | *-7.8%* | ***-11.2%*** | -0.5% |

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

**Table 49. Special Emphasis Program Performance Measure; Drug Problems Improved by Site and by Fiscal Year.†**

|  |  | FY97 | FY98 | FY99 | FY00 |
|---|---|---|---|---|---|
|  | Site Median Value | *76.2%* | *82.5%* | *82.3%* | *89.4%* |
|  | Veteran Average | *80.0%* | *80.4%* | *83.8%* | *84.1%* |
|  |  | *DRUG PROBLEMS IMPROVED* | *DRUG PROBLEMS IMPROVED* | *DRUG PROBLEMS IMPROVED* | *DRUG PROBLEMS IMPROVED* |
| **VISN** | **SITE** | *%* | *%* | *%* | *%* |
| 1 | Bedford, MA | 8.8% | 0.4% | -9.9% | *-16.1%* |
| 1 | Brockton, MA | 3.4% | -3.7% | -3.8% | *-12.2%* |
| 2 | Canandaigua, NY | *-8.6%* | *-14.0%* | 0.0% | 8.3% |
| 3 | Hudson Valley HCS | -1.9% | 2.9% | 8.4% | 1.2% |
| 3 | New Jersey HCS | 8.6% | -4.7% | -2.5% | -5.0% |
| 3 | New York Harbor HCS | 17.6% | 2.2% | 11.4% | 5.6% |
| 4 | Butler, PA | 13.8% | 0.8% | 5.5% | 8.8% |
| 4 | Coatesville, PA | *-10.5%* | 0.0% | -3.0% | -5.7% |
| 4 | Pittsburgh HCS | -4.0% | -3.2% | -6.5% | -5.0% |
| 5 | Martinsburg, WV | -1.7% | -0.7% | 0.8% | -6.9% |
| 5 | Maryland HCS | -8.0% | 12.0% | 8.5% | 8.3% |
| 6 | Hampton, VA | *-13.7%* | 7.0% | 2.2% | 2.5% |
| 7 | Central Alabama HCS | *-21.8%* | *-32.0%* | *-24.5%* | 1.6% |
| 7 | Dublin, GA | 14.0% | 4.3% | -0.5% | 2.5% |
| 8 | Bay Pines, FL | 14.0% | 15.6% | 16.0% | 10.0% |
| 9 | Mountain Home, TN | -13.9% | -15.3% | 10.9% | -1.5% |
| 10 | Cincinnati, OH | -8.1% | *-21.2%* | *-14.7%* | *-13.7%* |
| 10 | Cleveland, OH | 0.0% | 3.8% | 2.3% | 0.0% |
| 10 | Dayton, OH | 2.5% | 10.4% | 7.1% | 5.3% |
| 12 | Milwaukee, WI | -2.7% | 2.5% | -1.2% | *-19.4%* |
| 12 | North Chicago, IL | 19.1% | 10.8% | 12.4% | 2.0% |
| 13 | Black Hills HCS | 17.2% | 6.2% | -22.0% | 1.6% |
| 14 | Central Iowa HCS | -0.3% | 9.0% | 8.5% | *-14.7%* |
| 15 | Eastern Kansas HCS | -5.3% | *-12.5%* | -3.4% | -2.7% |
| 15 | St. Louis, MO | 4.2% | -6.7% | 14.6% | 9.6% |
| 16 | Central Arkansas HCS | 11.9% | -0.3% | 6.5% | 1.3% |
| 16 | Gulf Coast HCS | 13.3% | -2.2% | 2.5% | *-28.0%* |
| 17 | North Texas HCS | 4.9% | -2.2% | 3.6% | -8.5% |
| 18 | Northern Arizona HCS | 3.6% | 7.3% | -3.1% | -7.2% |
| 20 | Alaska HCS | -9.7% | *-20.1%* | *-29.7%* | *-29.0%* |
| 20 | Portland, OR | 1.6% | -4.1% | -5.9% | *-11.0%* |
| 20 | Puget Sound HCS | -7.9% | -4.9% | -1.2% | -0.8% |
| 20 | White City, OR†† | -4.3% | -3.4% | n.a. | *-46.4%* |
| 21 | Palo Alto HCS | 19.0% | 10.7% | 4.1% | 5.4% |
| 22 | Greater LA HCS | *-9.9%* | *-17.0%* | *-9.7%* | -3.4% |

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

**Table 50. Special Emphasis Program Performance Measure; Housed at Discharge by Site and by Fiscal Year.†**

| | | Site Median Value | 61.7% | 59.8% | 62.2% | 58.5% |
| | | Veteran Average | 57.5% | 56.8% | 58.0% | 58.2% |

| | | FY97 | FY98 | FY99 | FY00 |
|---|---|---|---|---|---|
| VISN | SITE | HOUSED AT DISCHARGE % | HOUSED AT DISCHARGE % | HOUSED AT DISCHARGE % | HOUSED AT DISCHARGE % |
| 1 | Bedford, MA | *-27.5%* | *-20.8%* | *-42.2%* | *-31.5%* |
| 1 | Brockton, MA | *-12.3%* | *-19.3%* | *-25.4%* | *-23.4%* |
| 2 | Canandaigua, NY | *-10.3%* | *-9.3%* | *-24.7%* | *-13.7%* |
| 3 | Hudson Valley HCS | 0.2% | 10.7% | 10.7% | 9.5% |
| 3 | New Jersey HCS | 8.2% | -1.0% | 7.0% | 8.5% |
| 3 | New York Harbor HCS | 14.6% | 4.0% | *-9.6%* | 16.1% |
| 4 | Butler, PA | 7.2% | 1.9% | 2.9% | -4.9% |
| 4 | Coatesville, PA | -8.5% | *-13.9%* | -7.9% | -3.3% |
| 4 | Pittsburgh HCS | 9.5% | 0.0% | -1.7% | -3.0% |
| 5 | Martinsburg, WV | -7.1% | *-18.9%* | *-14.1%* | *-17.4%* |
| 5 | Maryland HCS | -5.1% | *9.9%* | 8.2% | 11.8% |
| 6 | Hampton, VA | *-38.2%* | *-20.6%* | *-14.1%* | 3.5% |
| 7 | Central Alabama HCS | -9.2% | -5.5% | 1.8% | 12.2% |
| 7 | Dublin, GA | 8.5% | 12.0% | 18.4% | 7.3% |
| 8 | Bay Pines, FL | 19.3% | 17.2% | 18.6% | 21.0% |
| 9 | Mountain Home, TN | -10.2% | *-24.9%* | -6.0% | -4.4% |
| 10 | Cincinnati, OH | 11.4% | 14.1% | 14.0% | 23.1% |
| 10 | Cleveland, OH | 0.0% | -2.9% | 0.0% | 5.4% |
| 10 | Dayton, OH | -5.4% | 17.0% | 9.2% | -1.3% |
| 12 | Milwaukee, WI | 0.2% | 14.2% | *-21.6%* | *-25.8%* |
| 12 | North Chicago, IL | 4.0% | 1.3% | 10.2% | 7.2% |
| 13 | Black Hills HCS | 0.7% | 6.7% | -7.3% | 10.7% |
| 14 | Central Iowa HCS | 11.4% | 20.7% | 21.5% | 6.4% |
| 15 | Eastern Kansas HCS | 4.9% | -4.8% | -0.7% | 7.4% |
| 15 | St. Louis, MO | 19.5% | 23.4% | 18.0% | 22.5% |
| 16 | Central Arkansas HCS | 8.4% | 6.9% | 9.8% | 8.7% |
| 16 | Gulf Coast HCS | -0.7% | 6.7% | -0.4% | -4.0% |
| 17 | North Texas HCS | -0.8% | 0.2% | -1.2% | 1.7% |
| 18 | Northern Arizona HCS | -6.9% | 2.5% | -4.3% | 0.0% |
| 20 | Alaska HCS | *-26.4%* | *-25.1%* | *-28.0%* | *-19.8%* |
| 20 | Portland, OR | *-16.7%* | *-14.2%* | *-10.5%* | *-19.1%* |
| 20 | Puget Sound HCS | -2.6% | -10.3% | -7.2% | -2.4% |
| 20 | White City, OR †† | *-22.9%* | -1.3% | n.a. | *-22.5%* |
| 21 | Palo Alto HCS | 29.4% | 4.6% | *-32.5%* | -7.1% |
| 22 | Greater LA HCS | -4.7% | -7.2% | 2.6% | 9.4% |

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† White City did not submit any monitoring forms during FY99, thus data are unavailable.

**Table 51. Special Emphasis Program Performance Measure; Competitively Employed or in a Constructive Activity by Site and by Fiscal Year.†**

| | | FY97 | FY98 | FY99 | FY00 |
|---|---|---|---|---|---|
| | Site Median Value | *50.9%* | *54.1%* | *61.7%* | *58.4%* |
| | Veteran Average | *51.0%* | *51.7%* | *52.1%* | *53.3%* |
| | | *COMPETIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE* | *COMPETIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE* | *COMPETIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE* | *COMPETIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE* |
| VISN | SITE | % | % | % | % |
| 1 | Bedford, MA | *16.5%* | *6.0%* | *3.3%* | *-0.9%* |
| 1 | Brockton, MA | *8.6%* | *5.1%* | *-2.5%* | *-1.7%* |
| 2 | Canandaigua, NY | ***-14.5%*** | ***-25.6%*** | ***-22.9%*** | *-6.5%* |
| 3 | Hudson Valley HCS | *0.0%* | *0.0%* | *-6.5%* | *1.4%* |
| 3 | New Jersey HCS | *-5.0%* | *-5.6%* | *0.0%* | *2.6%* |
| 3 | New York Harbor HCS | *-0.3%* | ***-16.4%*** | ***-10.1%*** | *3.8%* |
| 4 | Butler, PA | *-4.8%* | ***-12.7%*** | ***-24.8%*** | ***-18.3%*** |
| 4 | Coatesville, PA | *0.0%* | *2.4%* | *0.2%* | *0.0%* |
| 4 | Pittsburgh HCS | *-3.0%* | *1.2%* | *1.3%* | *2.7%* |
| 5 | Martinsburg, WV | *-3.7%* | *-7.0%* | ***-10.1%*** | ***-14.4%*** |
| 5 | Maryland HCS | *-4.6%* | *4.7%* | *16.1%* | *19.7%* |
| 6 | Hampton, VA | *3.8%* | *7.4%* | *-6.4%* | *-9.5%* |
| 7 | Central Alabama HCS | *-10.6%* | ***-20.0%*** | ***-21.6%*** | *6.2%* |
| 7 | Dublin, GA | *11.7%* | *17.6%* | *20.9%* | *7.8%* |
| 8 | Bay Pines, FL | *25.9%* | *27.3%* | *16.8%* | *34.2%* |
| 9 | Mountain Home, TN | *-7.6%* | ***-17.8%*** | *-9.0%* | *-2.4%* |
| 10 | Cincinnati, OH | *11.7%* | *2.6%* | *6.4%* | *15.0%* |
| 10 | Cleveland, OH | *2.1%* | *-3.9%* | ***-8.8%*** | *4.2%* |
| 10 | Dayton, OH | *16.0%* | *2.3%* | *15.9%* | *27.3%* |
| 12 | Milwaukee, WI | *5.1%* | *19.2%* | *3.2%* | *-10.1%* |
| 12 | North Chicago, IL | *-2.9%* | *-2.4%* | *9.5%* | *17.7%* |
| 13 | Black Hills HCS | *-6.8%* | ***-14.3%*** | ***-16.7%*** | ***-11.0%*** |
| 14 | Central Iowa HCS | *4.9%* | *18.8%* | *3.4%* | *11.6%* |
| 15 | Easterm Kansas HCS | *0.7%* | ***-9.5%*** | *0.6%* | *6.1%* |
| 15 | St. Louis, MO | *4.7%* | *6.0%* | *8.1%* | *16.1%* |
| 16 | Central Arkansas HCS | *4.8%* | *6.1%* | *8.1%* | *3.8%* |
| 16 | Gulf Coast HCS | *0.2%* | *8.5%* | *0.3%* | ***-11.4%*** |
| 17 | North Texas HCS | *-1.8%* | *5.3%* | *0.8%* | *-3.2%* |
| 18 | Northern Arizona HCS | *6.9%* | *-8.2%* | *-0.3%* | *1.2%* |
| 20 | Alaska HCS | *-7.0%* | ***-20.3%*** | ***-31.5%*** | ***-18.1%*** |
| 20 | Portland, OR | *2.4%* | ***-11.5%*** | *-2.6%* | *-0.3%* |
| 20 | Puget Sound HCS | *-4.6%* | ***-14.2%*** | *-0.9%* | *-3.5%* |
| 20 | White City, OR | *3.5%* | *4.2%* | *n.a.* | ***-22.3%*** |
| 21 | Palo Alto HCS | *26.3%* | *15.0%* | *-3.4%* | *8.6%* |
| 22 | Greater LA HCS | ***-16.9%*** | ***-15.4%*** | ***-23.5%*** | ***-19.0%*** |

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

**Table 52. DCHV Outreach by VISN, Site and Fiscal Year.**

| VISN | SITE | FY92† | FY93 | FY94 | FY95 | FY96 | FY97 | FY98 | FY99 | FY00 | Total Forms FY92-FY00 |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 1 | Bedford, MA†† | 28 | 87 | 57 | 114 | 45 | 38 | 11 | 0 | 0 | 380 |
| 1 | Brockton, MA | | | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | Canandaigua, NY | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Hudson Valley HCS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | New Jersey HCS | 1 | 31 | 31 | 69 | 69 | 84 | 73 | 50 | 18 | 426 |
| 3 | New York Harbor HCS††,††† | 69 | 193 | 158 | 404 | 290 | 302 | 229 | 230 | 160 | 2,035 |
| 4 | Butler, PA | | 10 | 14 | 28 | 1 | 0 | 0 | 0 | 0 | 53 |
| 4 | Coatesville, PA†††,†††† | 70 | 177 | 423 | 527 | 544 | 559 | 294 | 331 | 191 | 3,116 |
| 4 | Pittsburgh HCS | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Martinsburg, WV | 3 | 12 | 18 | 36 | 180 | 234 | 160 | 66 | 16 | 725 |
| 5 | Maryland HCS | | | | | 0 | 0 | 0 | 0 | 0 | 0 |
| 6 | Hampton, VA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | Central Alabama HCS | | | | | 0 | 0 | 0 | 0 | 3 | 3 |
| 7 | Dublin, GA | | | 7 | 63 | 91 | 190 | 193 | 108 | 149 | 801 |
| 8 | Bay Pines, FL††,††† | 34 | 239 | 343 | 241 | 208 | 589 | 664 | 751 | 664 | 3,733 |
| 9 | Mountain Home, TN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | Cincinnati, OH†† | 13 | 28 | 19 | 15 | 28 | 28 | 28 | 16 | 17 | 192 |
| 10 | Cleveland, OH†† | 65 | 259 | 78 | 232 | 27 | 216 | 163 | 107 | 8 | 1,155 |
| 10 | Dayton, OH | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 3 |
| 12 | Milwaukee, WI | 25 | 8 | 8 | 4 | 0 | 0 | 0 | 0 | 0 | 45 |
| 12 | North Chicago, IL | 65 | 86 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 151 |
| 13 | Black Hills HCS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 14 | Central Iowa HCS | | 0 | 0 | 0 | 0 | 0 | 0 | 41 | 20 | 61 |
| 15 | Eastern Kansas HCS | 11 | 101 | 292 | 122 | 79 | 69 | 96 | 53 | 67 | 890 |
| 15 | St. Louis, MO | | | | 32 | 38 | 35 | 24 | 21 | 10 | 160 |
| 16 | Central Arkansas HCS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 16 | Gulf Coast HCS | 0 | 0 | 50 | 8 | 53 | 28 | 11 | 0 | 0 | 150 |
| 17 | North Texas HCS | 33 | 110 | 135 | 97 | 115 | 89 | 76 | 33 | 2 | 690 |
| 18 | Northern Arizona HCS | 6 | 31 | 68 | 30 | 56 | 1 | 0 | 0 | 0 | 192 |
| 20 | Alaska HCS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 20 | Portland, OR†† | 15 | 38 | 23 | 27 | 53 | 55 | 26 | 0 | 0 | 237 |
| 20 | Puget Sound HCS | 38 | 83 | 66 | 80 | 68 | 9 | 24 | 21 | 27 | 416 |
| 20 | White City, OR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 21 | Palo Alto HCS | 122 | 412 | 190 | 64 | 50 | 0 | 0 | 0 | 0 | 838 |
| 22 | Greater LA HCS | 7 | 9 | 12 | 44 | 21 | 34 | 18 | 1 | 1 | 147 |
| **SITE AVERAGE** | | **23** | **64** | **64** | **68** | **58** | **73** | **60** | **52** | **39** | **474** |
| **S.D.** | | **31** | **98** | **107** | **119** | **106** | **144** | **127** | **138** | **117** | **847** |
| **NATIONAL TOTAL** | | **605** | **1,914** | **1,992** | **2,237** | **2,016** | **2,563** | **2,090** | **1,829** | **1,353** | **16,599** |

†Numbers in FY92 reflect activity for 3 months of the fiscal year (July 1-September 30)
††Site has a VASH program that conducts outreach
†††Site has a DCHV-sponsored drop-in center
††††Site has a supported housing program that conducts outreach

**Table 53. DCHV Outreach; Sociodemographic, Military Service History and Residential History by Fiscal Year.**

| VETERAN CHARACTERISTICS | FY92† n=605 | FY93 n=1914 | FY94 n=1992 | FY95 n=2237 | FY96 n=2016 | FY97 n=2563 | FY98 n=2090 | FY99 n=1829 | FY00 n=1353 |
|---|---|---|---|---|---|---|---|---|---|
| **SOCIODEMOGRAPHIC** | | | | | | | | | |
| **Age** (mean years) | 42.0 | 42.1 | 43.0 | 43.3 | 43.7 | 44.8 | 45.6 | 46.1 | 47.8 |
| < 25 years | 0.9% | 1.5% | 0.8% | 0.7% | 1.0% | 0.4% | 0.2% | 2.7% | 0.3% |
| between 25-34 years | 15.5% | 14.1% | 11.1% | 10.8% | 8.5% | 7.1% | 5.5% | 4.2% | 2.9% |
| between 35-44 years | 49.7% | 49.0% | 48.4% | 46.6% | 46.3% | 43.6% | 41.5% | 38.6% | 34.6% |
| between 45-54 years | 22.7% | 26.7% | 29.1% | 31.5% | 34.4% | 35.3% | 39.7% | 42.2% | 44.6% |
| between 55-64 years | 9.3% | 6.8% | 8.3% | 7.6% | 7.9% | 10.3% | 10.1% | 9.7% | 13.4% |
| > 64 years | 1.9% | 2.0% | 2.2% | 2.8% | 1.8% | 3.3% | 3.1% | 2.6% | 4.2% |
| **Female** | 1.5% | 2.1% | 1.4% | 1.8% | 2.5% | 2.0% | 2.8% | 3.2% | 1.6% |
| **Ethnicity** | | | | | | | | | |
| White | 36.6% | 39.4% | 43.9% | 34.2% | 37.5% | 38.0% | 38.5% | 43.1% | 49.1% |
| African American | 56.9% | 54.8% | 49.4% | 59.5% | 57.0% | 56.8% | 57.2% | 52.9% | 46.4% |
| Hispanic | 5.7% | 4.4% | 5.5% | 4.8% | 4.3% | 4.7% | 3.3% | 3.5% | 3.8% |
| Other | 0.8% | 1.4% | 1.2% | 1.5% | 1.2% | 0.5% | 1.0% | 0.6% | 0.5% |
| **Marital status** | | | | | | | | | |
| married | 3.9% | 3.6% | 4.7% | 4.0% | 4.4% | 5.0% | 5.2% | 4.5% | 4.7% |
| separated/widowed/divorced | 61.5% | 61.6% | 60.6% | 60.4% | 67.2% | 64.3% | 65.1% | 65.7% | 63.8% |
| never married | 34.6% | 34.8% | 34.7% | 35.6% | 28.4% | 30.7% | 29.6% | 29.7% | 31.5% |
| **MILITARY SERVICE HISTORY** | | | | | | | | | |
| **Service Era** | | | | | | | | | |
| Persian Gulf era | 1.5% | 1.4% | 2.2% | 2.8% | 3.4% | 3.1% | 3.4% | 3.5% | 2.8% |
| Post-Vietnam era | 28.2% | 32.9% | 31.5% | 35.0% | 37.7% | 37.7% | 36.0% | 37.4% | 36.7% |
| Vietnam era | 54.7% | 51.8% | 52.7% | 51.1% | 49.4% | 47.9% | 50.9% | 51.5% | 50.0% |
| Between Korean and Vietnam eras | 7.6% | 8.2% | 7.6% | 5.6% | 5.7% | 7.2% | 5.8% | 4.7% | 6.1% |
| Korean era | 5.8% | 3.7% | 4.2% | 3.8% | 2.9% | 2.2% | 2.5% | 2.2% | 3.1% |
| All other service eras | 2.2% | 1.9% | 1.8% | 1.8% | 0.9% | 2.0% | 1.4% | 0.7% | 1.3% |
| **Received fire combat zone** | 27.1% | 25.7% | 27.5% | 25.1% | 23.2% | 24.0% | 23.6% | 22.3% | 21.9% |
| **RESIDENTIAL HISTORY** | | | | | | | | | |
| **Any days apt/room/house past 30 days** | 38.4% | 35.1% | 34.3% | 30.6% | 29.6% | 34.2% | 44.7% | 41.6% | 41.8% |
| **Any days institutionalized past 30 days** | 21.5% | 20.4% | 16.1% | 15.1% | 17.5% | 14.4% | 19.8% | 26.2% | 24.5% |
| **Any days shelter/outdoors/auto past 30 days** | 78.7% | 82.3% | 80.7% | 81.4% | 80.4% | 81.0% | 71.5% | 72.6% | 74.6% |
| **Mean days apt/room/house past 30 days** | 6.9 | 6.7 | 7.2 | 6.3 | 6.0 | 7.3 | 9.9 | 9.2 | 9.3 |
| **Mean days instit'ed past 30 days** | 3.6 | 3.5 | 3.0 | 3.0 | 3.2 | 2.9 | 3.8 | 3.9 | 3.4 |
| **Mean days shelter/outdoors/auto past 30 days** | 18.9 | 19.3 | 19.4 | 20.1 | 20.3 | 19.4 | 15.7 | 16.1 | 16.7 |
| †† **Housing Index** | 17.4 | 16.9 | 17.4 | 15.6 | 15.1 | 17.4 | 23.6 | 22.4 | 22.0 |
| **Current Residence** | | | | | | | | | |
| own apartment, room or house | 4.1% | 4.4% | 6.1% | 5.6% | 3.9% | 4.5% | 6.9% | 6.4% | 6.3% |
| lives intermittently w/family/friends | 13.1% | 9.7% | 11.5% | 8.6% | 11.2% | 9.6% | 12.0% | 11.1% | 11.5% |
| shelter/temporary residential program | 50.2% | 60.0% | 52.9% | 56.9% | 52.7% | 61.8% | 54.7% | 47.2% | 50.6% |
| no residence (e.g. outdoors) | 23.5% | 18.5% | 24.8% | 22.8% | 25.4% | 22.0% | 20.3% | 27.8% | 25.6% |
| institution (e.g. hospital, prison) | 9.1% | 7.4% | 4.7% | 6.1% | 6.8% | 2.1% | 6.2% | 7.6% | 6.0% |
| **Length of time homeless:** | | | | | | | | | |
| at risk for homelessness | 6.5% | 5.7% | 8.1% | 8.2% | 6.2% | 6.6% | 9.4% | 8.0% | 8.2% |
| < 1 month | 14.6% | 15.3% | 14.5% | 15.8% | 14.4% | 18.6% | 17.9% | 20.4% | 19.0% |
| 1 - 5 months | 37.8% | 33.3% | 32.5% | 32.2% | 30.1% | 29.9% | 31.9% | 33.3% | 32.9% |
| 6 - 11 months | 14.1% | 14.2% | 13.3% | 13.9% | 17.0% | 13.8% | 12.6% | 12.2% | 13.3% |
| 12 - 23 months | 10.9% | 11.4% | 11.6% | 11.6% | 11.7% | 11.6% | 9.7% | 7.1% | 7.0% |
| > 23 months | 15.6% | 20.2% | 19.2% | 18.1% | 20.1% | 19.2% | 18.0% | 18.7% | 19.1% |
| unknown | 0.7% | 0.0% | 0.8% | 0.3% | 0.5% | 0.4% | 0.5% | 0.3% | 0.4% |

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

††Housing index is a scale ranging from 0 (poor housing status) to 60 (excellent housing status).

**Table 54. DCHV Outreach; Employment, Benefit and Income Histories by Fiscal Year.**

| VETERAN CHARACTERISTICS | FY92† n=605 | FY93 n=1914 | FY94 n=1992 | FY95 n=2237 | FY96 n=2016 | FY97 n=2563 | FY98 n=2090 | FY99 n=1829 | FY00 n=1353 |
|---|---|---|---|---|---|---|---|---|---|
| **EMPLOYMENT HISTORY** | | | | | | | | | |
| **Mean number days worked for pay past 30 days** | 3.8 | 3.3 | 3.4 | 3.5 | 2.6 | 3.4 | 4.6 | 5.3 | 5.1 |
| **Days worked for pay past 30 days** | | | | | | | | | |
| none | 67.5% | 72.8% | 68.9% | 73.3% | 79.2% | 73.1% | 65.6% | 59.8% | 61.0% |
| 1 - 19 (part-time) | 24.8% | 20.7% | 23.9% | 18.3% | 15.3% | 19.1% | 23.3% | 27.0% | 26.7% |
| >19 (full-time) | 7.7% | 6.6% | 7.2% | 8.4% | 5.5% | 7.9% | 11.1% | 13.2% | 12.3% |
| **Usual employment pattern past 3 years** | | | | | | | | | |
| full-time | 47.1% | 39.3% | 36.0% | 34.0% | 31.0% | 35.6% | 41.1% | 38.5% | 34.3% |
| part-time | 22.9% | 18.9% | 23.6% | 18.2% | 17.9% | 18.7% | 20.3% | 21.1% | 24.0% |
| retired/disabled | 4.7% | 7.2% | 7.8% | 8.2% | 8.5% | 11.3% | 14.5% | 14.8% | 17.9% |
| unemployed | 24.9% | 34.2% | 31.7% | 39.1% | 42.3% | 34.3% | 23.7% | 25.4% | 23.8% |
| other | 0.5% | 0.4% | 0.8% | 0.6% | 0.4% | 0.0% | 0.3% | 0.2% | 0.0% |
| **BENEFIT HISTORY** | | | | | | | | | |
| **VA benefits currently receiving:** | | | | | | | | | |
| SC psychiatry | 3.5% | 4.1% | 3.8% | 5.2% | 4.1% | 4.6% | 4.1% | 4.5% | 5.8% |
| SC medical | 10.0% | 9.2% | 9.0% | 10.0% | 10.5% | 10.4% | 13.3% | 11.3% | 11.4% |
| NSC pension | 2.0% | 2.8% | 3.0% | 4.5% | 3.3% | 5.1% | 5.6% | 6.4% | 7.2% |
| any VBA benefits | 14.7% | 15.2% | 15.1% | 18.1% | 16.9% | 18.5% | 21.2% | 20.5% | 22.2% |
| used VHA past 6 months | 40.5% | 42.3% | 41.5% | 48.2% | 43.0% | 40.6% | 47.4% | 50.8% | 55.0% |
| **Other benefits currently receiving:** | | | | | | | | | |
| non-VA disability | 7.7% | 11.7% | 9.9% | 12.6% | 10.0% | 9.2% | 11.9% | 11.5% | 13.8% |
| other public support | 39.2% | 34.7% | 30.3% | 29.2% | 23.2% | 16.7% | 11.9% | 8.1% | 8.9% |
| **Currently receiving any public support?** | 53.6% | 55.1% | 49.5% | 52.8% | 44.4% | 39.0% | 38.6% | 35.5% | 37.9% |
| **INCOME HISTORY** | | | | | | | | | |
| **Income past 30 days:** | | | | | | | | | |
| no income | 20.5% | 22.8% | 26.6% | 26.5% | 37.5% | 38.3% | 33.1% | 28.7% | 28.8% |
| $1 -$49 | 9.2% | 6.9% | 5.4% | 4.6% | 5.6% | 4.2% | 3.4% | 2.7% | 2.9% |
| $50 - $99 | 7.7% | 8.7% | 9.4% | 6.6% | 7.4% | 7.0% | 6.6% | 7.1% | 6.1% |
| $100 - $499 | 46.4% | 43.3% | 40.5% | 39.8% | 31.4% | 29.6% | 29.5% | 29.0% | 27.5% |
| $500 - $999 | 13.0% | 15.8% | 15.6% | 19.7% | 15.5% | 17.8% | 22.0% | 25.6% | 27.5% |
| > $999 | 3.3% | 2.5% | 2.4% | 2.8% | 2.7% | 3.1% | 5.4% | 6.9% | 7.2% |

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

**Table 55. DCHV Outreach; Veterans' Perceptions of Health Status and Hospitalization Histories by Fiscal Year.**

| VETERAN CHARACTERISTICS | FY92† n=605 | FY93 n=1914 | FY94 n=1992 | FY95 n=2237 | FY96 n=2016 | FY97 n=2563 | FY98 n=2090 | FY99 n=1829 | FY00 n=1353 |
|---|---|---|---|---|---|---|---|---|---|
| **VETERAN PERCEPTION OF:** | | | | | | | | | |
| Serious medical problem | 32.8% | 44.1% | 43.7% | 42.8% | 46.8% | 49.2% | 48.5% | 48.2% | 49.1% |
| Current alcohol problem | 43.8% | 48.2% | 41.7% | 44.1% | 49.2% | 52.2% | 52.0% | 57.2% | 55.8% |
| Current drug problem | 39.1% | 40.6% | 33.9% | 43.7% | 44.8% | 42.8% | 40.2% | 41.7% | 37.0% |
| Current emotional problem | 42.3% | 42.8% | 40.7% | 51.9% | 52.7% | 48.7% | 48.4% | 48.6% | 51.7% |
| **PSYCHIATRIC STATUS** | | | | | | | | | |
| ASI Index for alcohol problems | 0.20 | 0.21 | 0.17 | 0.18 | 0.17 | 0.22 | 0.22 | 0.26 | 0.26 |
| ASI Index for drugs problems | 0.12 | 0.11 | 0.10 | 0.12 | 0.12 | 0.13 | 0.11 | 0.11 | 0.10 |
| ASI Index for psychiatric problems | 0.25 | 0.22 | 0.20 | 0.25 | 0.26 | 0.26 | 0.27 | 0.27 | 0.24 |
| Psychiatric symptoms past 30 days: | | | | | | | | | |
| experienced serious depression | 51.8% | 46.7% | 45.6% | 51.7% | 57.9% | 56.9% | 55.5% | 55.7% | 51.7% |
| experienced serious anxiety | 55.7% | 48.0% | 45.8% | 50.3% | 52.9% | 50.4% | 51.4% | 53.5% | 49.4% |
| experienced hallucinations | 10.8% | 9.1% | 6.3% | 9.8% | 10.1% | 10.6% | 11.4% | 10.9% | 9.6% |
| experienced trouble concentrating | 35.7% | 33.3% | 27.5% | 32.6% | 33.9% | 31.3% | 36.7% | 36.1% | 32.4% |
| had trouble controlling violent behavior | 13.4% | 11.2% | 8.7% | 11.3% | 11.0% | 12.1% | 11.8% | 9.2% | 7.6% |
| had serious thoughts of suicide | 14.3% | 12.2% | 9.8% | 13.9% | 16.1% | 17.9% | 19.1% | 17.8% | 13.3% |
| attempted suicide | 4.5% | 3.2% | 2.0% | 3.8% | 5.2% | 4.8% | 4.6% | 4.9% | 3.3% |
| took prescribed meds for psychiatric problem | 14.3% | 14.0% | 15.6% | 23.8% | 23.2% | 22.4% | 24.5% | 24.7% | 25.2% |
| **MEDICAL STATUS** | | | | | | | | | |
| †† **Mean number of medical problems** | 1.8 | 1.8 | 1.9 | 1.9 | 1.9 | 1.9 | 2.1 | 1.8 | 1.9 |
| Veteran complaints of medical problems: | | | | | | | | | |
| oral/dental problems | 49.3% | 46.8% | 46.6% | 45.7% | 46.6% | 38.5% | 40.2% | 38.9% | 32.0% |
| orthopedic problems | 22.8% | 27.4% | 27.8% | 26.0% | 31.7% | 32.4% | 32.2% | 28.7% | 29.0% |
| eye problems (other than glasses) | 17.3% | 15.1% | 17.4% | 21.1% | 16.7% | 18.4% | 19.7% | 12.7% | 12.8% |
| hypertension | 17.9% | 15.3% | 16.0% | 16.5% | 20.3% | 18.9% | 18.9% | 18.3% | 19.4% |
| other problems, not specified | 5.6% | 15.5% | 17.3% | 15.5% | 13.8% | 14.5% | 17.2% | 16.7% | 16.7% |
| gastrointestinal problems | 12.3% | 11.6% | 11.8% | 10.3% | 11.5% | 10.8% | 13.7% | 11.7% | 12.1% |
| significant trauma | 11.0% | 10.4% | 11.5% | 13.7% | 11.1% | 10.9% | 14.6% | 9.7% | 11.0% |
| significant skin problems | 10.8% | 9.1% | 9.6% | 9.7% | 10.5% | 11.0% | 11.4% | 7.5% | 7.6% |
| heart or cardiovascular problems | 8.5% | 8.9% | 9.8% | 9.3% | 9.4% | 9.0% | 9.3% | 9.2% | 9.5% |
| liver disease | 5.7% | 6.7% | 5.8% | 6.4% | 7.4% | 8.2% | 9.9% | 11.7% | 12.3% |
| chronic obstructive pulmonary disease | 6.2% | 6.2% | 7.8% | 6.4% | 5.9% | 6.9% | 8.3% | 7.1% | 10.5% |
| seizure disorder | 6.3% | 5.3% | 4.6% | 4.7% | 5.1% | 6.2% | 5.6% | 5.9% | 6.5% |
| tuberculosis | 3.8% | 3.3% | 3.6% | 4.4% | 5.7% | 2.9% | 3.6% | 1.9% | 1.6% |
| **HOSPITALIZATION HISTORY** | | | | | | | | | |
| Ever for alcohol problems | 53.1% | 53.7% | 52.7% | 54.4% | 55.6% | 57.6% | 57.2% | 61.1% | 62.4% |
| Ever for drug problems | 43.7% | 41.6% | 41.1% | 51.6% | 50.9% | 50.3% | 48.1% | 47.3% | 42.6% |
| Ever for psychiatric problems | 26.5% | 27.1% | 29.8% | 34.3% | 30.0% | 30.7% | 34.9% | 36.6% | 41.5% |
| Ever for substance or psychiatric problems | 72.9% | 72.1% | 72.9% | 78.0% | 76.6% | 76.1% | 77.1% | 78.6% | 80.8% |

† Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

†† Range is from 0 to 13.

**Table 56. DCHV Outreach; Outreach Contact by Fiscal Year.**

| OUTREACH CONTACT | FY92† n=605 | FY93 n=1914 | FY94 n=1992 | FY95 n=2237 | FY96 n=2016 | FY97 n=2563 | FY98 n=2090 | FY99 n=1829 | FY00 n=1353 |
|---|---|---|---|---|---|---|---|---|---|
| **How Contact was Initiated** | | | | | | | | | |
| community outreach | 40.4% | 51.1% | 32.1% | 30.5% | 29.6% | 33.7% | 32.4% | 19.9% | 18.9% |
| shelter referral | 4.2% | 4.2% | 2.9% | 5.3% | 11.6% | 10.8% | 5.1% | 2.7% | 3.6% |
| StandDown | 16.1% | 9.0% | 19.7% | 10.9% | 7.9% | 9.2% | 7.2% | 6.6% | 7.2% |
| DCHV-sponsored drop-in center | 21.4% | 19.7% | 32.6% | 38.1% | 40.3% | 41.5% | 45.4% | 62.3% | 64.3% |
| homeless veteran service provider | 3.5% | 3.0% | 1.7% | 3.9% | 1.1% | 1.0% | 0.1% | 0.0% | 0.1% |
| other | 14.4% | 13.1% | 11.1% | 11.3% | 9.6% | 3.9% | 9.9% | 8.5% | 6.0% |
| **Veteran Response to Contact:** | | | | | | | | | |
| would not talk | 0.3% | 0.1% | 0.3% | 0.3% | 0.5% | 0.2% | 0.2% | 0.3% | 0.0% |
| talked and not interested | 3.0% | 2.6% | 7.6% | 2.7% | 1.0% | 2.5% | 3.7% | 3.4% | 4.8% |
| interest in basic services | 6.2% | 6.0% | 7.7% | 7.0% | 6.5% | 4.3% | 4.7% | 3.2% | 3.8% |
| interest in full range of VA services | 88.2% | 87.4% | 82.2% | 86.1% | 87.3% | 88.8% | 86.5% | 88.5% | 87.3% |
| other | 2.3% | 4.1% | 2.2% | 3.9% | 4.7% | 4.2% | 4.9% | 4.7% | 4.2% |

†Data for FY92 reflect activity for 3 months of the fiscal year (July 2 - September 30).

**Table 57. DCHV Outreach; Clinical Assessments and Immediate Treatment Needs by Fiscal Year.**

| CLINICIAN ASSESSMENTS | FY92† n=605 | FY93 n=1914 | FY94 n=1992 | FY95 n=2237 | FY96 n=2016 | FY97 n=2563 | FY98 n=2090 | FY99 n=1829 | FY00 n=1353 |
|---|---|---|---|---|---|---|---|---|---|
| **CLINICAL ASSESSMENTS** | | | | | | | | | |
| **Psychiatric Diagnoses:** | | | | | | | | | |
| alcohol abuse/dependency | 66.0% | 67.9% | 68.6% | 69.2% | 70.8% | 72.1% | 70.5% | 72.5% | 74.8% |
| drug abuse/dependency | 51.8% | 54.3% | 51.9% | 63.4% | 60.1% | 58.4% | 56.3% | 54.2% | 49.5% |
| mood disorder | 21.9% | 24.6% | 27.2% | 36.3% | 29.3% | 24.3% | 22.6% | 14.8% | 18.4% |
| personality disorder | 17.1% | 24.7% | 27.7% | 21.5% | 9.8% | 9.0% | 7.4% | 8.6% | 11.8% |
| adjustment disorder | 28.7% | 21.1% | 31.2% | 38.5% | 33.6% | 36.0% | 40.0% | 41.1% | 43.1% |
| PTSD | 10.2% | 8.8% | 7.9% | 12.1% | 11.5% | 9.7% | 9.6% | 7.7% | 7.8% |
| schizophrenia | 4.7% | 6.8% | 6.1% | 8.2% | 5.8% | 6.1% | 7.1% | 8.2% | 7.2% |
| other psychotic disorder | 7.0% | 3.4% | 3.0% | 5.3% | 3.3% | 3.8% | 2.3% | 2.3% | 2.2% |
| other psychiatric disorder | 8.5% | 6.0% | 6.9% | 10.7% | 8.8% | 8.5% | 13.1% | 16.2% | 13.7% |
| serious psychiatric disorder | 32.2% | 36.5% | 37.5% | 49.6% | 43.6% | 37.8% | 35.5% | 28.9% | 31.0% |
| substance abuse/dependency | 74.9% | 78.9% | 79.6% | 82.2% | 81.2% | 81.9% | 82.6% | 84.8% | 85.1% |
| dual diagnosis | 23.4% | 28.4% | 30.0% | 40.3% | 35.8% | 30.8% | 29.1% | 23.5% | 25.6% |
| **Substance Abuse Categories:** | | | | | | | | | |
| alcohol problem only | 23.0% | 24.6% | 27.7% | 18.8% | 21.1% | 23.5% | 26.3% | 30.6% | 35.6% |
| drug problem only | 9.0% | 11.0% | 11.0% | 13.0% | 10.4% | 9.7% | 12.2% | 12.3% | 10.4% |
| both alcohol and drug problems | 42.9% | 43.3% | 40.9% | 50.4% | 49.7% | 48.7% | 44.2% | 41.9% | 39.1% |
| no alcohol or drug problems | 25.0% | 21.1% | 20.4% | 17.8% | 18.8% | 18.1% | 17.4% | 15.2% | 14.9% |
| **TREATMENT REFERRALS:** | | | | | | | | | |
| **VA mental health services** | 59.0% | 66.8% | 66.2% | 66.5% | 64.0% | 73.7% | 75.5% | 80.8% | 76.0% |
| **VA domiciliary care** | 66.5% | 57.1% | 56.2% | 54.8% | 58.5% | 50.5% | 55.8% | 53.9% | 44.3% |
| **Basic services** | 48.0% | 55.3% | 65.1% | 67.2% | 70.1% | 77.4% | 75.6% | 71.0% | 69.2% |
| **VA medical services** | 39.0% | 50.3% | 55.0% | 54.2% | 54.2% | 59.9% | 61.9% | 65.8% | 62.9% |
| **Vocational assistance** | 26.5% | 38.2% | 40.8% | 40.1% | 44.5% | 52.3% | 47.8% | 41.2% | 42.3% |
| **VA pension/disability benefits** | 18.7% | 18.5% | 13.3% | 15.3% | 16.0% | 12.7% | 13.8% | 11.6% | 9.8% |
| **HCMI residential treatment** | 16.0% | 13.6% | 4.7% | 11.4% | 6.5% | 13.8% | 13.8% | 11.9% | 6.1% |
| **Non-VA mental health services** | 5.7% | 9.2% | 10.7% | 7.7% | 5.2% | 8.4% | 12.3% | 8.9% | 9.3% |
| **Non-VA medical services** | 4.0% | 6.8% | 10.1% | 7.7% | 4.9% | 4.3% | 6.9% | 5.8% | 5.3% |
| **Legal assistance** | 3.5% | 4.7% | 4.2% | 5.2% | 6.1% | 4.1% | 4.2% | 2.8% | 2.2% |
| **Upgrade of military discharge** | 4.7% | 4.3% | 2.6% | 3.2% | 3.4% | 2.9% | 4.0% | 3.3% | 4.1% |
| **Any VHA services** | 90.9% | 88.4% | 91.7% | 91.5% | 90.1% | 90.8% | 90.6% | 93.0% | 88.7% |
| **Any VBA services** | 21.2% | 21.1% | 15.1% | 17.1% | 18.1% | 14.9% | 16.6% | 13.5% | 13.2% |

†Data for FY92 reflect activity for 3 months of the fiscal year (July 2 - September 30).

**Table 58. Percent of Veterans Admitted and Completing DCHV Treatment as a Result of Community Outreach.**

| VISN | SITE | Unduplicated Veterans Contacted Through Outreach FY98 & FY99 | Veterans Contacted Through Outreach During FY98 &FY99 & Had a DCHV Adm/Tx Completion | Percent Admitted and Completing DCHV Treatment† |
|---|---|---|---|---|
| 1 | Bedford, MA | 11 | 0 | 0.0% |
| 1 | Brockton, MA | 0 | 0 | n.a. |
| 2 | Canandaigua, NY | 0 | 0 | n.a. |
| 3 | Hudson Valley HCS | 0 | 0 | n.a. |
| 3 | New Jersey HCS | 121 | 57 | 47.1% |
| 3 | New York Harbor HCS | 451 | 38 | 8.4% |
| 4 | Butler, PA | 0 | 0 | n.a. |
| 4 | Coatesville, PA | 596 | 232 | 38.9% |
| 4 | Pittsburgh HCS | 0 | 0 | n.a. |
| 5 | Martinsburg, WV | 217 | 81 | 37.3% |
| 5 | Maryland HCS | 0 | 0 | n.a. |
| 6 | Hampton, VA | 0 | 0 | n.a. |
| 7 | Central Alabama HCS | 0 | 0 | n.a. |
| 7 | Dublin, GA | 272 | 38 | 14.0% |
| 8 | Bay Pines, FL | 1379 | 157 | 11.4% |
| 9 | Mountain Home, TN | 0 | 0 | n.a. |
| 10 | Cincinnati, OH | 40 | 16 | 40.0% |
| 10 | Cleveland, OH | 266 | 40 | 15.0% |
| 10 | Dayton, OH | 0 | 0 | n.a. |
| 12 | Milwaukee, WI | 0 | 0 | n.a. |
| 12 | North Chicago, IL | 0 | 0 | n.a. |
| 13 | Black Hills HCS | 0 | 0 | n.a. |
| 14 | Central Iowa HCS | 36 | 1 | 2.8% |
| 15 | Eastern Kansas HCS | 140 | 26 | 18.6% |
| 15 | St. Louis, MO | 44 | 15 | 34.1% |
| 16 | Central Arkansas HCS | 0 | 0 | n.a. |
| 16 | Gulf Coast HCS | 11 | 3 | 27.3% |
| 17 | North Texas HCS | 104 | 12 | 11.5% |
| 18 | Northern Arizona HCS | 0 | 0 | n.a. |
| 20 | Alaska HCS | 0 | 0 | n.a. |
| 20 | Portland, OR | 26 | 9 | 34.6% |
| 20 | Puget Sound HCS | 44 | 20 | 45.5% |
| 20 | White City, OR | 0 | 0 | n.a. |
| 21 | Palo Alto HCS | 0 | 0 | n.a. |
| 22 | Greater LA HCS | 19 | 2 | 10.5% |
| **NATIONAL TOTAL** | | **3,777** | **747** | **19.8%** |

†Includes only those veterans whose DCHV admission occurred after September 30, 1997.

**Table 59. Comparisons Among Veterans Contacted Through Outreach and Veterans Completing Treatment; Sociodemographic Characteristics, Military, Residential and Employment Histories.**

| VETERAN CHARACTERISTICS | Veterans Contacted Through Outreach FY98 & FY99 and no DCHV Adm/Tx Completion† n=3,030 % | Veterans Contacted Through Outreach FY98 & FY99 and Had a DCHV Adm/Tx Completion†† n=747 % | Veterans Not Contacted Through Outreach and Had a DCHV Adm/Tx Completion†† n=15,578 % |
|---|---|---|---|
| **SOCIODEMOGRAPHIC** | | | |
| **Age**　(mean years) | 46.2 | 44.7 | 45.5 |
| **Sex** | | | |
| 　female | 3.1% | 2.0% | 3.9% |
| 　male | 96.9% | 98.0% | 96.1% |
| **Ethnicity** | | | |
| 　White | 42.7% | 33.3% | 49.9% |
| 　African American | 52.8% | 63.3% | 44.3% |
| 　Hispanic | 3.7% | 2.0% | 3.8% |
| 　Other | 0.8% | 1.4% | 2.0% |
| **Marital status** | | | |
| 　married | 5.6% | 2.7% | 5.1% |
| 　separated/widowed/divorced | 64.8% | 67.0% | 67.2% |
| 　never married | 29.6% | 30.3% | 27.7% |
| **MILITARY SERVICE HISTORY** | | | |
| **Service Era** | | | |
| 　Post-Vietnam era††† | 38.5% | 44.2% | 43.4% |
| 　Vietnam era | 51.4% | 50.3% | 49.6% |
| 　Between Korean and Vietnam eras | 5.6% | 4.2% | 5.0% |
| 　Korean era | 2.8% | 1.0% | 1.4% |
| 　All other service eras | 1.7% | 0.3% | 0.6% |
| **Received fire combat zone** | 23.2% | 23.9% | 21.5% |
| **Current Residence** | | | |
| 　own apartment, room or house | 8.0% | 1.7% | 6.9% |
| 　lives intermittently w/family/friends | 11.3% | 13.3% | 23.3% |
| 　shelter/no residence/outdoors †††† | 75.2% | 73.6% | 33.3% |
| 　institution (e.g. hospital, prison) | 5.5% | 11.3% | 33.0% |
| 　other | n.a. | n.a. | 3.4% |
| **Length of time homeless:** | | | |
| 　at risk for homelessness | 10.4% | 3.1% | 6.7% |
| 　< 1 month | 19.3% | 19.0% | 19.5% |
| 　1 - 5 months | 31.3% | 37.7% | 38.3% |
| 　6 - 11 months | 11.3% | 15.7% | 14.5% |
| 　12 - 23 months | 8.2% | 9.4% | 8.0% |
| 　> 23 months | 19.0% | 14.9% | 12.7% |
| 　unknown | 0.4% | 0.1% | 0.3% |
| **EMPLOYMENT HISTORY** | | | |
| **Days worked for pay past 30 days** | | | |
| 　none | 63.0% | 72.7% | 84.4% |
| 　1 - 19 (part-time) | 24.5% | 20.4% | 11.9% |
| 　>19 (full-time) | 12.5% | 7.0% | 3.7% |
| **Usual employment pattern past 3 years** | | | |
| 　full-time | 37.2% | 48.7% | 42.3% |
| 　part-time | 17.9% | 18.5% | 26.3% |
| 　retired/disabled | 16.9% | 7.1% | 11.6% |
| 　unemployed | 24.4% | 25.3% | 19.3% |
| 　other | 0.2% | 0.4% | 0.5% |

† May include occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.

††Includes only those veterans whose DCHV admission occurred after September 30, 1997 and DCHV treatment has

†††Includes Persian Gulf Era

††††Includes temporary residential programs

**Table 60. Comparisons Among Veterans Contacted Through Outreach and Veterans Completing Treatment; Benefit and Income Histories, Healthcare Utilization and Health Status.**

| VETERAN CHARACTERISTICS | Veterans Contacted Through Outreach FY98 & FY99 and no DCHV Adm/Tx Completion† n=3,030 % | Through Outreach FY98 & FY99 and Had a DCHV Adm/Tx Completion†† n=747 % | Veterans Not Contacted Through Outreach and Had a DCHV Adm/Tx Completion†† n=15,578 % |
|---|---|---|---|
| **BENEFIT HISTORY** | | | |
| **VA benefits currently receiving:** | | | |
| SC psychiatry | 4.3% | 4.5% | 4.9% |
| SC medical | 13.0% | 10.7% | 12.0% |
| NSC pension | 6.5% | 4.1% | 4.1% |
| any VBA benefits | 21.8% | 17.5% | 19.2% |
| **Other benefits currently receiving:** | | | |
| non-VA disability | 13.8% | 4.3% | 9.2% |
| other public support | 9.8% | 11.7% | 5.0% |
| **Currently receiving any public support?** | 31.2% | 21.3% | 25.6% |
| **INCOME HISTORY** | | | |
| **Income past 30 days:** | | | |
| no income | 29.5% | 35.4% | 47.4% |
| $1 -$49 | 2.8% | 4.0% | 6.8% |
| $50 - $99 | 6.3% | 8.7% | 7.5% |
| $100 - $499 | 29.3% | 30.2% | 19.3% |
| $500 - $999 | 25.3% | 17.7% | 15.3% |
| > $999 | 6.9% | 3.9% | 3.8% |
| **VETERAN PERCEPTION OF:** | | | |
| **serious medical problem** | 51.3% | 39.2% | 44.4% |
| **current alcohol problem** | 53.9% | 56.6% | 50.3% |
| **current drug problem** | 39.8% | 48.5% | 41.6% |
| **current emotional problem** | 49.5% | 46.2% | 56.4% |
| **HOSPITALIZATION HISTORY** | | | |
| **for alcohol problems** | 57.7% | 61.8% | 72.4% |
| **for drug problems** | 45.0% | 55.6% | 59.0% |
| **for psychiatric problems** | 36.5% | 32.0% | 42.2% |
| **for substance or psychiatric problems** | 76.1% | 84.1% | 90.9% |
| **used VA hospital during past 6 months** | 48.5% | 50.1% | 77.0% |
| **CLINICIAL ASSESSMENTS** | | | |
| **psychiatric Diagnoses:** | | | |
| alcohol abuse/dependency | 70.4% | 74.3% | 81.9% |
| drug abuse/dependency | 53.2% | 62.9% | 66.4% |
| serious psychiatric disorder††† | 32.6% | 33.1% | 47.2% |
| substance abuse/dependency | 82.5% | 86.7% | 91.4% |
| dual diagnosis†††† | 26.2% | 33.5% | 42.4% |

†May include occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.
††Includes only those veterans whose DCHV admission occurred after September 30, 1997 and DCHV treatment has been completed.
†††Serious psychiatric disorder is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, other psychotic disorder, mood disorders and anxiety disorders (includes PTSD).
††††Dual diagnosis is defined as having a substance abuse/dependency disorder and a serious psychiatric disorder.